

File 348:EUROPEAN PATENTS 1978-2002/Oct W02

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File 349:PCT FULLTEXT 1979-2002/UB=20021017,UT=20021003

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?ds

Set	Items	Description
S1	6384	RESTAURANT? OR DINER OR DINERS OR BISTRO? OR EATERY OR EAT-ERIES OR NIGHT()CLUB?
S2	310078	SEATING? OR RESERVATION? OR BOOKING OR BOOKINGS OR CAPACITY OR CAPACITIES OR ENGAGEMENT? OR PREARRANGEMENT?
S3	261854	WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR INTERNET OR ONLINE OR ON()LINE OR WEB OR WWW OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR (WEB OR HOME)() (SITE? OR PAGE?) OR NETWORK? OR PORTAL? ?
S4	666	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-IFT()CERTIFICATE?) (5N) (BID OR BIDS OR BIDDING OR AUCTION?)
S5	1989	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-IFT()CERTIFICATE?) (5N) (ACCEPT? OR CONFIRM? OR REJECT? OR DENY? OR DENIE?)
S6	1123603	PREDETERMINED()TIME? OR WHEN OR TIME OR TIMES OR DURATION? OR SCHEDUL? OR DAY OR DAYS
S7	1181941	LIMIT? OR RESTRICT? OR CONSTRAIN? OR REQUIREMENT? OR RULE? ? OR CONDITION? ? OR QUALIFICATION? OR EXCEPTION? ? OR STIPUL-ATION? OR PREDETERMIN? OR CEILING? OR MAXIMUM
S8	108	S4 (5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGULA-T? OR EVALUAT? OR ANALY?)
S9	36934	(MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATIN-G?) (5N) (CUSTOMER? OR USER OR USERS OR DINER OR DINERS OR MEMB-ER OR MEMBERS OR CLIENT OR CLIENTS)
S10	398	S1(S)S2
S11	124	S10(S)S3
S12	3	S11(S)(S4 OR S5)
S13	119610	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-IFT()CERTIFICATE?)
S14	27	S11(S)S13
S15	24	S14 NOT S12
S16	13	S15(S)(S6 OR S7 OR S9)
S17	0	S16 NOT (S12 OR S15)
S18	0	S10(S)S8
	?	

01397142

System and method for providing consumer rewards

System und Verfahren fur das Bereitstellen von Belohnungen an Konsumenten

Système et méthode pour récompenser les consommateurs

PATENT ASSIGNEE:

Transmedia Network, Inc., (3399560), 11900 Biscayne Boulevard, Miami,
Florida 33181-9915, (US), (Applicant designated States: all)

INVENTOR:

Schmeyer, Frank F., 19710 Sawgrass Drive, Boca Raton, Florida 33434, (US)

LEGAL REPRESENTATIVE:

Hale, Peter et al (60281), Kilburn & Strode 20 Red Lion Street, London
WC1R 4PJ, (GB)

PATENT (CC, No, Kind, Date): EP 1182599 A1 020227 (Basic)

APPLICATION (CC, No, Date): EP 2001306375 010725;

PRIORITY (CC, No, Date): US 221468 P 000726; US 802082 010308

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 143

NOTE:

Figure number on first page: 1

LANGUAGE (Publication, Procedural, Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200209	1166
SPEC A	(English)	200209	9998
Total word count - document A			11164
Total word count - document B			0
Total word count - documents A + B			11164

...SPECIFICATION will be offered on a daily basis and does not require the consumer to register acceptance of the offer with the system or make an online reservation. The second type of incentive is a registered incentive that requires the consumer to register an intent to dine or to make an online reservation. Restaurants can choose to offer any combination of these incentives, to be offered at anytime of the week, or no incentives at all. Once a consumer has made a reservation or has registered for the incentive the incentive is locked in, and the conditions of...location bar translation)

* Enter the restaurant name directly to search on a pattern match

* Cuisine

* Promotions / incentives

* Credit Cards accepted

* Price Range

* Reservation availability(both online and not online)

* Membership in the system Performing the search will give the consumer a list of the restaurants that match the criteria, a short description of the restaurant and an icon for each relevant content item held by the system for the restaurant (accepts online reservations , has a map, offers base/registered incentives, online menu, etc.). In addition, if the consumer is recognized by the Web site as a Level 1 and above consumer, and the restaurant is a member of the system, then a checkbox will appear allowing the restaurant to be added to the consumer's favorite restaurant list. The checkbox will also indicate if the restaurant is already on the list. This checkbox can be toggled to indicate that it is not to be included as a favorite restaurant . The results of the search will be unbiased and in alphabetical order unless the consumer chooses to perform a "biased" search, one that gives

preferential treatment to member restaurants , by selecting a checkbox that will appear on the search form. Also, if the Consumer has performed a search by proximity the restaurants will be listed by nearest to farthest.

After the search has completed there may also...

12/3,K/2 (Item 2 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
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01343777

Method and apparatus for the composition and sale of travel-oriented packages

Verfahren und Apparat zur Zusammenstellung und fur den Verkauf von Packeten in der Reiseindustrie

Methode et dispositif pour la composition et la vente de voyages organises
PATENT ASSIGNEE:

NEAT Research Ltd., (3298460), 9 Hamenofim Street, POB 2198, Herzliya, Pituach 46120, (IL), (Applicant designated States: all)

INVENTOR:

Kohavi, Itai, 6a Granit St., Hod Hasharon, (IL)

Bar-David, Yoah, Moshav Salit, D.N. Sharon, Tichon 45885, (IL)

LEGAL REPRESENTATIVE:

Grattinger & Partner (GbR) (100074), Wittelsbacherstrasse 5, 82319 Starnberg, (DE)

PATENT (CC, No, Kind, Date): EP 1148433 A1 011024 (Basic)

APPLICATION (CC, No, Date): EP 2001108975 010411;

PRIORITY (CC, No, Date): US 551519 000418

DESIGNATED STATES: DE; ES; FR; GB; NL

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 172

NOTE:

Figure number on first page: 4

LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200143	2087
SPEC A	(English)	200143	6463
Total word count - document A			8550
Total word count - document B			0
Total word count - documents A + B			8550

...SPECIFICATION the vendor's system, or by using a Centralized Reservation System (CRS). The travelers received discount vouchers to the restaurant , and confirmation codes from the airline, hotel, and rental car company. The system transfers all the money...

12/3,K/3 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT
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00899532 **Image available**

METHODS AND APPARATUS FOR FORMULATION, INITIAL PUBLIC OR PRIVATE OFFERING, AND SECONDARY MARKET TRADING OF RISK MANAGEMENT CONTRACTS
PROCEDES ET SYSTEME POUR LA FORMULATION DE PREMIERES OFFRES PUBLIQUES OU PRIVEES ET LA NEGOCIATION DE MARCHE SECONDAIRE POUR DES CONTRATS DE GESTION DE RISQUES

Patent Applicant/Assignee:

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Legal Representative:

NIXON Dale B (et al) (agent), Suite 3400, 717 North Harwood, Dallas, TX
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200233627 A2 20020425 (WO 0233627)

Application: WO 2001US32275 20011015 (PCT/WO US0132275)

Priority Application: US 2000240903 20001017; US 2001284051 20010416; US
2001923035 20010806

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD
SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 33670

Fulltext Availability:

Claims

Claim

... to issue its own coupons for sale. Like any other trader, promoters
may also trade **coupon** in the market by meeting **bid /ask** prices in the
market.

"Sale of a coupon by the Promoter" - When the promoter...

...coupons at stated prices from the market. Of course, market participants
are not required to **accept** the promoter's **offer** . "Active redemption
of coupons by the promoter" - In certain cases, promoters may design the
coupon...

...per A coupon the aspiring buyer is offering
0 an expiration date after which the **offer** terminates. **Acceptance** of
an outstanding limit order is binding on the offeror. The order is
automatically withdrawn...

...offered for sale

minimum price per coupon demanded

53 an expiration date after which the **offer** terminates. **Acceptance** of
an outstanding limit order is binding on the offeror. However, traders
may cancel their...Contracts at stated prices from the market. Of course,
market participants are not required to **accept** the promoter's **offer** .
Active redemption of Firm-Specific and Intra-Industry Contracts by the
promote
In certain...

?

,15/3,K/1 (Item 1 from file: 348)
DIALOG(R) File 348:EUROPEAN PATENTS
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01430878

Route-based communication planning architecture and method for wireless communication

Wegebasierte Planungsarchitektur sowie Verfahren fur drahtlose Kommunikation

Architecture de planification de communication basee sur des voies et procede de communication sans fil

PATENT ASSIGNEE:

DaimlerChrysler AG, (2635410), Epplestrasse 225, 70567 Stuttgart, (DE),
(Applicant designated States: all)

INVENTOR:

Jiang, Daniel, 444 Saratoga Av., Apt. 1 E, Santa Clara, CA 95050, (US)
PATENT (CC, No, Kind, Date): EP 1209930 A2 020529 (Basic)

APPLICATION (CC, No, Date): EP 2001126759 011109;

PRIORITY (CC, No, Date): US 718007 001121

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: H04Q-007/22

ABSTRACT WORD COUNT: 80

NOTE:

Figure number on first page: 2

LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200222	778
SPEC A	(English)	200222	10190
Total word count - document A			10968
Total word count - document B			0
Total word count - documents A + B			10968

...SPECIFICATION communication technologies, and is sometimes used to mean the wireless linkage of vehicles to data networks , particularly the internet . These telematics service platforms are able to carry out various intelligent transportation system services, such...

...eventually, most if not all vehicles will have some form of telematics platform that will offer various services, such as emergency services (e.g., emergency communication in the event of an incident, such as airbag deployment), navigation services, concierge and transaction services (e.g., restaurant information, hotel reservation), communication and personal information services (e.g., E-mail, calendar services), information services (e.g...

15/3,K/2 (Item 2 from file: 348)

DIALOG(R) File 348:EUROPEAN PATENTS
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01326661

System and method for grouping and selling products or services

System und Verfahren zum Gruppieren und Verkaufen von Produkten und Dienstleistungen

Systeme et procede pour le groupement et la vente de produits ou de services

PATENT ASSIGNEE:

Site59, Inc., (3280510), 90 William Street, 10th Floor, New York, NY
10038, (US), (Applicant designated States: all)

INVENTOR:

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LEGAL REPRESENTATIVE:

Horton, Andrew Robert Grant et al (32021), BOWLES HORTON Felden House
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PATENT (CC, No, Kind, Date): EP 1132845 A1 010912 (Basic)

APPLICATION (CC, No, Date): EP 2001301799 010228;

PRIORITY (CC, No, Date): US 516252 000301

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 214

NOTE:

Figure number on first page: 1

LANGUAGE (Publication, Procedural, Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200137	2460
SPEC A	(English)	200137	10672
Total word count - document A			13132
Total word count - document B			0
Total word count - documents A + B			13132

...SPECIFICATION years, travel agents have been putting together customized vacation packages for their clients, and travel **discounters** have been marketing prepaid vacations including transportation, hotel accommodations, and restaurant arrangements collected from different suppliers. Today travel agents **offer** vacation packages over the **World Wide Web**, with **booking** and purchasing accomplished **online**. Making travel arrangements in this fashion is convenient, quick, and efficient.

However, these packages (horizontal...from system 20 versus other providers. Consumers get great values because Site59 is able to **offer** packages at a **discount** to what the consumer would pay if he or she created the package on his or her own (due to established partnerships with suppliers). Also, consumers get great suggestions and **offers**, easy navigation through intelligent categorization and truncation, one-stop solution including fulfillment, and guaranteed availability...

...true demand creation; low visibility on low-priced last minute inventory; avoid the need to **offer** "the cheapest tickets" in order to make a sale; avoid cannibalization of regular demand; and avoid brand erosion. System 20 **offers** suppliers a substantially better channel for mobilizing distressed last minute inventory versus all other emerging options such as **Internet** e-saver fares, sites that promote "cheap tickets", sites that enable planning ahead, and sites...

...such as hotel rooms in New York between October and December, or same day dinner **reservations** at a hot new **restaurant**.

System 20 prevents yield dilution/demand cannibalization because it creates new demand rather than fulfills...

15/3,K/3 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00929543 **Image available**

SMART ELECTRONIC LABEL EMPLOYING ELECTRONIC INK
ETIQUETTE ELECTRONIQUE INTELLIGENTE METTANT EN APPLICATION DE L'ENCRE
ELECTRONIQUE

Patent Applicant/Assignee:

• VISIBLE TECH-KNOWLEDGY LLC, 18 Robinhood Drive, Mountain Lakes, NJ 07046,
US, US (Residence), US (Nationality)

Inventor(s):

GELBMAN Alexander, 18 Robinhood Drive, Mountain Lakes, NJ 07046, US,

Legal Representative:

LAURENTANO Anthony A (et al) (agent), Lahive & Cockfield, LLP, 28 State
Street, Boston, MA 02109, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200263602 A1 20020815 (WO 0263602)

Application: WO 2002US3568 20020207 (PCT/WO US0203568)

Priority Application: US 2001267048 20010207; US 2001268752 20010214

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO
RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 21456

Fulltext Availability:

Claims

Claim

... e-commerce system, intemet, the world wide web, intranet, Intelligent
Appliance phone system, RF computer **network** backbone, Local Area
Network (LAN) connecting one or more computers, Wide Area **Network**
(WAN)

32

connecting one or more computers, serial or parallel wire connection to
one or...

...to one or more computers, electromagnetic connection to one or more
computers, or computer or **network** operating system. According to
another application, the label 16 of the present invention can be...
integrally formed as part of the menu. The label 16 displays indicia
associated with the **restaurant**, such as food type and price. The
display portion of the label can display either...

...label can also be configured to display any other information or
graphics suitable for the **restaurant**. The menu 94 can be updated via
the on-board label electronics, or by an activator module mounted in the
restaurant, or held by the waiter or other employee. For example, if the
activator is mounted...

...several menus 94 can be updated at one time by the activator. If the
entire **restaurant** is covered by one or more fixed activators, the menu
94 can be updated at...

...The ability to seamlessly, remotely or locally update the menu display
is advantageous since the **restaurant** can in real time inform a customer
when the kitchen runs out of an item...

...of the day, price changes, changes in market prices of menu items, menu
identification number, **restaurant** name, type of meal (e.g., lunch,
dinner, ala carte, etc.), item price, portion size...

...price, soup or vegetable of the day, server's name, manager's name,
color, shades, **promotion** logos, promotional symbols,

34

customer name, **restaurant** club membership designator, personal
customized message, encrypting software, security codes, and
anti-counterfeit software, and...to items a person uses to track debit or

credit card balance, activity, status, goals, rewards or bonus levels, and benefits. Examples or such items include permanent account items, such as...

...passenger is checking in. First the proper passenger information can be retrieved from the airline reservation system. Attached to the reservation system at the check in point can be an activator module, such as module 18...bins, parcel/mail sacks, turnstile, doorways, door, gates, turnstiles, elevator, escalator, access/security monitoring system, reservation system, seat assigninent system, American Association of Travel agents reservation system, SABRE system, travel ticketing system, boarding monitoring system, luggage tracking systems, centralized systems and...

...alone computer, stand alone PC, inventorying equipment, common/shared data base, files, centralized computer, computer network, electronic data interchange network equipment, e commerce system, world wide web, internet, intranet, network, phone system, RF computer network backbone, Local Area Network connecting one or more computers, Wide Area Network connecting one or more computers, serial wire connection to one or more computers, parallel wire...

...one or more computers, electromagnetic connection to one or more computers, and a computer or network 3 0 operating system. The activator module 18 of the label system 1 0 can...

...gate doorway, departure gate doorway, boarding pas collection equipment, airplane boarding ramp, entry and exit portals /openings into/out of automated baggage handling systems, portable baggage ramp conveyor belts on trucks...

...belts, reading stations on baggage conveyor belts, baggage pick up conveyor carousels, security check point portals, carry on luggage checking equipment, ship hatches, ship cabins, ship loading ramps (gangways), cabin entry...

...doorways, door, gates, turnstiles, elevator, escalator, keyboard, keypad, personal data assistant, voice activated device, computer network, a stand alone computer, mouse pad, computer peripheral, microprocessor, and Java box. The activator ...value, such as paper currency, stock and bond certificates, government or corporate bonds and certificates, vouchers, checks, deposit slip, withdrawal slips, treasury notes, gift cards, currency wrappers, and the like, or...

15/3,K/4 (Item 2 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00908901 **Image available**
METHOD FOR DOWNLOADING BAR CODE ENCODED INFORMATION WITH A MOBILE
COMMUNICATION
PROCEDE DE TELECHARGEMENT D'INFORMATIONS A COMMUNIQUER CODEES SOUS FORME DE
CODE A BARRES AU MOYEN D'UNE COMMUNICATION MOBILE

Patent Applicant/Assignee:

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(Residence), US (Nationality), (For all designated states except: US)
GOBBURU Venkata T, 7069 Phyllis Avenue, San Jose, CA 95129, US, US
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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CHALLA Nagesh, 12300 Fredricksburg Court, Saratoga, CA 95070, US, US
(Residence), US (Nationality), (Designated only for: US)
GANNAGE Michael E, 25541 Altamont Road, Los Altos, CA 95022, US, US

• . (Residence), US (Nationality), (Designated only for: US)
Legal Representative:
CARROLL David H (agent), Dorsey & Whitney LLP, Republic Plaza Building,
Suite 4700, 370 Seventeenth Street, Denver, CO 80202, US,
Patent and Priority Information (Country, Number, Date):
Patent: WO 200242926 A1 20020530 (WO 0242926)
Application: WO 2001US43701 20011119 (PCT/WO US0143701)
Priority Application: US 2000252346 20001120; US 2000252101 20001121; US
2001313753 20010820

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU
SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 23549

Fulltext Availability:

Detailed Description

Detailed Description
... of tickets (inclusive of purchased licenses, passes, boarding passes, and so forth, as well as **reservations** therefore) made by the user, **coupons** (inclusive of passes, **vouchers** and other such **incentives**) given to the user by another entity, rights (inclusive of government issued social security cards...)

...user by another entity, financial arrangements (such as, for example, credit arrangements, debit accounts, prepaid **vouchers**, **gift certificates**, smart card phones, e-wallet, mobile phone storage of smart card data, mobile phone verification...)

...vendor and governmental computer systems and servers include financial institution or financial services company 18, **online** travel store 20, airline 22, rental car company 24, hotel 26, **restaurant** 28, ticketing agency 30, sports event promoter 32, concert prornoter 34, theater 36, manufacturer **promotions** firm 40, supermarket 42, department store 44, specialty shop 46, **online** store 48, the state division of motor vehicles 60, the National Park Service

15/3,K/5 (Item 3 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00908849 **Image available**

METHOD AND APPARATUS FOR ACQUIRING, MAINTAINING, AND USING INFORMATION TO BE COMMUNICATED IN BAR CODE FORM WITH A MOBILE COMMUNICATIONS DEVICE
PROCEDE ET APPAREIL POUR ACQUERIR, CONSERVER ET UTILISER DES INFORMATIONS A COMMUNIQUER SOUS FORME DE CODE A BARRES AU MOYEN D'UN DISPOSITIF DE COMMUNICATION MOBILE

Patent Applicant/Assignee:

ECRIO INC, Suite 102, 10121 Miller Avenue, Cupertino, CA 95014, US, US
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

GOBBURU Venkata T, 7069 Phyllis Avenue, San Jose, CA 95129, US, US
(Residence), US (Nationality), (Designated only for: US)

NARAYANAN Krishnakumar, 20200 Lucille Avenue, #70, Cupertino, CA 94014, US, US (Residence), IN (Nationality), (Designated only for: US)

CHALLA Nagesh, 12300 Fredricksburg Court, Saratoga, CA 95070, US, US
(Residence), US (Nationality), (Designated only for: US)

GANNAGE Michael E, 25541 Altamont Road, Los Altos, CA 95022, US, US
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

CARROLL David H (agent), Dorsey & Whitney LLP, Republic Plaza Building,
Suite 4700, 370 Seventeenth Street, Denver, CO 80202-5647, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200242872 A2 20020530 (WO 0242872)
Application: WO 2001US43509 20011120 (PCT/WO US0143509)
Priority Application: US 2000252346 20001120; US 2000252101 20001121; US
2001303753 20010820

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR
KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU
SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZM ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

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Fulltext Word Count: 23119

Fulltext Availability:

Detailed Description

Detailed Description
... of tickets (inclusive of purchased licenses, passes, boarding passes, and so forth, as well as **reservations** therefore) made by the user, **coupons** (inclusive of passes, **vouchers** and other such **incentives**) given to the user by another entity, rights (inclusive of government issued social security cards...).

...user by another entity, financial arrangements (such as, for example, credit arrangements, debit accounts, prepaid **vouchers** , **gift certificates** , smart card phones, e-wallet, mobile phone storage of smart card data, mobile phone verification...).

...vendor and governmental computer systems and servers include financial institution or financial services company 18, **online** travel store 20, airline 22, rental car company 24, hotel 26, **restaurant** 28, ticketing agency 30, sports event promoter 32, concert promoter 34, theater 36, manufacturer **promotions** firm 40, supermarket 42, department store 44, specialty shop 46, **online** store 48, the state division of motor vehicles 60, the National Park Service 62, the...

...had through a wireless ISP 70, which represents any wireless communications service provider, preferably having **Internet** access, that is able to handle wireless transmissions with the user's mobile communications device...personal computer or workstation 86, may be had through an ISP 80 that preferably has **Internet** access, such as a dial up, DSL or cable **Internet** service provider. Information may also be communicated to the user's mobile communications device through...

15/3,K/6 (Item 4 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00907457 **Image available**

SYSTEM AND METHOD FOR UTILIZING AN INTERNET ENABLED TELEPHONE TO CONDUCT BUSINESS
SYSTEME ET PROCEDE D'UTILISATION D'UN TELEPHONE RELIE A INTERNET POUR DIRIGER DES AFFAIRES

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200241623 A2-A3 20020523 (WO 0241623)
Application: WO 2001US43883 20011114 (PCT/WO US0143883)
Priority Application: US 2000248915 20001114

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU
SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 12155

Fulltext Availability:

Detailed Description

Detailed Description

... are presented in the attached figures.

[0079] As described previously, the member shops may also **offer** users of the system the ability to win a prize using an **online** keno or bingo or other gaming system. Moreover, particularly in the case of **restaurants**, users of the system may be able to make **reservations** for meals **online** using their iphone(s).

[0080] In another embodiment of the present invention, the invention provides...

15/3,K/7 (Item 5 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

(c) 2002 WIPO/Univentio. All rts. reserv.

00901653 **Image available**

WIRELESS TELECOMMUNICATIONS SYSTEM THAT PROVIDES LOCATION-BASED SERVICES
SYSTEME DE SERVICES DE COMMUNICATION A BASE GEOGRAPHIQUE PERMETTANT UNE
DETERMINATION PLUS PRECISE D'UNE POSITION CONNUE D'UN UTILISATEUR

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Legal Representative:

HOOD Jeffrey C (agent), Conley, Rose & Tayon, P.C., P.O. Box 398, Austin,
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200235766 A2-A3 20020502 (WO 0235766)
Application: WO 2001US31200 20011004 (PCT/WO US0131200)
Priority Application: US 2000694747 20001023

Designated States: JP

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

Publication Language: English

Filing Language: English

Fulltext Word Count: 23740

Fulltext Availability:

Detailed Description

Detailed Description

... specialty shops, gift shops, convenience stores, taxi services, bus

and train reservation offices, printing services, on - line database services, message services, E-mail services) through a geographic based communication system.

In step...

15/3,K/8 (Item 6 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2002 WIPO/Univentio. All rts. reserv.

00889261 **Image available**

POINTS TRANSACTION PROCESS

PROCEDE DE TRANSACTION DE POINTS

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Patent and Priority Information (Country, Number, Date):

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Application: WO 2001AU1159 20010914 (PCT/WO AU0101159)

Priority Application: AU 200078 20000914

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CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU
SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 2853

Fulltext Availability:

Detailed Description

Detailed Description

... from specific merchants. For example, double points may be offered for purchases from a selected **restaurant** chain, or one thousand bonus points may be offered for making an award flight **booking** using the program's **Internet** site. These **offers** are also generally extraordinary and will only result in an extraordinary change in the customer...

15/3,K/9 (Item 7 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2002 WIPO/Univentio. All rts. reserv.

00868228

USER SERVICES AND INFORMATION MANAGEMENT SYSTEM AND METHOD

SYSTEME ET PROCEDE DE GESTION DES SERVICES ET INFORMATION A DES
UTILISATEURS

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Legal Representative:

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• . Floor, Milwaukee, WI 53202-5367, US,
Patent and Priority Information (Country, Number, Date):
Patent: WO 200201458 A2 20020103 (WO 0201458)
Application: WO 2001US19931 20010622 (PCT/WO US0119931)
Priority Application: US 2000213462 20000623
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 19630

Fulltext Availability:

Claims

Claim

... resort.

[00251 FIG. 5 is a block diagram showing an exemplary embodiment of a hybrid **network** within" a resort, ski resort, amusement park, cruise ship, hotel, hospital, airport, educational or corporate...

...FIG. 12 is a block diagram showing an exemplary embodiment of an in-house dining **reservation** system for a cruise ship.
[00331 FIG. 13 is a block diagram showing another' exemplary embodiment of an in-house dining **reservation** system for a cruise ship.

[00341 FIG. 14 is a block diagram showing an exemplary...

...block diagram showing an exemplary embodiment for a process for exchanging information between an onBoard **reservation** module and a passenger of a cruise ship.

[00471 FIG. 27 is a block diagram of exemplary embodiments of physical wireless **web** architectures.

DETAILED DESCRIPTION OF PREFERRED

AND EXEMPLARY EMBODIMENTS

[00481 According to a particularly preferred embodiment, the system and method provides interactive **network** based application programs (subsystems) delivered to access points at a site such as a resort...

...at a resort or on a cruise ship). The system and method is intended to **offer** potential cost savings, increased profit opportunities, and the enhancement of the overaff passenger (user or...

...e.g. resort or cruise ship) or alternatively by using mobile electronic devices with wireless **networking** technologies provided to visitors to the site or brought to the site by the user...

...augment existing personal and/or current in room/in-cabin (on-site) processes by a **network** (e.g. **internet**) based technology, adding new functionality while also allowing the integration of various existing functions into...

...preferred embodiment, the system and method may be administered by a host who maintains a **network** connection with the site and related enterprises, as well as with users and potential users...hotel, hospital, airport, educational or corporate campus or other location, facility, or the like.
[00531 **Network** : A **network** may include any type of

configurations and screen display configurations may be used.

Reservation system 1 200 utilizes a database 1 230 which stores information related to each of the particular restaurants . Further, a user

may also utilize a search screen 1 240 which may be able to allow a user to search for particular restaurants or types of restaurants or food types and/or may be able to list the appropriate restaurants and allow a user to scroll up through the list using a scroll up button...

...1 244.

[01281 Ref erring now to FIG. 1 3, once a user.of dining reservation system 1 200 chooses a restaurant in which to dine, a user

may be prompted with a user interface screen 1 31 0 in which the prospective diner is able to choose a dinner reservation time 131 2. In an exemplary embodiment, the prospective diner may change the time by any of a variety of ways including, but not limited...

...be prompted with a user interface screen such as screen 1 330 in which a reservation may be confirmed.

101291 Referring now to FIGs. 14-1 6, a shore excursion information...any of a variety of associated categories may be presented, such as sites of interest, restaurants , shopping, night Nfe, or other commercial enterprises. For example, referring now to FIG. 21, a restaurant interface screen 21 1 0 is depicted showing buttons associated with the various restaurants in the selected destination (Cozumel, Mexico). Once a restaurant is chosen, a plurality of other selections-may be presented to a user, such as...

...limited to selections presented on a screen 21 20 including direction button 21 22, a restaurant menu button 2124 and a reservation button 2126. Accordingly, a user will be provided up to date information retrieved from database...

...or the Re. Further still, in an exemplary embodiment, explorer system 2000 may provide a network connection to an off-site navigation database, the off-site navigation database providing information relating...

...the device or would be charged an access fee for their utilization of the communications network itself. Further still, the user may be provided with a handheld or portable electronic device ...including, but not limited to a navigator system 2430, a dafly activities system 2440, a reservation system 2450, a shore excursion ticketing system 2460, a port of cal(inverted exclamation mark...

15/3,K/10 (Item 8 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00868214

SITE INFORMATION SYSTEM AND METHOD

SYSTEME ET PROCEDE D'INFORMATIONS RELATIVES A UN SITE

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CHAN Alistair K (agent), Foley & Lardner, 777 East Wisconsin Avenue, 33rd Floor, Milwaukee, WI 53202-5367, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200201417 A2 20020103 (WO 0201417)

Application: WO 2001US20090 20010622 (PCT/WO US0120090)

Priority Application: US 2000213462 20000623

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 14536

Fulltext Availability:

Claims

Claim

... a specified site,
to users of the specified site. The information system includes a communications **network** serving a service area within the site. The information system also includes a server coupled to the communications **network** . The server includes a database of information relating to specific locations within the site, including...

...including a processor and a display.

The terminal device is in communications with the communications **network** and is configured to access information relating to the site from the server by a...

...a
specified site, to users of the specified site. The information system includes a communications' **network** serving a service area within the site.

The information system also includes a server coupled to the communications **network** . The server includes a database of information relating to locations within the site. The server...

...of the site. Further,

the information system includes a navigation database external to the communications **network** and in communication with the communications **network** . The navigation database includes the information relating to locations outside of the specified site. Further...

...a processor and a display.

The terminal device is in communications with the communications **network** and is configured to access information from the server. Yet further still, the information system...

...a request for information relating to the site from a terminal device over a communication **network** specifically serving the site. The method also includes searching a database for the requested information...

...resort.

100191 FIG. 5 is a block diagram showing an exemplary embodiment of a hylarid **network** within a resort, ski resort, amusement park, cruise ship, hotel, hospital, airport, educational or corporate...

...any of a variety of other button configurations and screen display configurations may be used. Reservation system 1200 utilizes a database 1 230 which stores information related to each of the particular restaurants . Further, a user may also utilize a search screen 1240 which may be able to allow a user to search for particular restaurants or types of restaurants or food types and/or may be able to list the appropriate restaurants and allow a user to scroll up through the list using a scroll up button...

...scroll down button 1244. [01221 Referring now to FIG. 13, once a user of dining reservation system 1 200 chooses a restaurant in which to dine, a user may be prompted with a user interface screen 1 31 0 in which the prospective diner is able to choose a dinner reservation time 1 31 2. In an exemplary embodiment, the prospective diner may change the time by any of a variety of ways including, but not limited...

...be prompted with a user interface screen such as screen 1 330 in which a reservation may be confirmed. [01231 Referring now to FIGs. 14-1 6, a shore excursion...any of a variety of associated categories may be presented, such as sites of interest, restaurants , shopping, night life, or other commercial enterprises. For example, referring now to FIG. 21, a restaurant interface screen 21 1 0 is depicted showing buttons associated with the various restaurants in the selected destination (Cozumel, Mexico). Once a restaurant is chosen, a plurality of other selections may be presented to a user, such as...

...limited to selections presented on a screen 21 20 including direction button 21 22, a restaurant menu button 21 24 and a reservation button 21 26. Accordingly, a user will be provided up to date information retrieved from...

...or the like. Further still, in an exemplary embodiment, explorer system 2000 may provide a network connection to an off-site navigation database, the off-site navigation database providing information relating...the device or would be charged an access fee for their utilization of the communications network itself. Further still, the user may be provided with a handheld or portable electronic device...

...including, but not limited to a navigator system 2430, a daily activities system 2440, a reservation system 2450, a shore excursion ticketing system 2460, a port of call explorer 2470, a...

15/3,K/11 (Item 9 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00867285 **Image available**

COMPONENT MODELS

MODELES DE COMPOSANTS

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200201378 A1 20020103 (WO 0201378)

Application: WO 2001US20025 20010623 (PCT/WO US0120025)

Priority Application: US 2000213772 20000623; US 2001888221 20010623

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 34245

Fulltext Availability:

Detailed Description

Detailed Description

... with Philippine food and, is not known to ever have purchased from Editha's Filipino Diner before. The decision to remove the **reservations** button may have been in response to evidence mined from the general semantic **network** (GSN) maintained by Editha's Filipino Diner that customers arriving at the site for the first time who are known purchasers from Yummy Yummy Pizza just happen to never make **reservations**. A general semantic **network** or group semantic **network** (GSN) is a semantic **network** for a group of customers, not as individuals. It may be that Yummy Yummy Pizza and Editha's Filipino Diner also have an infonnation exchange agreement with Mally's Caribbean Cafe and it may be...

...at Mally's or perhaps who have eaten certain entrees at Lee's have made **reservations** during the first visit to Editha's Filipino Diner's **webpage**. If so, these customers are presented with the **reservations** button. It is also possible that Ed(inverted exclamation mark)tha's and Yummy Yummy...

...sites who is known to live in another state, Editha's and Yummy Yummy's **webpages** could be customized to have **coupons** for the local hotels in the anticipation that the user was researching places to eat in anticipation of a visit. Note that in place of the **reservations** button 4708, a history & language button 4802 has been added. This is in response to...

15/3,K/12 (Item 10 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00849619 **Image available**

METHOD AND APPARATUS FOR DIET CONTROL

PROCEDE ET APPAREIL PERMETTANT DE CONTROLER SON ALIMENTATION

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200182783 A2-A3 20011108 (WO 0182783)

Application: WO 2001US13928 20010430 (PCT/WO US0113928)

Priority Application: US 2000200428 20000428

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 10975

Fulltext Availability:

Detailed Description

Detailed Description

... menu, and the term food also includes drinks and other consumables.

A business may provide **Internet** access for a user (preferably possessing a portable computing device) to a server system so as to assist the user to locate suitable **restaurants**. The business provides a computer server system, in communication with the **Internet**, having access to a database correlating food retail locations with associated food retail data. Food...

...The server system receives the food preference and a position of the user over the **Internet**, correlates the position of the person with one or more food retail locations (for example, by determining **restaurants** close to the user), comparing food retail data for each food retail location with the food preference, and transmitting food retail location data (such as **restaurant** addresses or GPS coordinates) to the person. Food retail locations transmitted are those supplying food with nutritional data conforming with the food preference. Directions, maps, charts, **discount** authorizations, advertisements from competing **restaurants**, and the like may further be transmitted to the user, and the user may further transmit **reservation** requests, charge authorizations, **discount** authorizations, and other data to the server system.

A PDA carried by the user can...in the form of a map.

This function can be combined with route planning. Affiliated **restaurants** can be identified on a planned route and the menus accessible over a communications I/O **network**. Hence, a person may plan a route by any transportation method to a destination, and be provided with locations and possibly **reservations** at affiliated **restaurants** at a convenient time and place on the journey. This system can be combined with **discount** schemes, frequent eater schemes and the like. Marketing **discount** offers, user preferences and the like can be used to determine enhanced presentation of some **restaurants** on the display of the user's portable computing device.

Resting energy expenditure, or equivalently...

15/3,K/13 (Item 11 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00832735

SYSTEM AND METHOD FOR GROUPING AND SELLING PRODUCTS OR SERVICES
SYSTEME ET PROCEDE SERVANT A REGROUER ET A VENDRE DES PRODUITS ET DES
SERVICES

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Patent and Priority Information (Country, Number, Date):

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Priority Application: US 2000516252 20000301

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DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

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Fulltext Word Count: 11635

Fulltext Availability:

Detailed Description

Detailed Description
... years, travel agents have been putting together customized vacation packages for their clients, and travel **discounters** have been marketing prepaid vacations including transportation, hotel accommodations, and restaurant arrangements collected from different suppliers. Today travel agents **offer** vacation packages over the **World Wide Web**, with **booking** and purchasing accomplished **online**. Making travel arrangements in this fashion is convenient, quick, and efficient.

However, these packages-whether...from system 20 versus other providers. Consumers get great values because Site59 is able to **offer** packages at a **discount** to what the consumer would

if he or she created the package on his or...

...to established
pay I 1 1
partnerships with suppliers). Also, consumers get great suggestions and **offers**. easy navigation through intelligent categorization and truncation, one-stop solution including fulfillment, and guaranteed availability...

...21

SUBSTITUTE SHEET (RULE 26)
on low-pniced last minute inventon': avoid the need to **offer** "the cheapest tickets" in order to make a sale; avoid cannibalization of regular demand, and avoid brand erosion. System 20 **offers** suppliers a substantially better channel for mobilizing distressed last minute inventory versus all other emerging options such as **Internet** e-saver fares, sites that promote

"cheap tickets", sites that enable planning ahead, and sites...

...such as
hotel rooms in New York between October and December, or same day
dinner reservations at a hot new restaurant .

System 20 prevents yield dilution/demand cannibalization because it
creates new demand rather than fulfills...

15/3,K/14 (Item 12 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00812316 **Image available**

WIRELESS ELECTRONIC COUPONING TECHNIQUE

PROCEDE DE COUPONNAGE ELECTRONIQUE HERTZIEN

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200145061 A2-A3 20010621 (WO 0145061)

Application: WO 2000IB1872 20001214 (PCT/WO IB0001872)

Priority Application: US 99461353 19991215

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE
DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC
LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK
SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 5673

Fulltext Availability:

Detailed Description

Detailed Description

... also be downloaded from a 5 wireless LAN connection.

2

An important distinction from previous Internet coupons and print coupons is the fact that the coupon files are stored in the memory of the mobile terminal, or a coupon ID number string is stored in the mobile terminal and the visual representation may be downloaded separately from a network server as needed or when excess bandwidth capacity exists. Thus, the coupon files are easily carried by the consumer at all times, and are readily 'jable as the need nises (like when visiting a retail store, a restaurant, gas station, etc.).

aval I I I

During a visit to a retail outlet, the...

15/3,K/15 (Item 13 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

00800258 **Image available**

A METHOD FOR COMMUNICATING INFORMATION, A RECEIVER, A TRANSMITTER AND A SYSTEM FOR PERFORMING THE METHOD
PROCEDE SERVANT A COMMUNIQUER LES INFORMATIONS, RECEPTEURS, EMETTEURS ET SYSTEME SERVANT A METTRE CE PROCEDE EN APPLICATION

Patent Applicant/Assignee:

IR VISION AB, Dragarbrunnsgatan 35, S-753 20 Uppsala, SE, SE (Residence),
SE (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

PETTERSSON Jerry, Skolgatan 31, S-753 11 Uppsala, SE, SE (Residence), SE
(Nationality), (Designated only for: US)

Legal Representative:

ASSADI Behdad (et al) (agent), Gotecorgs Patentayra Dahls AB, Sjoporten
4, S-417 64 Goteborg, SE,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200133872 A1 20010510 (WO 0133872)

Application: WO 2000IB1660 20001031 (PCT/WO IB0001660)

Priority Application: DK 991571 19991101

Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY
BZ CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK
(utility model) DM DZ EE EE (utility model) ES FI FI (utility model) GB
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK
LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK
SK (utility model) SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 6585

Fulltext Availability:

Claims

Claim

... transmit its own information to the receivers in the vicinity. In this manner, 1 5 **restaurants**, parking lots, shops, buildings, building complexes, aeroplanes, cars, trains, recreational areas, sport arenas, or any...

...a video signal. In this manner, the information may comprise a combination of images, resembling **Internet home pages**, and a video feed which the transmitters or owners thereof may provide for the pleasure...of the respective transmitters.

Such information may be advertisements or video feeds, news channels, information/ **home pages** from the **Internet** etc. which rents or leases part of the information flow to the receivers. Naturally, the...

...information relating to free spaces in a parking lot or parking area, information relating to **offers** or products in a supermarket or other type of shop, information relating to items...information from a nearby data or information storage as well as from e.g. the **Internet**, TV, or other means of data or information transfer from remote positions (computer modem, TV broadcast, Telephone cables, the **Internet**, satellite communication etc.) where at least one means for receiving or generating information is adapted...

...the transmitter is adapted to receive parts of information such as on the form of **WWW** pages (HTML pages) comprising predefined areas and links thereon to other pages. Also, the transmitter has full video and audio **capacity**. When receiving video information the memory manager can transfer the information directly to the LCD...

15/3,K/16 (Item 14 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00788851 **Image available**

**METHOD AND SYSTEM FOR AUTOMATIC TELLER MACHINE AND ASSOCIATED SERVICE
TECHNIQUE ET SYSTEME POUR DISTRIBUTEUR AUTOMATIQUE ET SERVICE CONNEXE**

Patent Applicant/Assignee:

DEL-COIN HOLDINGS INC, 54 Jarvis Street, Orillia, Ontario L3V 2A1, CA, CA
(Residence), CA (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

SKALOSKY Terence Michael, 54 Jarvis Street, Orillia, Ontario L3V 2A1, CA,
CA (Residence), CA (Nationality), (Designated only for: US)

Legal Representative:

SMART & BIGGAR (agent), Suite 1500, 438 University Avenue, P.O. Box 111,
Toronto, Ontario M5G 2K8, CA,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200122371 A1 20010329 (WO 0122371)

Application: WO 2000CA1066 20000925 (PCT/WO CA0001066)

Priority Application: CA 2283513 19990923

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT
LU LV MD MG MK MN MW NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT
UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 6674

Fulltext Availability:

Claims

Claim

... smart card technology. It resembles the principle of storage space
similar to floppy disks. The **capacity** of these cards is anywhere
between 103 bits and 16,000 bits of data. Security...card. Satellite
receivers use a smart card to carry subscription information for access
into the **network**. The financial sector has incorporated smart cards
into programs such as MasterCard and Visa for...

...precharged smart cards instead of coins as a means of payment.

Business Method

Fast food, **restaurant**, and most retail outlets consider smart cards a
good method to enhance customer loyalty programs. The incorporation of
price **discounts**, **coupons**, and deals on smart cards provide an
incentive for customers to frequent the retail outlets. In order to
implement smart card programs, especially...

...somehow frequenting the business establishment. The added total of which
can be redeemed as a **discount** on the purchase at the outlet. The
current business method suggests the return of change...

...of unauthorized funds, before the update is processed. Preestablished
systems and procedures for cash or **coupon** redemption must be in place
as part of the smart card program. Pre-established credit...

15/3,K/17 (Item 15 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT
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00749076 **Image available**

INTERACTIVE MULTI-MEDIA PAYPHONE SYSTEM COMBINING NETWORKING AND TELEPHONY

TECHNOLOGY

SYSTEME DE PUBLIPHONE MULTIMEDIAS INTERACTIF COMBINANT LA TECHNOLOGIE DE
RESEAU ET DE TELEPHONIE

Patent Applicant/Assignee:

POWERPHONE NETWORK LIMITED, 37th Floor, Manulife Tower, 169 Electric
Road, Hong Kong, CN, CN (Residence), -- (Nationality), (For all
designated states except: US)

Patent Applicant/Inventor:

LAI-YING Cheng, 20 Repulse Bay Road, Penthouse, Hong Kong, CN, CN
(Residence), CA (Nationality), (Designated only for: US)

LAW Harry, 9C Block 7, Nam Fung Sun Chuen, Quarry Bay, Hong Kong, CN, CN
(Residence), -- (Nationality), (Designated only for: US)

TSANG Justin, 1008 Massachusetts Avenue, Apt. 509, Cambridge, MA 02446,
US, US (Residence), CA (Nationality), (Designated only for: US)

Legal Representative:

MCNAMARA Brian J, Foley & Lardner, Suite 500, 3000 K Street, N.W.,
Washington, DC 20007-5109, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200062523 A1 20001019 (WO 0062523)

Application: WO 99US21309 19990917 (PCT/WO US9921309)

Priority Application: US 99128419 19990408

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE
ES FI GB GD GE HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV
MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG
US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 15834

Fulltext Availability:

Detailed Description

Detailed Description

... The present invention provides, among other things, a payphone system
which combines both telephony and networking technologies and offers
the user a single point of contact for phone services as well as data and
networking services.. Embodiments of the present invention further
provide a medium for building additional services and...

...using a laptop, palmtop, or other device. One embodiment additionally
provides further services such as web browsing, electronic commerce
("e-commerce"), a guide to local attractions for tourists, a restaurant
guide, a system for making hotel reservations, news broadcasts, and
voting or polling services. One embodiment additionally provides
information of interest such...

15/3,K/18 (Item 16 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00733745 **Image available**

METHOD AND SYSTEM FOR PROVIDING A USER WITH INTEGRATED INTERACTIVE ACCESS
TO PRODUCTS AND SERVICES

METHODE ET SYSTEME PERMETTANT DE FOURNIR A UN UTILISATEUR L'ACCES
INTERACTIF INTEGRE A DES PRODUITS ET SERVICES

Patent Applicant/Assignee:

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• • (Nationality)

Inventor(s):

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EZROL Lisa, Apartment 11-H, 400 Chambers Street, New York, NY 10282, US

MILLER Mary, 111 Elm Street, Roslyn Heights, NY 11577, US

SHAPIRO Arlene, Apartment 11-E, 410 West 24th Street, New York, NY 10011, US

Legal Representative:

MARCOU George, Kilpatrick Stockton LLP, Suite 800, 700 13th Street, N.W., Washington, DC 20005, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200046732 A1 20000810 (WO 0046732)

Application: WO 2000US2670 20000202 (PCT/WO US0002670)

Priority Application: US 99118427 19990202; US 99143797 19990714

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 17413

Fulltext Availability:

Claims

Claim

... Not sure you need a Marketing communications
Mailing Lists web site? Brian Marketing on the **web**
Underdahl, author of
OPERATIONS Small Business Public relations
computing for Trade shows, events, and product...
...help demos

NEWS & INFO... you decide if it's worth
EMPLOYEE BENEFITS your time.

HOME **Internet** Marketing: Is Search Small Business:
Real Progress on the
HELP Horizon? Search Search

I Tips

Marketing your
business on the **web** Small Biz Talk
may seem like too Overheard in Marketing:
much of a hassle, but...

...a news story, but
Sample press you will get a great response."
release Patti's **Discount** Furniture

Find an Advertising
Counselor in your Marketing
area:

Your ZIP Code:

Gg! J

(Tip: Try 4 digits followed by
SUBSTITUTE SHEET (RULE 26)

FIGs 15

pandesic I **online** store

R

apparel merchand7ise

Process Welcome to the Pandesic **Online** Store

Delivery Warehouse

Reprint

...Hotel & Cruises Deals Guide

COMPANY BOOKS' TRAVEL TOOLS It's Everywhere (o Secure Transactions

I RESERVATIONS You Want To Be are Guaranteed.

MARKETING Text-based Book Your Roundtrlp Flight Now! Need a Iggin name?

Promotional Items Reservations Search for roundtf ip flights by lowest fare and Marketing Center Become a Free spedal **offers** .

Mailing Lists Member Leaving from:

-Your Ticket Status Going to:

OPERATIONS *Your

I Reservations Depart: I January

BUSINESS CENTER Your Personal Return: jJanuary Jw] FTFV@

NEWS & INFO... Profile Search...

...FEATURES Travel Headlines

Maps U.S. and International Fares

Weather from \$178 roundtrip

Currency ATA **offers** one-way U.S. Fares from

Converter \$89

Frequent Traveler more news and sales... Info...

15/3,K/19 (Item 17 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00526318 **Image available**

INTERACTIVE MARKETING NETWORK AND PROCESS USING ELECTRONIC CERTIFICATES
RESEAU DE VENTE INTERACTIF ET PROCEDE UTILISANT DES CERTIFICATS
ELECTRONIQUES

Patent Applicant/Assignee:

COOLSAVINGS COM INC,

Inventor(s):

LEVIN Hillel,

GOLDEN Steven M,

KORDAS Jack,

WILDE Michael,

MOOG Matthew,

JUREWICZ John,

CUPLINSKAS Vytas,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9957670 A2 19991111

Application: WO 99US9960 19990505 (PCT/WO US9909960)

Priority Application: US 9873334 19980506

Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ
VN YU ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE
CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN
GW ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 8265

Fulltext Availability:

Detailed Description

Detailed Description

... information in one preferred

embodiment of the present invention, which is a system for
delivering **online coupons** to consumers;

FIGURE 2 is a flowchart of a software routine for a
coupon issuer according to an embodiment of the present
invention;

FIGURE 3 is a flowchart of a software routine for the
online coupon service provider according to this embodiment;

• FIGURE 4 is a flowchart of a software routine for the consumer using the **coupon** service according to this embodiment; FIGURE 5 depicts the flow of information in an alternative embodiment of the present invention, which provides **restaurant reservations** ; FIGURE 6 is a flowchart of a software routine for the embodiment of FIGURE 5; FIGURE 7 is a flowchart of a software routine for the **reservation** service provider according to this embodiment; FIGURE 8 is a flowchart of a software routine for the consumer using the **reservation** service; and FIGURE 9 is a schematic view showing the "triangular" electronic communication scheme for...

15/3,K/20 (Item 18 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00444847 **Image available**

**TRAVEL RESERVATION AND INFORMATION PLANNING SYSTEM
SYSTEME D'INFORMATION ET DE PLANIFICATION POUR LES RESERVATIONS DE VOYAGE
(TRIPS)**

Patent Applicant/Assignee:

DELORME PUBLISHING COMPANY INC,

Inventor(s):

DELORME David M,

GRAY Keith A,

FERGUSON T Angus,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9835311 A1 19980813

Application: WO 98US1823 19980130 (PCT/WO US9801823)

Priority Application: US 97797471 19970206

Designated States: CA JP MX AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT
SE

Publication Language: English

Fulltext Word Count: 48411

Fulltext Availability:

Detailed Description

Detailed Description
... Atlas on CD-ROM with a TRIPS 11starter" kit. This 11starter" kit encourages and eases **online** connection(s) with one or more TRIPS service providers, via a modem link 107, typically over the **Internet** . Once **online** , the preferred embodiment lets the user I'view" or download updated TRIPS map data, functions and timely, topical travel information. The user can make **reservations** and buy various tickets in "real-time" **online** -- and download 11today's" special **discount offers** from hosts of participating **restaurants** , hotels, retail shops, car rental agents, outdoor expedition outfits, or other third-party providers of...

...throughout the United States, Canada and Mexico. When needed, TRIPS user inquiries can be processed **online** or via computer communications for 22

immediate treatment and response. In sum, the FIGURE 1A preferred embodiment facilitates access to current information and "real-time" services **online** -- while also providing for rapid display of updated information in conjunction with locally installed and...information and/or services are subject to various fees or charges, such as: commissions on **reservations** or ticket sales; charges for advertising or the **online** posting of promotional information and/or special **coupon offers** about

diverse accommodations (e.g. **restaurants** , transportation, lodgings, entertainment, tickets, etc.) and/or various other related

* goods/services; payments for selective...

...mailing or membership list of TRIPS registered users; access payments or subscription fees for TRIPS Internet site ratings information (i.e. current statistics on users' interest in particular locations, services, topics...

...in a variety of ways, e.g.: initial membership fees; charges for user time spent online; periodic subscription fees; fees-for-services or item-by-item charges for goods/services including reservations, ticket sales, goods, products, functions or outputs offered on or through the TRIPS site; and...

...8A -- by means of state-of-the-art software and communication links for electronic commerce or online contracts, related accounting, billing, or customer services, and so forth.

TRIPS users input, manage and...

15/3,K/21 (Item 19 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2002 WIPO/Univentio. All rts. reserv.

00418120 **Image available**

AUTOMATED LEAGUE AND TOURNAMENT DEVICE
DISPOSITIF AUTOMATIQUE DE JEU DESTINE A L'EXECUTION DE PARTIES ET DE
TOURNOIS

Patent Applicant/Assignee:

BARCELOU David M,

Inventor(s):

BARCELOU David M,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9808581 A1 19980305

Application: WO 97US8072 19970507 (PCT/WO US9708072)

Priority Application: US 96643827 19960507

Designated States: AL AM AT AT AU AZ BA BB BG BR BY CA CH CN CU CZ CZ DE DE
DK DK EE EE ES FI FI GB GE GH HU IL IS JP KE KG KP KR KZ LC LK LR LS LT
LU LV MD MG MK MN MW NO NZ PL PT RO RU SD SE SG SI SK SK TJ TM TR TT
UA UG UZ VN YU GH KE LS MW SD SZ UG AM AZ BY KG KZ MD RU TJ TM AT BE CH
DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR
NE SN TD TG

Publication Language: English

Fulltext Word Count: 5592

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... which

can be included: E-M Games of Skill Services; Smart Card Services; Insurance Services; Restaurant Services; Travel Services; Sports Services; Gaming Device Services; Delivery Services; Coupon Services; Introduction Services; Audio Services; News Services; Transportation Services; Utility Services; Physician Services; School Services...

...Automotive Services; Employment Services; Recreational Services; Travelers Check Services; Kids Services; Videogames of Skill Services; Internet Services; Brokerage Services; Government Services; Entertainment Services; Library Services; Catalog Services; Print Services; Diagnostic Services...

...line Vending Services;

Health Care Services; Remote Access Services; Payment Services; Computer Services; Search Services; **Network** Services; Subscription Services; Virtual Reality Services; Advertising Services; Rental Services; Programming Services; Beverage Services; Credit...

...Services; Telephone Services; Ticket Services; Television Services; Dating Services; Information Services; Lottery Services; Software Services; **Reservation** Services; Communication Services; Intranet Services; Adult Services; Referral Services; Repair Services; Legal Services; Consulting Services...

Claim

... further houses means for E-M Games of Skill Services; Smart Card Services; Insurance Services; **Restaurant** Services; Travel Services; Sports Services; Gaming Device Services; Delivery Services; Coupon Services; Introduction Services; Audio Services; News Services; Transportation Services; Utility Services; Physician Services; School Services...

...Automotive

Services; Employment Services; Recreational Services; Travelers Check Services; Kids Services; Videogames of Skill Services; **Internet** Services; Brokerage Services; Government Services; Entertainment Services; Library Services; Catalog Services; Print Services; Diagnostic Services...line Vending Services; Health Care Services; Remote Access Services; Payment Services; Computer Services; Search Services; **Network** Services; Subscription Services; Virtual Reality Services; Advertising Services; Rental Services; Programming Services; Beverage Services; Credit...

...Services; Telephone

Services; Ticket Services; Television Services; Dating Services; Information Services; Lottery Services; Software Services; **Reservation** Services; Communication Services; Intranet Services; Adult Services; Referral Services; Repair Services; Legal Services; Consulting Services...

15/3, K/22 (Item 20 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00405052 **Image available**

AUTOMATED TRANSACTION MACHINE

MACHINE DE TRANSACTION AUTOMATISEE

Patent Applicant/Assignee:

BARCELOU David M,

Inventor(s):

BARCELOU David M,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9745796 A1 19971204

Application: WO 97US8089 19970509 (PCT/WO US9708089)

Priority Application: US 9617533 19960510

Designated States: AL AM AT AT AU AZ BA BB BG BR BY CA CH CN CU CZ CZ DE DE DK DK EE EE ES FI FI GB GE GH HU IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW NO NZ PL PT RO RU SD SE SG SI SK SK TJ TM TR TT UA UG US UZ VN YU GH KE LS MW SD SZ UG AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 2849

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... components. A free-standing or wall mounted ATM with traditional ATM hardware, software and banking **network** connections (and including a bill safe, bill dispenser, magnetic stripe card reader, keyboard and video...

...selected from the group consisting of electromechanical games of skill services, smartcard services, insurance services, **restaurant** services, travel services, sports services, gaming device services, delivery services, **coupon** services, floral delivery services, gift basket delivery services, introduction services, audio services, news services transportation...

...services, employment services, recreational services, travelers check services, children's services, videogames of skill services, **Internet** services, brokerage services, government services, entertainment services, library services, catalogue services, print services, diagnostic services...

...line vending services, health care services, remote access services, payment services, computer services, search services, **network** services, subscription services, virtual reality services, advertising services, rental services, programming services, beverage services, credit...

...services, telephone services, ticket services, television services, dating services, information services, lottery services, software services, **reservation** services, ...any of prior art ATMs, telephone ATMs "of the future, 11 or even personal computer **Internet** connections which may provide retail functions but do give access to at least two forms...

Claim

... group consisting of banking services, electromechanical games of skill services, smart card services, insurance services, **restaurant** services, travel services, sports services, gaming device services, delivery services, **coupon** services, floral delivery services, gift basket delivery services, introduction services, audio services, news services transportation...

...line vending services, health care services, remote access services, payment services, computer services, search services, **network** services, subscription services, virtual reality services, advertising services, rental services, programming services, beverage services, credit...

...services, telephone services, ticket services, television services, dating services, information services, lottery services, software services, **reservation** services, communication services, Intranet services, adult services, referral services, repair services, legal services, consulting services...

15/3,K/23 (Item 21 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2002 WIPO/Univentio. All rts. reserv.

00368308 **Image available**

TOURISM INFORMATION AND RESERVATION SYSTEM AND METHOD
SYSTEME ET PROCEDE D'INFORMATION ET DE RESERVATION TOURISTIQUES

Patent Applicant/Assignee:

CURLEY Martin,

Inventor(s):

CURLEY Martin,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9708635 A1 19970306

Application: WO 96IE56 19960823 (PCT/WO IE9600056)

Priority Application: IE 95648 19950824; IE 96370 19960527

Designated States: AL AM AT AT AU AZ BB BG BR BY CA CH CN CZ CZ DE DE DK DK
EE EE ES FI FI GB GE HU IL IS JP KE KG KP KR KZ LK LR LS LT LU LV MD MG
MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SK TJ TM TR TT UA UG US UZ
VN KE LS MW SD SZ UG AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR
GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 9915

Fulltext Availability:

Detailed Description

Detailed Description

... enables the user to enter a comment that will be automatically Emailed to the Tourrr web site managers. Option 8 is used by all - 18 forms of service that we offer reservations for and allows hotels etc. to request

addition ...following Escape options should also be available at the different levels through out the Tourrr web site options.

Level 1. None

Level 2. Change language[goto welcome page]

Level 3. Level 2...

15/3,K/24 (Item 22 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT
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00365229 **Image available**

INTERACTIVE MARKETING NETWORK AND PROCESS USING ELECTRONIC CERTIFICATES
RESEAU DE MARKETING INTERACTIF ET PROCEDE D'UTILISATION DE CERTIFICATS
ELECTRONIQUES

Patent Applicant/Assignee:

INTERACTIVE COUPON MARKETING GROUP INC,

Inventor(s):

GOLDEN Steven M,

LEVIN Hillel,

ANDERSON Bradley A,

GENTRY Gary D,

BARBOUR James A,

SCHORNBERG Albert,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9705555 A1 19970213

Application: WO 96US12181 19960725 (PCT/WO US9612181)

Priority Application: US 95507693 19950725

Designated States: AL AM AT AU AZ BB BG BR BY CA CH CN CZ DE DK EE ES FI GB
GE HU IS JP KE KG KP KR KZ LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL
PT RO RU SD SE SG SI SK SK TJ TM TR TT UA UG UZ VN KE LS MW SD SZ UG AM AZ
BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE
BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English
Fulltext Word Count: 5845

Fulltext Availability:
Detailed Description

Detailed Description

... given the direct access to consumers, the data processing system exceeds the capabilities of traditional **coupons** by providing issuers a greater degree of control in targeting the **offer**, restricting its use and tracking both the selection and redemption process. The data processing systems controls also make it possible for service providers, such as **restaurants** and hotels, to use an **online** electronic certificate as a ...and a way to lower overhead in providing such transactions as dining, travel and ticket **reservations** .

Summary of the Invention

The present invention provides a data processing system and method permitting...accompanying drawings in which.

FIGURE 1 depicts the flow of information in a system delivering **online coupons** to consumers;

FIGURE 2 is a flowchart of a software routine for a **coupon** issuer according to the present invention;

FIGURE 3 is a flowchart of a software routine for the **online coupon** service provider according to the present invention;

FIGURE 4 is a flowchart of a software routine for the consumer using the **coupon** service according to the present invention;

FIGURE 5 depicts the flow of information in a system providing for **restaurant reservations** ;

FIGURE 6 is a flowchart of a software routine for a **restaurant** according to the present invention;

FIGURE 7 is a flowchart of a software routine for the **reservation** service provider according to the present invention; and

FIGURE 8 is a flowchart of a software routine for the consumer using the **reservation** service according to the present invention.

Detailed Description of the First Preferred Embodiment

The present...starts 45 with a display of the main menu 46. The consumer may

display the **coupons** that have already been downloaded and are resident on the consumer's PC 55. There are two methods by which the consumer could activate the **coupons** 48, The first would be to send the **coupon** file 49 to the consumer's printer, Along the way, it is barcoded with the consumer...

...the household profile data base 64. The consumer's printer 4 then prints out the **coupon** 6, Upon activation 48, a **coupon** could also be transmitted as a computer file 51, back through the **network** 52, to a data base chosen by the issuer. When **coupons** are activated 48, the consumer's resident software removes the **coupon** file that has been printed 54, updating the data base of downloaded electronic **coupons** 55 and the resident **coupon** display 47, The system also automatically removes expired **coupon** files that have yet to be activated 56, Another function of the resident software is...

...consumer in response to questions submitted by the service,

To access a new selection of **coupons** , the consumer can dial up the service data base 58, enter the PIN number 59, and view a display of all active service **coupons** 60, These **coupons** can then be selected and downloaded 61 to the consumer's PC, While **online** , the consumer's software automatically sends back to the service

data base information on the consumer's selection and printing history 57, as well as information on those downloaded **coupon** files that have expired 56. It also sends back updated information on the consumer's household...

...present invention is directed to a data processing system and method for use in automating **reservations** over **online** systems for **restaurants**, hotels, or other service establishments. FIGURE 5 is an overview showing how the information and activities flow from the initial assignment of the **reservation** by the **restaurant**, to its selection by the consumer and the ultimate printing of a confirmation slip by...

File 344:Chinese Patents Abs Aug 1985-2002/Oct
(c) 2002 European Patent Office
File 347:JAPIO Oct 1976-2002/Jun(Updated 021004)
(c) 2002 JPO & JAPIO
File 350:Derwent WPIX 1963-2002/UD,UM &UP=200267
(c) 2002 Thomson Derwent

?ds

Set	Items	Description
S1	21397	RESTAURANT? OR DINER OR DINERS OR BISTRO? OR EATERY OR EAT-ERIES OR ESTABLISHMENT? OR NIGHT()CLUB?
S2	501404	SEATING? OR RESERVATION? OR BOOKING OR BOOKINGS OR CAPACITY OR CAPACITIES OR ENGAGEMENT? OR PREARRANGEMENT?
S3	412601	WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR INTERNET OR ONLINE OR ON()LINE OR WEB OR WWW OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR (WEB OR HOME)()(SITE? OR PAGE?) OR NETWORK? OR PORTAL? ?
S4	194	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-IFT()CERTIFICATE?) (5N) (BID OR BIDS OR BIDDING OR AUCTION?)
S5	516	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-IFT()CERTIFICATE?) (5N) (ACCEPT? OR CONFIRM? OR REJECT? OR DENY? OR DENIE?)
S6	5526383	PREDETERMINED()TIME? OR WHEN OR TIME OR TIMES OR DURATION? OR SCHEDUL? OR DAY OR DAYS
S7	2417982	LIMIT? OR RESTRICT? OR CONSTRAIN? OR REQUIREMENT? OR RULE? ? OR CONDITION? ? OR QUALIFICATION? OR EXCEPTION? ? OR STIPUL-ATION? OR PREDETERMIN? OR CEILING? OR MAXIMUM
S8	12	S4 (5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGULA-T? OR EVALUAT? OR ANALY?)
S9	21558	(MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATING?) (5N) (CUSTOMER? OR USER OR USERS OR DINER OR DINERS OR MEMB-ER OR MEMBERS OR CLIENT OR CLIENTS)
S10	169	S1 AND S2 AND S3
S11	0	S10 AND (S4 OR S5)
S12	121236	INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCOU-NT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR GI-FT()CERTIFICATE?
S13	9	S10 AND S12
S14	574	S1 AND S12
S15	78	S14 (5N) S6
S16	0	S15 AND IC-G06F?
S17	19	S15 AND S7
S18	19	S17 NOT S13
S19	0	S1 AND S8
S20	6	S14 AND S9
S21	6	S20 NOT (S13 OR S18)

13/5/1 (Item 1 from file: 347)
DIALOG(R) File 347:JAPIO
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07164408 **Image available**
ARRANGEMENT SYSTEM ABOUT TRAVEL

PUB. NO.: 2002-032792 [JP 2002032792 A]
PUBLISHED: January 31, 2002 (20020131)
INVENTOR(s): KURODA SHIGEO
APPLICANT(s): NEC CORP
APPL. NO.: 2000-214861 [JP 2000214861]
FILED: July 14, 2000 (20000714)
INTL CLASS: G07B-001/00; G06F-017/60; G07F-017/40

ABSTRACT

PROBLEM TO BE SOLVED: To provide an arrangement system about a travel which utilizes a public **network** such as the **Internet** to **offer** a train ticket, travel goods, meals for travel, a souvenir, etc.

SOLUTION: In this arrangement system about travel, the train ticket issuing terminal 2 of a railroad company, a travel company terminal 3, rental shop and outlet terminals 4, a traveler's own house terminal 5, a delivery/arrangement center terminal 6, a **restaurant** terminal 8, a lodging terminal 9, etc., are connected to the public **network** 1 such as the **Internet**. A railroad company server 7 is also connected and is provided with databases 8, such as a database for managing the issue of the train ticket, a database for managing the delivery of the travel goods, a database for managing a **reservation** for the **restaurant** of each station and a database for managing the travel schedule of each traveler. Each terminal can refer to and update the databases 8. When the traveler accesses the databases 8, personal authentication is performed.

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13/5/2 (Item 2 from file: 347)
DIALOG(R) File 347:JAPIO
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07139460 **Image available**
ISSUING SYSTEM OF COMPLIMENTARY TICKET AND THE LIKE BY USING REQUEST TERMINAL

PUB. NO.: 2002-007832 [JP 2002007832 A]
PUBLISHED: January 11, 2002 (20020111)
INVENTOR(s): TOTANI AKIRA
KUDO KOJI
APPLICANT(s): NAGOYA ELECTRIC WORKS CO LTD
APPL. NO.: 2000-181619 [JP 2000181619]
FILED: June 16, 2000 (20000616)
INTL CLASS: G06F-017/60; H04N-007/173

ABSTRACT

PROBLEM TO BE SOLVED: To solve problems that a conventional request terminal such as a 'road station' is a spot-like local **promotion** to the utmost, no information is given to travelers on a **restaurant**, a souvenir shop, a small sightseeing facility, and a hotel accommodation such as a small guesthouse where the traveler can be extensively exchanged with local people, and the information is only worth of going to and coming from the sightseeing spot for the traveler.

SOLUTION: This system issues a complimentary ticket by using the request terminal for printing and issuing a desired ticket by displaying a screen for selecting the 'local advertisement' on a display screen of the request terminal, connecting the terminal to a server storing the advertisement

Information via the Internet or an intranet by selecting the 'local advertisement', receiving and displaying the respective advertisement information for each advertiser from the server, receiving the information on the complimentary ticket, a discount ticket, a reservation ticket, etc., and selecting the 'issue' displayed on the advertisement screen.

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13/5/3 (Item 3 from file: 347)
DIALOG(R) File 347:JAPIO
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07008789 **Image available**
MAGAZINE AND NETWORK MERGING SYSTEM

PUB. NO.: 2001-236414 [JP 2001236414 A]
PUBLISHED: August 31, 2001 (20010831)
INVENTOR(s): KOBAYASHI NORIOKI
APPLICANT(s): BAADEI INTERNATIONAL KK
APPL. NO.: 2000-047849 [JP 200047849]
FILED: February 24, 2000 (20000224)
INTL CLASS: G06F-017/60; G06F-013/00

ABSTRACT

PROBLEM TO BE SOLVED: To actualize a magazine and network merging system, which has an information sending function, replacing newspaper and can efficiently transmit information of a specific area to workers who work in the area.

SOLUTION: Magazines 207 are distributed as periodicals to offices 205 and stores 206 in the specific area as a reception area at a rate of one carrier for several persons. Advertisements of respective stores carried by a magazine 207 contains URLs and timely information (discount sale, menu of the day at a restaurant, etc.), filling intervals of the distribution of the magazines 207 can be obtained from an area information sending server 211 which is connected to the Internet 202, by using a computer 212 or portable telephone set 214. The reservation of articles and services and the versatility of those articles and services in the specific area among stores are enabled.

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13/5/4 (Item 1 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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014622932 **Image available**
WPI Acc No: 2002-443636/200247
XRPX Acc No: N02-349556

Wireless interactive voice-actuated mobile information system for vehicles such as car, has subscribers with automated computer facility to supply hospitality reservation information to user in vehicle
Patent Assignee: DIAMOND P (DIAM-I); RIGO R (RIGO-I); SANDERS S W (SAND-I)
Inventor: DIAMOND P; RIGO R; SANDERS S W
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020049535	A1	20020425	US 99399392	A	19990920	200247 B
			US 2001927927	A	20010810	

Priority Applications (No Type Date): US 2001927927 A 20010810; US 99399392 A 19990920

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes
US 20020049535 A1 14 G01C-021/34 CIP of application US 99399392

Abstract (Basic): US 20020049535 A1

NOVELTY - A voice technology circuit converts the spoken commands from a user in vehicle (10), to electronic commands for feeding to a computer and having wireless service (16) for communicating with the Internet (20) connected to a voice net central station (22).

Commercial subscribers (26,28,30) e.g. **restaurant** have an automated computer facility connected to the central station through **Internet**, for supplying hospitality **reservation** information automatically to the user.

USE - Used in vehicles such as car and trucks and also for aircraft and watercraft for directing travelers and motorist to **restaurant** hotel, motel, state park, retailer, automotive repair, medical care, shopping malls, garages, beaches, theme park, golf courses, etc.

ADVANTAGE - Provides the motorist with up-to-date lodging availability, pricing details, special **offers** and menu information within a reasonable driving distance. Eliminates the need to make several stops to find last minute accommodation and enables the hospitality provider to contact with increased number of travelers and thus helping in promoting business.

DESCRIPTION OF DRAWING(S) - The figure shows a schematic view of the wireless interactive mobile information system.

Vehicle (10)

Wireless service (16)

Internet (20)

Voice net central station (22)

Commercial subscribers (26,28,30)

pp; 14 DwgNo 1/6

Title Terms: WIRELESS; INTERACT; VOICE; ACTUATE; MOBILE; INFORMATION; SYSTEM; VEHICLE; CAR; SUBSCRIBER; AUTOMATIC; COMPUTER; FACILITY; SUPPLY; RESERVE; INFORMATION; USER; VEHICLE

Derwent Class: S02; T01; W03; W06; X22

International Patent Class (Main): G01C-021/34

File Segment: EPI

13/5/5 (Item 2 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014571912 **Image available**

WPI Acc No: 2002-392616/200242

XRPX Acc No: N02-307743

Information response system in product sales promotion, selects projector or LCD in which questionnaire is displayed and communicates response information for selected questionnaire to informant

Patent Assignee: SEIKO EPSON CORP (SHIH)

Inventor: CHINO T; MATSUMOTO H

Number of Countries: 002 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020015004	A1	20020207	US 2001887252	A	20010625	200242 B
JP 2002083092	A	20020322	JP 2001201373	A	20010702	200242

Priority Applications (No Type Date): JP 2000199362 A 20000630

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

US 20020015004 A1 18 G09G-005/00

JP 2002083092 A 11 G06F-017/60

Abstract (Basic): US 20020015004 A1

NOVELTY - A display selector selects projector (4) installed in park, station, etc., or a liquid crystal display (LCD) (6) in which the

public information such as questionnaire is displayed. A receiver receives response information corresponding to questionnaire in selected display. A communication unit communicates the response information received by the response information receiver to the informant.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) Information response method;
- (b) Computer program for information response

USE - Information response system in product sales **promotion** and service improvement. Also for providing **reservation** conditional information of **restaurant** and hotel.

ADVANTAGE - Response information answering the public information can be easily communicated to the service terminal connected to the **network** so that troublesome work such as distribution, collection and counting of questionnaire can be avoided, thereby efficiently collecting response information answering public information.

DESCRIPTION OF DRAWING(S) - The figure shows a schematic diagram showing the **network** setup of information response system.

Projector (4)

LCD (6)

pp; 18 DwgNo 1/11

Title Terms: INFORMATION; RESPOND; SYSTEM; PRODUCT; SALE; PROMOTE; SELECT; PROJECT; LCD; QUESTIONNAIRE; DISPLAY; COMMUNICATE; RESPOND; INFORMATION; SELECT; QUESTIONNAIRE

Derwent Class: P85; T01; T04

International Patent Class (Main): G06F-017/60; G09G-005/00

International Patent Class (Additional): G06F-013/00

File Segment: EPI; EngPI

13/5/6 (Item 3 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014362288 **Image available**

WPI Acc No: 2002-182989/200224

XRPX Acc No: N02-139175

Restaurant utilization information provision system stores information provided by restaurant and information regarding reservation and schedule of user obtained from user terminal

Patent Assignee: KEIYO SYSTEM KK (KEIY-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002015212	A	20020118	JP 2000197710	A	20000630	200224 B

Priority Applications (No Type Date): JP 2000197710 A 20000630

Patent Details:

Patent No	Kind	Lan	Pg	Main	IPC	Filing Notes
JP 2002015212	A		4	G06F	-017/60	

Abstract (Basic): JP 2002015212 A

NOVELTY - The information provided by a **restaurant** is stored on a **homepage** (40) of a server (10). A **restaurant** terminal (20) is connected to **internet** (50) through the server. A user browses the provided information of the **restaurant** through user terminal (30) and the **restaurant** obtains information regarding **reservation** and schedule information from the user terminal.

USE - For providing utilization information of **restaurant**.

ADVANTAGE - Increase in sales of the **restaurant** is obtained by providing the utilization information of several **restaurants**. Expenses are minimized, since a user can select a **restaurant** based on the information of the **discounts** and services pertaining to the **restaurant**. The pleasure of the user is enhanced, since the menu and

various service information are obtained.

DESCRIPTION OF DRAWING(S) - The figure shows a block diagram of the **restaurant** utilization information providing system. (Drawing includes non-English language text).

Server (10)

Restaurant terminal (20)

User terminal (30)

Homepage (40)

Internet (50)

pp; 4 DwgNo 1/1

Title Terms: **RESTAURANT** ; INFORMATION; PROVISION; SYSTEM; STORAGE; INFORMATION; **RESTAURANT** ; INFORMATION; RESERVE; SCHEDULE; USER; OBTAIN; USER; TERMINAL

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

13/5/7 (Item 4 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014252890 **Image available**

WPI Acc No: 2002-073590/200210

System for ordering foods

Patent Assignee: KANG S H (KANG-I); LEE D Y (LEED-I)

Inventor: KANG S H; LEE D Y

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001074078	A	20010804	KR 20016496	A	20010209	200210 B

Priority Applications (No Type Date): KR 20016496 A 20010209

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001074078	A	1	G06F-017/60	

Abstract (Basic): KR 2001074078 A

NOVELTY - A system for ordering foods is provided to reduce the work of employees by a client directly orders foods on a screen of a table, to enable the client to make a **reservation** conveniently according to the desired place and a menu by building a server for ordering the foods, and to **offer** the client the desired cook by building specialized **restaurant** or kitchen.

DETAILED DESCRIPTION - A table terminal(1), main counter terminal(2-1), kitchen terminal(3), and hall displayer(4) are connected to the **network**. The client directly inputs the foods order via the table terminal, which immediately transfers the ordering content to the main counter terminal, kitchen terminal, and hall displayer. The main counter terminal performs a complex calculation and plays a role of linking the table terminal with the kitchen terminal and the hall displayer. The information sent from the main counter terminal to the table terminal is the statistic data showing the ordering volume per food and the cooking-expected time, while the information received from the table terminal is the ordering content and specification. The information sent from the main counter terminal to the kitchen terminal is the ordered food, while the information received from the kitchen terminal is the cooking start time. The information sent from the main counter terminal to the hall displayer is a served free meal and employees call, while the information received from the hall displayer is the state of delivering foods. The main counter terminal processes the cooking-expected time, the statistic data per item, and the payment in itself.

pp; 1 DwgNo 1/10

Title Terms: SYSTEM; ORDER; FOOD

Derwent Class: T01
International Patent Class (Main): G06F-017/60
File Segment: EPI

13/5/8 (Item 5 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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014243964 **Image available**
WPI Acc No: 2002-064664/200209
XRPX Acc No: N02-048060

Internet -based wine reservation processing system for e.g. restaurant , has communication unit that performs communication with another communication unit to display input and output of various information

Patent Assignee: FUKAYA Y (FUKA-I)
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001306903	A	20011102	JP 2000116158	A	20000418	200209 B

Priority Applications (No Type Date): JP 2000116158 A 20000418

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2001306903	A	24	G06F-017/60	

Abstract (Basic): JP 2001306903 A

NOVELTY - A communication unit, provided in a wine reservation and demand information generating unit, performs communication with another communication unit to display the input and output of reservation , demand and dispatch information in a restaurant .

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for an internet -based wine processing method.

USE - For e.g. restaurant , hotel.

ADVANTAGE - Offers cost-effective wine reservation processing system.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of an internet -based wine processing system. (Drawing includes non-English language text).

pp; 24 DwgNo 2/30

Title Terms: BASED; WINE; RESERVE; PROCESS; SYSTEM; RESTAURANT ; COMMUNICATE; UNIT; PERFORMANCE; COMMUNICATE; COMMUNICATE; UNIT; DISPLAY; INPUT; OUTPUT; VARIOUS; INFORMATION

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

13/5/9 (Item 6 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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012976077 **Image available**
WPI Acc No: 2000-147926/200013
XRPX Acc No: N00-109491

Media access control protocol based communication establishment method between stations in communication network

Patent Assignee: IBM CANADA LTD (IBMC); IBM CORP (IBMC); IBM UK LTD (IBMC); INT BUSINESS MACHINES CORP (IBMC)

Inventor: BAKER M C; JEAN N; MCKAY D N; SINHA R; WONG D Y; BAKER M; MCKAY D ; WONG D

Number of Countries: 027 Number of Patents: 008

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
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WO 200004677	A1	20000127	WO 99GB2169	A	19990706	200013	B
CA 2243218	A1	20000114	CA 2243218	A	19980714	200026	
EP 1097546	A1	20010509	EP 99929590	A	19990706	200128	
			WO 99GB2169	A	19990706		
KR 2001053440	A	20010625	KR 2001700303	A	20010108	200173	
CN 1309855	A	20010822	CN 99808585	A	19990706	200175	
HU 200103013	A2	20011228	WO 99GB2169	A	19990706	200216	
			HU 20013013	A	19990706		
CA 2243218	C	20020402	CA 2243218	A	19980714	200231	
JP 2002521864	W	20020716	WO 99GB2169	A	19990706	200261	
			JP 2000560692	A	19990706		

Priority Applications (No Type Date): CA 2243218 A 19980714

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200004677 A1 E 29 H04L-012/28

Designated States (National): CN CZ HU JP KR PL SG

Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

CA 2243218 A1 E H04L-029/06

EP 1097546 A1 E H04L-012/28 Based on patent WO 200004677

Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE

KR 2001053440 A H04L-012/28

CN 1309855 A H04L-012/28

HU 200103013 A2 H04L-012/28 Based on patent WO 200004677

CA 2243218 C E H04L-029/06

JP 2002521864 W 34 H04L-012/28 Based on patent WO 200004677

Abstract (Basic): WO 200004677 A1

NOVELTY - The end of transmission message is sent to the recipient station from a specific station, after transmitting the ordered sequence of data frames in response to the received **reservation** confirmation message. Then, the end of transmission confirmation is received from the recipient station, for identifying the number of frames received in their original sequence.

DETAILED DESCRIPTION - Initially, a request message on communication media for **reservation** of that medium, is transmitted from the specific station to the recipient station in the **network**. A communication link controller at the specific station side responds the end of transmission confirmation received from the recipient station, when number of frames received in their original sequence are less than that of frames originally sent. The communication link controller also causes the transmission of remainder of ordered sequence of data frames to recipient station and initiation of request for **reservation** of communication medium to send the remainder. An INDEPENDENT CLAIM is also included for media access control protocol based communication apparatus for establishing communication between stations in communication **network**.

USE - For establishing communication between stations in communication **network**, using media access control (MAC) protocol.

ADVANTAGE - The sequenced data transfer mode allows the MAC to send MAC level sequenced data frames in the **reservations** and get instant feedback indicating whether the frames are successively received in sequence from the target station. The groupcast transfer mode provides MAC level reliable group address data transfer to **offer** immediate target station feedback to MAC user from each member in the group address. The address conflict resolution process provides a mechanism to perform MAC level address conflict resolution without involving the user of two MAC protocols. The MAC also provides the local address mapping using the link address and the local MAC address.

DESCRIPTION OF DRAWING(S) - The figure shows sequenced data transfer between two stations in **network**, and **reservation** process and sequenced information exchange between requester and target station.

* 18/5/1 (Item 1 from file: 347)
DIALOG(R) File 347:JAPIO
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07205744 **Image available**
RESTAURANT INFORMATION PROVIDING SYSTEM UTILIZING PORTABLE TELEPHONE

PUB. NO.: 2002-074176 [JP 2002074176 A]
PUBLISHED: March 15, 2002 (20020315)
INVENTOR(s): OISHI TAKESHI
 TOKUMITSU YUTAKA
 SHIGEMOTO YUJI
APPLICANT(s): OISHI TAKESHI
APPL. NO.: 2000-301191 [JP 2000301191]
FILED: August 28, 2000 (20000828)
INTL CLASS: G06F-017/60; H04Q-007/38

ABSTRACT

PROBLEM TO BE SOLVED: To provide a means for easily updating important data such as 'today' s recommended menu' and 'campaign for **limited time offer**' having customer collection power even **when** there is no place for installing a computer or no knowledge or no time for operating the computer in the case of changing a home page of a restaurant.

SOLUTION: The contents of a data base for storing information provided from a restaurant are updated from a management picture displayed on a portable telephone. Therefore a computer installation place and specific knowledge are made unnecessary. In addition, data can be easily updated from the restaurant.

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18/5/2 (Item 2 from file: 347)
DIALOG(R) File 347:JAPIO
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06948190 **Image available**
SYSTEM FOR COLLATING ELECTRONIC RECEIPT, AND COMPUTER READABLE RECORDING MEDIUM

PUB. NO.: 2001-175742 [JP 2001175742 A]
PUBLISHED: June 29, 2001 (20010629)
INVENTOR(s): YOSHINO KENJI
APPLICANT(s): SONY CORP
APPL. NO.: 11-361333 [JP 99361333]
FILED: December 20, 1999 (19991220)
INTL CLASS: G06F-017/60; G06F-019/00; G07G-001/12

ABSTRACT

PROBLEM TO BE SOLVED: To develop a **discount service** **when** charging is processed and also to allow a user to monitor the contents of charging processing.

SOLUTION: A WWW browser 11 included in a user terminal 1 is provided with a means allowing the user to browse the WWW page of a Web shop and a means performing electronic commercial transaction with a Web shop selected by the user as the opposite party through a communication line 10, and an electronic receipt collating part 12 is provided with a means storing an electronic receipt issued and transmitted by the Web shop after the establishment of electronic commercial transaction, a **discount condition** deciding means which analyzes a part of a discount code belonging to a plurality of stored prescribed electronic receipt groups and verifies whether or not to meet a prescribed **discount condition**, and a means which transmits a **discount amount** related to the settlement of the commercial

'transaction to a charging settlement processing agency 3 when the prescribe discount condition is met.

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18/5/3 (Item 3 from file: 347)
DIALOG(R)File 347:JAPIO
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06830559 **Image available**
GAME MACHINE

PUB. NO.: 2001-058053 [JP 2001058053 A]
PUBLISHED: March 06, 2001 (20010306)
INVENTOR(s): TAKEMOTO TAKATOSHI
APPLICANT(s): ACE DENKEN KK
APPL. NO.: 11-235576 [JP 99235576]
FILED: August 23, 1999 (19990823)
INTL CLASS: A63F-007/02

ABSTRACT

PROBLEM TO BE SOLVED: To satisfy the gambling passion of a player furthermore even during special prize generation and to increase thrills and excitements in the entire game.

SOLUTION: A pattern variation game is executed in a variable display device 30 based on the entry of a ball to a start winning port 20, and in the case that the display is of a big win, the special prize, that is, opening and closing a variable winning device 50 for the maximum of 16 times is offered. During the special prize offer, when the ball enters the start winning port 20, the additional pattern variation game of the same display contents as the pattern variation game is executed. When the additional pattern variation game is established as big winning display, it is defined that an additional condition is established and the variable winning device 50 is repeatedly opened and closed for the number of times of the establishment of the additional condition further following the end of the special prize.

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18/5/4 (Item 4 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2002 JPO & JAPIO. All rts. reserv.

03636792 **Image available**
MERCHANDISE SALES DATA PROCESSOR

PUB. NO.: 04-001892 [JP 4001892 A]
PUBLISHED: January 07, 1992 (19920107)
INVENTOR(s): USUI MITSUAKI
APPLICANT(s): TOKYO ELECTRIC CO LTD [000356] (A Japanese Company or Corporation), JP (Japan)
APPL. NO.: 02-101587 [JP 90101587]
FILED: April 19, 1990 (19900419)
INTL CLASS: [5] G07G-001/12
JAPIO CLASS: 29.4 (PRECISION INSTRUMENTS -- Business Machines)
JAPIO KEYWORD: R107 (INFORMATION PROCESSING -- OCR & OMR Optical Readers);
R131 (INFORMATION PROCESSING -- Microcomputers & Microprocessors)
JOURNAL: Section: P, Section No. 1336, Vol. 16, No. 147, Pg. 10, April 13, 1992 (19920413)

ABSTRACT

PURPOSE: To improve service to a customer and to surely cope with a wrong discount processing when it is made by providing a discount judging means and a discount amount display control means for displaying the amount of discount on a display device in a real time when the establishment of the discount is judged by this judging means.

CONSTITUTION: When discount due to sales in the lump is established during the registration of merchandises bought by one customer, the amount of discount or discount balance changed by the establishment of discount is displayed at that time. During the display of the amount of discount or the discount balance, a buzzer 35 in an ECR rings to attract the attention of an operator and a customer. Accordingly, the operator and the customer can recognize that the discount is surely performed from the contents of the display of the display device 28 when preset discount conditions are satisfied and the discount is established. Thus, mistake in registering can be readily and properly coped with. Thus, service to the customer can be improved and wrong discount processing can be surely coped with.

18/5/5 (Item 5 from file: 347)

DIALOG(R) File 347:JAPIO

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03479063 **Image available**

PACHINKO (JAPANESE VERTICAL PINBALL) MACHINE

PUB. NO.: 03-141963 [JP 3141963 A]

PUBLISHED: June 17, 1991 (19910617)

INVENTOR(s): NAKAJIMA KENKICHI

APPLICANT(s): NAKAJIMA KENKICHI [000000] (An Individual), JP (Japan)

APPL. NO.: 02-258680 [JP 90258680]

FILED: September 27, 1990 (19900927)

INTL CLASS: [5] A63F-007/02; A63F-007/02; A63F-007/02

JAPIO CLASS: 30.2 (MISCELLANEOUS GOODS -- Sports & Recreation)

JOURNAL: Section: C, Section No. 866, Vol. 15, No. 357, Pg. 149,
September 10, 1991 (19910910)

ABSTRACT

PURPOSE: To offer a PACHINKO (Japanese vertical pinball) machine rich in variety of play by providing a normal prize device, which forms any of a prize winnable establishment increasing condition and a closed condition not taking in a PACHINKO ball, or a normal start port which transfers the normal prize device, placed in the closed condition based on a prize of the PACHINKO ball, to the prize establishment increasing condition for a predetermined time.

CONSTITUTION: A normal prize device (first prize device) 2, which forms any of a prize winnable establishment increasing condition by taking in a PACHINKO (Japanese vertical pinball) ball hit out to a game board surface or a closed condition not taking in the PACHINKO ball, and normal start ports (right exercising prize port) 27, 28, which transfers the normal prize device 2, placed in the closed condition based on a prize of the PACHINKO ball, to the prize establishment increasing condition for a predetermined time, are provided. In this way, for the transfer of the normal prize device 2 in the closed condition to the prize establishment increasing condition, it is only required to satisfy a prize of the PACHINKO ball in the normal start ports 27, 28, so that possibility of generating a right advantageously to a player is increased larger than that in the case in which a plurality of conditions are satisfied.

18/5/6 (Item 1 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014723275 **Image available**

WPI Acc No: 2002-543979/200258

XRPX Acc No: N02-431249

Accounts-settlement method in on-line marketing, involves establishing sale after predetermined period and canceling sale establishment when requisition is received within predetermined period

Patent Assignee: BIRESU KK (BIRE-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002189882	A	20020705	JP 2000387842	A	20001220	200258 B

Priority Applications (No Type Date): JP 2000387842 A 20001220

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2002189882	A	9	G06F-017/60	

Abstract (Basic): JP 2002189882 A

NOVELTY - The identification information of the desired goods is notified to a fixer (100) by a buyer (200). The fixer transmits the notified information to a selling person (300). The fixer pays the price of the goods to the selling person and enables to establish a sale after a **predetermined** period. The fixer cancels the sale **establishment** when a requisition is received from the buyer, within the **predetermined** period.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for accounts-settlement system.

USE - For settlement of accounts in on-line marketing.

ADVANTAGE - Payments after dissolving contract is stopped easily.

Buyer has comfortability of utilizing communication marketing.

Promotion and development of industry relevant to communication marketing and outstanding effect due to the same are achieved.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of the accounts-settlement system. (Drawing includes non-English language text).

Fixer (100)

Buyer (200)

Selling person (300)

pp; 9 DwgNo 1/6

Title Terms: ACCOUNT; SETTLE; METHOD; LINE; MARKET; ESTABLISH; SALE; AFTER;

PREDETERMINED ; PERIOD; SALE; ESTABLISH; RECEIVE; **PREDETERMINED** ;

PERIOD

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

18/5/7 (Item 2 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014589131 **Image available**

WPI Acc No: 2002-409835/200244

XRPX Acc No: N02-322115

Power supply method involves opening switch when establishment of operating conditions is judged from power data

Patent Assignee: TOSHIBA KK (TOKE)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002051465	A	20020215	JP 2000227982	A	20000727	200244 B

Priority Applications (No Type Date): JP 2000227982 A 20000727

Patent Details:

*Patent No Kind Lan Pg Main IPC Filing Notes
JP 2002051465 A 24 H02J-003/00

Abstract (Basic): JP 2002051465 A

NOVELTY - The non-consigning power systems (2-5) are connected to the consignment power system of power company (1) through the switch. The operating conditions are provided based on power reception condition from power company. The establishment of operating conditions is judged based on data indicating power flow power systems. The switch is opened, when operating conditions are established.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) Power system control device;
- (b) Disk for storing software used in power system control

USE - For supplying power to consumer from power feeders through power systems.

ADVANTAGE - Enables safe and optimum installation of non-consigning power systems by setting proper operating conditions. Stabilizes power supply from feeder to load. Offers high economical efficiency and energy conservation efficiency.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of power supply system. (Drawing includes non-English language text).

Power company (1)

Non-consigning power systems (2-5)

pp; 24 DwgNo 1/23

Title Terms: POWER; SUPPLY; METHOD; OPEN; SWITCH; ESTABLISH; OPERATE;

CONDITION ; JUDGEMENT; POWER; DATA

Derwent Class: T01; X12

International Patent Class (Main): H02J-003/00

International Patent Class (Additional): G06F-017/60; H02J-013/00

File Segment: EPI

18/5/8 (Item 3 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014450287 **Image available**

WPI Acc No: 2002-270990/200232

XRPX Acc No: N02-210941

Rewards providing method for restaurants , involves rewarding member consumer, when member consumer has fulfilled requirement of reward program of member business

Patent Assignee: TRANSMEDIA NETWORK INC (TRAN-N)

Inventor: SCHMEYER F F

Number of Countries: 026 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
EP 1182599	A1	20020227	EP 2001306375	A	20010725	200232 B

Priority Applications (No Type Date): US 2001802082 A 20010308; US 2000221468 P 20000726

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

EP 1182599 A1 E 35 G06F-017/60

Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI TR

Abstract (Basic): EP 1182599 A1

NOVELTY - A transaction information having information to identify a consumer, a business and the purchase of goods or service by the consumer, is received. When the consumer and business are determined to be member consumer and member business respectively and when the consumer has fulfilled the requirement of a reward program of member business, the member consumer is rewarded.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) Incentive program provision method in restaurants;
- (b) Consumer allowing method to receive benefits;
- (c) Computer readable media having rewards providing program

USE - For providing rewards to member customer in airline industry and restaurants.

ADVANTAGE - Provides an automated consumer rewards/incentive program that requires minimal human intervention and that is substantially transparent to consumer and to the business owner. Provides a versatile tool for meeting various needs of both consumers and businesses, so as to change information in real time.

DESCRIPTION OF DRAWING(S) - The figure shows the flowchart for determining consumer awards.

pp; 35 DwgNo 1/5

Title Terms: REWARD; METHOD; RESTAURANT; MEMBER; CONSUME; MEMBER; CONSUME; REQUIRE; REWARD; PROGRAM; MEMBER; BUSINESS

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

18/5/9 (Item 4 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014281735 **Image available**

WPI Acc No: 2002-102436/200214

XRPX Acc No: N02-076239

Purchase receipt issued to foodstuff purchaser in fastfood restaurants, includes price amount of foodstuff information relating to discount given on foodstuffs, when supplementary goods are not requested

Patent Assignee: HIRAI KK (HIRA-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001344666	A	20011214	JP 2000162778	A	20000531	200214 B

Priority Applications (No Type Date): JP 2000162778 A 20000531

Patent Details:

Patent No	Kind	Lan	Pg	Main	IPC	Filing Notes
JP 2001344666	A	6		G07G	001/12	

Abstract (Basic): JP 2001344666 A

NOVELTY - The purchase receipt (18) passed to a foodstuff purchaser, includes price amount of foodstuffs information relating to discount of money given on foodstuffs, when supplementary goods such as half-split chopsticks (12) are not requested.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for purchase receipt issue device.

USE - In fastfood restaurants selling cooked lunch, various daily dishes, cup noodles.

ADVANTAGE - Since the discount information on foodstuffs when half-split chopsticks are not requested is given to a purchaser, consumption of appending goods is reduced, resources are protected and thus decreasing the refuse amount.

DESCRIPTION OF DRAWING(S) - The figure shows a perspective diagram of operating condition of purchase receipt issue device.

Half-split chopsticks (12)

Purchase receipt (18)

pp; 6 DwgNo 2/3

Title Terms: PURCHASE; RECEIPT; ISSUE; FOOD; PURCHASE; RESTAURANT; PRICE; AMOUNT; FOOD; INFORMATION; RELATED; DISCOUNT; FOOD; SUPPLEMENTARY; GOODS; REQUEST

Derwent Class: T05

*International Patent Class (Main): G07G-001/12
International Patent Class (Additional): G07G-001/06
File Segment: EPI

18/5/10 (Item 5 from file: 350)

DIALOG(R) File 350:Derwent WPIX
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014186446 **Image available**

WPI Acc No: 2002-007143/200201

XRPX Acc No: N02-006233

Heat retention chamber for drying wet towels in restaurants , supplies reduced current to heater when heater is heated to predetermined temperature

Patent Assignee: HOUEI KK (HOUE-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001286412	A	20011016	JP 2000103503	A	20000405	200201 B

Priority Applications (No Type Date): JP 2000103503 A 20000405

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2001286412	A	4	A47K-007/00	

Abstract (Basic): JP 2001286412 A

NOVELTY - A heater (9) is heated by passing current through a main thermostat (2) and a sub-thermostat (3). The sub-thermostat is turned off when the heater is heated to a **predetermined** temperature and the current is conducted through a bypass diode (4). The main thermostat is operated repeatedly to control the temperature.

USE - For drying wet towels in a restaurant or amusement place.

ADVANTAGE - Offers a simple and cheap structure which prevents burning of wet towel due to excessive heat by reducing current supply to heater.

DESCRIPTION OF DRAWING(S) - The figure shows the circuit diagram of electric-heat retention chamber. (Drawing includes non-English language text).

Main thermostat (2)

Sub-thermostat (3)

Bypass diode (4)

Heater (9)

pp; 4 DwgNo 1/1

Title Terms: HEAT; RETAIN; CHAMBER; DRY; WET; TOWEL; RESTAURANT; SUPPLY; REDUCE; CURRENT; HEATER; HEATER; HEAT; **PREDETERMINED** ; TEMPERATURE

Derwent Class: P28; X25

International Patent Class (Main): A47K-007/00

International Patent Class (Additional): H05B-003/00

File Segment: EPI; EngPI

18/5/11 (Item 6 from file: 350)

DIALOG(R) File 350:Derwent WPIX
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014014683 **Image available**

WPI Acc No: 2001-498897/200155

XRPX Acc No: N01-369829

Pachinko game machine varies game value and offers advantageous grand prize to player, when preset addition conditions are established during grand prize generation mode

Patent Assignee: ACE DENKEN KK (ACED-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001058053	A	20010306	JP 99235576	A	19990823	200155 B

Priority Applications (No Type Date): JP 99235576 A 19990823

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2001058053	A	16	A63F-007/02	

Abstract (Basic): JP 2001058053 A

NOVELTY - A grand prize is offered to player, when the result of pattern variation game is judged to be great success display. When preset addition **conditions** are established during grand prize generation mode, game value is varied and advantageous grand prize is offered to the player after completion of grand prize generation, based on establishment frequency of addition **conditions**.

DETAILED DESCRIPTION - A pattern variation game is executed by a variable display device (30) arranged on the game board surface, when preset prize winning start-up **conditions** are established. A game controller (100) controls the pattern variation game and grand prize generation.

USE - For offering advantageous grand prize to player, especially in pachinko game machine, and also in slot machine.

ADVANTAGE - Since advantageous grand prize is offered to player based on establishment frequency of addition **conditions**, discourage to player is avoided and hence thrill and charm in game are enhanced reliably.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of pachinko game machine. (Drawing includes non-English text).

Display device (30)

Game controller (100)

pp; 16 DwgNo 1/10

Title Terms: GAME; MACHINE; VARY; GAME; VALUE; OFFER; ADVANTAGE; GRAND; PRIZE; PLAY; PRESET; ADD; CONDITION ; ESTABLISH; GRAND; PRIZE; GENERATE; MODE

Derwent Class: P36; W04

International Patent Class (Main): A63F-007/02

File Segment: EPI; EngPI

18/5/12 (Item 7 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013046959 **Image available**

WPI Acc No: 2000-218812/200019

XRPX Acc No: N00-164942

Multiple unit metal building used as financial institution

Patent Assignee: NIPPON DENSHI SERVICE KK (NIDE-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000045551	A	20000215	JP 98210708	A	1998072	200019 B

Priority Applications (No Type Date): JP 98210708 A 19980727

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2000045551	A	10	E04H-001/12	

Abstract (Basic): JP 2000045551 A

NOVELTY - One unit (120) functioning as a geisha restaurant, has an account establishment terminal (650) and a consult terminal (660). The unit (120) is adjoined by a path to another unit (110) accommodating automatic teller machines.

USE - Used as financial institution.

ADVANTAGE - Offers easy and ready to use metal building. Enables

arrangement of power and communication line on ceiling. Shortens establishment time of financial institution. Ensures security inside building. Improves living environment inside building. DESCRIPTION OF DRAWING(S) - The figure shows the plan view of a multiple unit metal building. (110,120) Units; (650) Account establishment terminal; (660) Consult terminal.

Dwg.2/20

Title Terms: MULTIPLE; UNIT; METAL; BUILD; FINANCIAL; INSTITUTION

Derwent Class: Q46

International Patent Class (Main): E04H-001/12

International Patent Class (Additional): E04H-003/02

File Segment: EngPI

18/5/13 (Item 8 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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013044194 **Image available**

WPI Acc No: 2000-216047/200019

XRPX Acc No: N00-162792

Variable display device of pachinko machine, offers bonus state to player when specific number of drawings are displayed sequentially in display unit, when reach condition is established

Patent Assignee: ACE DENKEN KK (ACED-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000042199	A	20000215	JP 98216924	A	1998073	200019 B

Priority Applications (No Type Date): JP 98216924 A 19980731

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2000042199	A	14	A63F-007/02	

Abstract (Basic): JP 2000042199 A

NOVELTY - The drawing display in the display unit (45) is varied to establish reach mode, according to delivery of sports ball to prize winning mouth. The bonus state is offered to the player, when bonus state is established by sequential display of specific number of drawings in the display unit (47), when reach condition is established. DETAILED DESCRIPTION - Specific patterns are displayed in a display unit (46) of the LC screen (41), when the ball enters the start prize winning mouth.

USE - In pachinko machine.

ADVANTAGE - Improves interest of drawing game by varying drawing abundantly. Improves charm of game by inclusion of drawing display. Enables easy and exact comparison of displayed drawing for establishment of bonus state. Improves customer attraction by displaying both reach and bonus state. DESCRIPTION OF DRAWING(S) - The figure shows block diagram of game machine. (41) LC screen; (45-47) Display unit.

Dwg.1/13

JP 2000042199 A

NOVELTY - The drawing display in the display unit (45) is varied to establish reach mode, according to delivery of sports ball to prize winning mouth. The bonus state is offered to the player, when bonus state is established by sequential display of specific number of drawings in the display unit (47), when reach condition is established. DETAILED DESCRIPTION - Specific patterns are displayed in a display unit (46) of the LC screen (41), when the ball enters the start prize winning mouth.

USE - In pachinko machine.

ADVANTAGE - Improves interest of drawing game by varying drawing abundantly. Improves charm of game by inclusion of drawing display.

Enables easy and exact comparison of displayed drawing for establishment of bonus state. Improves customer attraction by displaying both reach and bonus state. DESCRIPTION OF DRAWING(S) - The figure shows block diagram of game machine. (41) LC screen; (45-47) Display unit.

Dwg.1/13

Title Terms: VARIABLE; DISPLAY; DEVICE; MACHINE; OFFER; BONUS; STATE; PLAY; SPECIFIC; NUMBER; DRAW; DISPLAY; SEQUENCE; DISPLAY; UNIT; REACH; CONDITION ; ESTABLISH

Derwent Class: P36; T05; W04

International Patent Class (Main): A63F-007/02

File Segment: EPI; EngPI

18/5/14 (Item 9 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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012658920 **Image available**

WPI Acc No: 1999-465025/199939

XRPX Acc No: N99-348688

Synchronization method used in still-picture transmission - involves receiving still-picture image signals upon establishment of synchronization operations when final bit of synchronizing data is detected

Patent Assignee: TASCO DENKI KK (TASC-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 11196388	A	19990721	JP 97366850	A	19971226	199939 B

Priority Applications (No Type Date): JP 97366850 A 19971226

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 11196388	A	5	H04N-007/08	

Abstract (Basic): JP 11196388 A

NOVELTY - The still-picture image signal is received upon establishment of synchronization operations when the final bit of the synchronizing data is detected. DETAILED DESCRIPTION - At the transmission side (A), predetermined synchronization data are encoded via a transmission side multiplier (2) using the predetermined symbol generated by a transmission side symbol generator (3). While distributively transmitting the encoded data ahead of a still-picture image signal, the synchronizing data are detected.

USE - For transmitting still pictures.

ADVANTAGE - Offers high noise immunity. Enables reliable synchronous operational establishment under inferior propagating conditions e.g. fading, thus stabilizing transmission of still-picture images. DESCRIPTION OF DRAWING(S) - The figure shows the block diagram illustrating the transmitting and receiving of SSTV signals via radio circuit. (2) Transmission side multiplier; (3) Transmission side symbol generator; (A) Transmission side.

Dwg.1/3

Title Terms: METHOD; STILL; PICTURE; TRANSMISSION; RECEIVE; STILL; PICTURE; IMAGE; SIGNAL; ESTABLISH; OPERATE; FINAL; BIT; DATA; DETECT

Derwent Class: W01; W03

International Patent Class (Main): H04N-007/08

International Patent Class (Additional): H04L-007/00; H04L-007/04; H04N-007/081

File Segment: EPI

18/5/15 (Item 10 from file: 350)

DIALOG(R)File 350:Derwent WPIX

011807565 **Image available**

WPI Acc No: 1998-224475/199820

Related WPI Acc No: 1998-224476; 1998-224477; 1998-224478

XRPX Acc No: N98-178278

Operation control system for pachinko, coin and slot machines - has display results derivation time delay device to delay derivation time for displaying result of final variable display part on establishing reach

Patent Assignee: SANKYO CO LTD (SANY)

Number of Countries: 001 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 10066764	A	19980310	JP 90182361	A	19900709	199820 B
			JP 97182643	A	19900709	
JP 3315351	B2	20020819	JP 90182361	A	19900709	200261
			JP 97182643	A	19900709	

Priority Applications (No Type Date): JP 90182361 A 19900709; JP 97182643 A 19900709

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 10066764	A	21		A63F-007/02	Div ex application JP 90182361
JP 3315351	B2	21		A63F-007/02	Div ex application JP 90182361
					Previous Publ. patent JP 10066764

Abstract (Basic): JP 10066764 A

The system consists of an electrically operated variable display device which displays a variety of derivation results in several variable display parts. The game machine is controlled to an advantageous situation for the player when attaining a specific display mode involving **predetermined** display results of several variable display parts. A display control device is provided to vary the derivation time for performing the derivation display of the display results in several variable display parts, including the variable display part which performs a derivation display at the end according to the situation of the variable display. A display result derivation time delay device is provided to delay the derivation display time of the display result in the variable display part where the **conditions** are not fulfilled. The derivation display is performed at the end after the **conditions** are already fulfilled and the derivation display is already performed in the other variable display parts corresponding to a specific display mode.

A **predetermined** viewable information is displayed in the variable display device with display characters having certain decided forms in the variable display parts including the one which performs the derivation display of the display result at the end among several others according to the situation of the variable display. A character operation display control device is provided for displaying the character which informs a purport of a **predetermined** operation to the variable display device when the display result of a variable display part performs a derivation display of the display result after fulfilling the **conditions** for functioning as a specific display mode. The player is informed about the **establishment** of a reach when the characters displayed by the variable display device perform a **predetermined** operation at the time of a so called reach being established.

ADVANTAGE - Raises feeling of anticipation to attain specific display mode effectively by slowing down end result of final derivation display when reach is established. Offers varyingly rich combination of interesting displays by operating several varieties of display characters.

Dwg. 6/22

Title Terms: OPERATE; CONTROL; SYSTEM; COIN; SLOT; MACHINE; DISPLAY; RESULT; DERIVATIVE; TIME; DELAY; DEVICE; DELAY; DERIVATIVE; TIME; DISPLAY;

RESULT; FINAL; VARIABLE; DISPLAY; PART; ESTABLISH; REACH
Derwent Class: P36; T05; W04
International Patent Class (Main): A63F-007/02
International Patent Class (Additional): A63F-005/04
File Segment: EPI; EngPI

18/5/16 (Item 11 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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011484806 **Image available**
WPI Acc No: 1997-462711/199743
XRPX Acc No: N97-385420
Optical disk appts - has reset signal output unit to output reset signal
which turns OFF gain control signal at predetermined timing
Patent Assignee: TOSHIBA KK (TOKE)
Number of Countries: 001 Number of Patents: 001
Patent Family:
Patent No Kind Date Applicat No Kind Date Week
JP 9212867 A 19970815 JP 9622668 A 19960208 199743 B

Priority Applications (No Type Date): JP 9622668 A 19960208

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes
JP 9212867 A 12 G11B-007/00

Abstract (Basic): JP 9212867 A

The appts regenerates the data recorded by an optical disk (1) which is divided into a header part and a data recording part. The light beam output from a light beam output unit (13,14,15) irradiates the optical disk in order to regenerate the recorded data. A photodetector (24) detects the light reflected by the optical disk. A gain control unit controls the gain of the detection signal based on a gain control signal. The data recorded in the header part is divided into groups.

A lead position detector detects the lead position of the data recording part. The data detected at the lead position of the data recording part is input into the gain control unit. A reset signal output unit outputs a reset signal which turns OFF the gain control signal at a predetermined timing.

ADVANTAGE - Reduces delay of loop establishment time in AGC circuit. Offers stable AGC operation.

Dwg.1/7

Title Terms: OPTICAL; DISC; APPARATUS; RESET; SIGNAL; OUTPUT; UNIT; OUTPUT; RESET; SIGNAL; TURN; GAIN; CONTROL; SIGNAL; PREDETERMINED ; TIME
Derwent Class: T03; U24; W04
International Patent Class (Main): G11B-007/00
International Patent Class (Additional): G11B-020/10; G11B-020/12
File Segment: EPI

18/5/17 (Item 12 from file: 350)
DIALOG(R) File 350:Derwent WPIX
(c) 2002 Thomson Derwent. All rts. reserv.

011434566 **Image available**
WPI Acc No: 1997-412473/199738
XRPX Acc No: N97-343666
Message appts setting method e.g. for gas leak alarm, fire alarm etc. - involves establishing constant for predetermined establishment item, when establishment constant applicable to each displayed item is input and transmitted to appts side
Patent Assignee: NITTTSUKO KK (NITT-N)
Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 9185794	A	19970715	JP 95353968	A	19951228	199738 B

Priority Applications (No Type Date): JP 95353968 A 19951228

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 9185794	A		5		

Abstract (Basic): JP 9185794 A

The method involves using a setter that has an input-output unit which inputs establishment constant. An establishment display information shown in a table at the setter, displays multiple establishment items for connecting with an appts. The information about establishment constant transmitted to the setter, is received to establish **predetermined** establishment item. An establishment item input-output unit inputs establishment constant applicable to each establishment item. The setter is connected to the appts, at the setting time.

The establishment item display information that displays multiple establishment items, is transmitted from the appts side to the setter. The transmitted information is included in the table of the setter. The establishment constant applicable to each displayed establishment item, is input and transmitted to the appts side. The establishment constant applicable to a **predetermined** establishment item is established.

USE/ADVANTAGE - In home, building. Offers flexible setting method that enables to correspond with various required appts.

Dwg.1/3

Title Terms: MESSAGE; APPARATUS; SET; METHOD; GAS; LEAK; ALARM; FIRE; ALARM ; ESTABLISH; CONSTANT; **PREDETERMINED** ; ESTABLISH; ITEM; ESTABLISH; CONSTANT; APPLY; DISPLAY; ITEM; INPUT; TRANSMIT; APPARATUS; SIDE

Derwent Class: W01; W05

International Patent Class (Main): G08B-025/08

International Patent Class (Additional): G06F-013/00; H04M-011/04

File Segment: EPI

18/5/18 (Item 13 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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011272254 **Image available**

WPI Acc No: 1997-250157/199723

XRPX Acc No: N97-206586

Dynamic telecommunication processing control appts - includes setting processing unit which performs according to setting processing information stored in memory when establishment of predetermined condition is judged by decision unit

Patent Assignee: NIPPON TELEGRAPH & TELEPHONE CORP (NITE)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 9081485	A	19970328	JP 95240151	A	19950919	199723 B

Priority Applications (No Type Date): JP 95240151 A 19950919

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 9081485	A		8	G06F-013/00	

Abstract (Basic): JP 9081485 A

The dynamic telecommunication processing control appts includes a setting input unit (41) and a setting memory (40) which receives and stores the setting processing information from the setting input unit. A situation notification unit (51) collects data on user's demand and notifies the information based on the setting processing information.

When a decision unit (50) judges the establishment of predetermined conditions, a setting processing unit (60) performs according to the setting processing information stored in the setting memory.

ADVANTAGE - Offers flexible communication environment. Meets user's requirement satisfactorily.

Dwg.1/6

Title Terms: DYNAMIC; TELECOMMUNICATION; PROCESS; CONTROL; APPARATUS; SET; PROCESS; UNIT; PERFORMANCE; ACCORD; SET; PROCESS; INFORMATION; STORAGE; MEMORY; ESTABLISH; PREDETERMINED; CONDITION; JUDGEMENT; DECIDE; UNIT

Index Terms/Additional Words: MULTIMEDIADyn amic tele

Derwent Class: T01; W01

International Patent Class (Main): G06F-013/00

File Segment: EPI

18/5/19 (Item 14 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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008727988 **Image available**

WPI Acc No: 1991-232003/199132

XRPX Acc No: N91-176889

Programmable data packet transmission system for RF mobiles - has data transmitted after sync. signal in time slots having maximum link establishment and dis-establishment times

Patent Assignee: PHILIPS IND HOLDINGS LTD (PHIG); KONINK PHILIPS ELECTRONICS NV (PHIG); PHILIPS ELECTRONICS NV (PHIG); PHILIPS GLOEILAMPENFAB NV (PHIG); US PHILIPS CORP (PHIG)

Inventor: INGLIS A

Number of Countries: 009 Number of Patents: 012

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
EP 440284	A	19910807	EP 91200107	A	19910121	199132	B
AU 9169314	A	19910801				199138	
CA 2034935	A	19910731				199141	
JP 4213248	A	19920804	JP 918705	A	19910128	199237	
US 5189670	A	19930223	US 91647327	A	19910128	199310	
AU 635994	B	19930408	AU 9169314	A	19910114	199321	
EP 440284	A3	19920805	EP 91200107	A	19910121	199336	
EP 440284	B1	19960410	EP 91200107	A	19910121	199619	
DE 69118561	E	19960515	DE 618561	A	19910121	199625	
			EP 91200107	A	19910121		
CA 2034935	C	20000222	CA 2034935	A	19910125	200029	
KR 169986	B1	19990330	KR 911426	A	19910129	200044	
JP 3244713	B2	20020107	JP 918705	A	19910128	200206	

Priority Applications (No Type Date): AU 908392 A 19900130; AU 9169314 A 19910114

Cited Patents: NoSR.Pub; EP 228709; EP 235012; GB 2217956

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

EP 440284	A					
	Designated States (Regional):	DE	FR	GB	SE	
JP 4213248	A	6	H04L-012/28			
US 5189670	A	7	H04L-012/56			
AU 635994	B		H04L-012/56	Previous Publ. patent	AU 9169314	
EP 440284	B1 E	8	H04Q-007/28			
	Designated States (Regional):	DE	FR	GB	SE	
DE 69118561	E		H04Q-007/28	Based on patent	EP 440284	
CA 2034935	C E		H04Q-011/04			
KR 169986	B1		H04L-012/56			
JP 3244713	B2	6	H04L-012/28	Previous Publ. patent	JP 4213248	

Abstract (Basic): EP 440284 A

21/5/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014487070 **Image available**
WPI Acc No: 2002-307773/200235
XRPX Acc No: N02-240689

Stereo image input-output method for virtual museum, involves selecting image data required for displaying image pair in binocular vision from memory

Patent Assignee: RIKAGAKU KENKYUSHO (RIKA); CHUNG J M (CHUN-I)

Inventor: CHUNG J M

Number of Countries: 002 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001245322	A	20010907	JP 200055104	A	20000301	200235 B
KR 2001096556	A	20011107	KR 20011783	A	20010112	200235

Priority Applications (No Type Date): JP 200055104 A 20000301

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 2001245322	A	14		H04N-013/00	
KR 2001096556	A			H04N-013/00	

Abstract (Basic): JP 2001245322 A

NOVELTY - The continuous image row with respect to target object from a camera is rotated and stored in a memory in compressed state. The image data is selected to display image pair suitable for observing target object by binocular vision. The selected image data is expanded and displayed to eyes of user.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for stereo image input-output device.

USE - For input-output of stereo image in electronic commercial transaction, virtual museum, digital dictionary.

ADVANTAGE - Offers real object image to user without using expensive graphics function in PC and expensive machine by user. Improves reliability of target object display in electronic commercial transaction. Avoids need for processing of photographed image. Reduces fatigue of user during long time observation of target object. Facilitates arbitrary selection of image enlargement rate by bidirectional interaction with user system. Avoids need for establishment of synchronization between cameras. Facilitates effective usage of image data compression function by avoiding need for large number of image data. Enables efficient reproduction of optical effect produced around eyes during target object observation.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of the stereo image input device.

pp; 14 DwgNo 1/13

Title Terms: STEREO; IMAGE; INPUT; OUTPUT; METHOD; VIRTUAL; MUSEUM; SELECT; IMAGE; DATA; REQUIRE; DISPLAY; IMAGE; PAIR; BINOCULAR; VISION; MEMORY

Derwent Class: P81; P82; T01; W02; W04

International Patent Class (Main): H04N-013/00

International Patent Class (Additional): G02B-007/08; G02B-007/28; G02B-027/22; G03B-015/00; G03B-035/08; G03B-035/18; H04N-013/02; H04N-013/04

File Segment: EPI; EngPI

21/5/2 (Item 2 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014231035 **Image available**
WPI Acc No: 2002-051733/200207

XRPX Acc No: N02-038206

Purchasing point value control system for internet based shopping, downloads web page point value earned by customer on shopping, from server, and transmits it to display device of portable terminal of customer

Patent Assignee: TELEPHONY KK (TELE-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001273563	A	20011005	JP 200085002	A	20000324	200207 B

Priority Applications (No Type Date): JP 200085002 A 20000324

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2001273563	A	11	G07G-001/12	

Abstract (Basic): JP 2001273563 A

NOVELTY - The server (1) manages details on point value earned by customer on shopping through internet. The details are downloaded in the form of web page to portable terminal (2) of customer in response to demand from terminal, through a wireless communication network connected to internet. The downloaded information is displayed in display unit of the portable terminal.

USE - For internet based shopping using portable terminals from retail stores, restaurants, service providing companies.

ADVANTAGE - Manages point values of sales without need for providing tickets, stamps or cards to customer, thereby reducing cost involved. Enables collective management of point value earned by lot of customers, thereby simplifying market analysis and sales promotion processes.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of purchasing point value control system. (Drawing includes non-English language text).

Server (1)
Portable terminal (2)
pp; 11 DwgNo 1/5

Title Terms: PURCHASE; POINT; VALUE; CONTROL; SYSTEM; BASED; SHOPPING; WEB; PAGE; POINT; VALUE; CUSTOMER; SHOPPING; SERVE; TRANSMIT; DISPLAY; DEVICE; PORTABLE; TERMINAL; CUSTOMER

Derwent Class: T01

International Patent Class (Main): G07G-001/12

International Patent Class (Additional): G06F-017/60; G07G-001/14

File Segment: EPI

21/5/3 (Item 3 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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012993775 **Image available**

WPI Acc No: 2000-165627/200015

XRPX Acc No: N00-124125

Customer information collection procedure for point of sale system in e.g. fast food chain restaurant, convenience store - involves performing restoration of customer information and discount amount information based on read bar-code symbol, after which total customer information are collected for every ticket

Patent Assignee: NITTOKO KK (NITT-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000020826	A	20000121	JP 98187897	A	1998070	200015 B

Priority Applications (No Type Date): JP 98187897 A 19980702

Patent Details:

• • Patent No Kind Lan Pg Main IPC Filing Notes
JP 2000020826 A 5 G07G-001/12

Abstract (Basic): JP 2000020826 A

NOVELTY - The method involves distributing the customer information, **discount** amount information and bar-code symbol printed on a ticket. A bar-code reader (2) scans the bar-code symbol on the ticket brought by the customer. The restoration of the customer information and the **discount** amount information based on the read bar-code symbol, after which the total customer information are collected for every ticket.

USE - For POS system in e.g. fast food chain **restaurant**, convenience store.

ADVANTAGE - Enables simple, inexpensive collection of customer information in small store. Provides real-time, efficient operation and management strategy by emphasizing **discount** amount information and performing fine **analysis** of **customer**. DESCRIPTION OF DRAWING(S) - The figure shows the component diagram of a POS apparatus performing a customer information collection procedure. (2) Bar-code reader.

Dwg.1/5

Title Terms: CUSTOMER; INFORMATION; COLLECT; PROCEDURE; POINT; SALE; SYSTEM ; FAST; FOOD; CHAIN; **RESTAURANT** ; CONVENIENT; STORAGE; PERFORMANCE; RESTORATION; CUSTOMER; INFORMATION; **DISCOUNT** ; AMOUNT; INFORMATION; BASED; READ; BAR; CODE; SYMBOL; AFTER; TOTAL; CUSTOMER; INFORMATION; COLLECT; TICKET

Derwent Class: T05

International Patent Class (Main): G07G-001/12

File Segment: EPI

21/5/4 (Item 4 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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012089004

WPI Acc No: 1998-505915/199843

XRPX Acc No: N98-394373

Communication session establishment for CATV, broadcast equipment - involves transmitting position of second frame transmission period within sequence during first frame transmission period and data during second frame transmission period

Patent Assignee: JSM CO INC (JSMJ-N)

Inventor: HORTON J A

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5805203	A	19980908	US 96651701	A	19960521	199843 B

Priority Applications (No Type Date): US 96651701 A 19960521

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes
US 5805203 A 23 H04N-007/173

Abstract (Basic): US 5805203 A

The establishment involves creating a series of transmission frames divided into a sequence of transmission frame periods. A connection request signal is transmitted during one of the transmission frame periods. A connection request message is received from the user in response to the connection request signal. Two frame transmission periods are allocated to the user for connection information and data respectively.

The period information unique to the user and the position of the first frame transmission period within the sequence is transmitted during a predetermined frame transmission period. The position of the second frame transmission period within the sequence is transmitted

• • during the first frame transmission period. The data are transmitted during the second frame transmission period.

ADVANTAGE - Transmits high speed data, telephony, video information to broadcast and CATV users. Allows transmission rates to be adjusted on as per receiver basis in both forward and return directions. Allows use of standard TV components in customer equipments. Avoids noise in upstream and downstream paths. Offers high quality signal at maximum rate.

Dwg.0/8

Title Terms: COMMUNICATE; SESSION; ESTABLISH; CATV; BROADCAST; EQUIPMENT; TRANSMIT; POSITION; SECOND; FRAME; TRANSMISSION; PERIOD; SEQUENCE; FIRST; FRAME; TRANSMISSION; PERIOD; DATA; SECOND; FRAME; TRANSMISSION; PERIOD

Derwent Class: W02

International Patent Class (Main): H04N-007/173

File Segment: EPI

21/5/5 (Item 5 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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011700470 **Image available**

WPI Acc No: 1998-117380/199811

XRPX Acc No: N98-094292

Wall mounted terminal equipment e.g. telephone for security monitoring system in business establishment, financial organisation - has convex shaped part which is arranged orthogonal to cover surface, and matching member which is provided in base

Patent Assignee: TAIKO DENKI SEISAKUSHO KK (TAIK-N); ZH DENKI TSUSHIN KYOZAIKAI (DENK-N)

Number of Countries: 001 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 10004444	A	19980106	JP 96177038	A	19960617	199811 B
JP 3222385	B2	20011029	JP 96177038	A	19960617	200171

Priority Applications (No Type Date): JP 96177038 A 19960617

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

JP 10004444 A 8 H04M-001/02

JP 3222385 B2 8 H04M-001/02 Previous Publ. patent JP 10004444

Abstract (Basic): JP 10004444 A

The equipment has a base (3) which is attached to the wall surface. An aperture (3a) in the base, is plugged by a cover surface (4b). A cover (4) is attached at the portion where the inside of the base is exposed externally. A vertically movable intermediate part is set near the rotating axial line (Rz) of the cover. A convex shaped part (10) is provided on the cover surface (4b). The convex shaped part is arranged orthogonal. Corresponding to the convex shaped part, the matching member (20) is provided in the base. The convex shaped part has a first edge (12) which stands on the cover surface. A second edge (13) is set far apart from the cover surface. A curved edge (14) is positioned between the first and second edge.

The distance from the rotating axial line position of the cover to the second edge, is set as d1. The distance to the circular edge is set as d2 which is larger than d1. The matching member has a first support part (22d) that supports convex shaped part from the bottom. The matching member has a matching board (21) with a surface (21a) on which the first support part is positioned. A second support part (23) with a surface (23a) is positioned along the wall surface.

ADVANTAGE - Prevents dropping of cover. Enables reliable holding such that cover is opened more than right angle. Offers light structure.

Dwg.2/6

Title Terms: WALL; MOUNT; TERMINAL; EQUIPMENT; TELEPHONE; SECURE; MONITOR;

SYSTEM; BUSINESS; ESTABLISH; FINANCIAL; ORGANISE; CONVEX; SHAPE; PART;
ARRANGE; ORTHOGONAL; COVER; SURFACE; MATCH; MEMBER; BASE
Derwent Class: Q47; W01
International Patent Class (Main): H04M-001/02
International Patent Class (Additional): E05C-017/46
File Segment: EPI; EngPI

21/5/6 (Item 6 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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010377011 **Image available**
WPI Acc No: 1995-278325/199537
Order management system for restaurant order handling and servicing
system - has printer to print voucher contg. customer goods specific
information and quality of goods ordered in memory to store order
management information corresp. to matching customer 's code
Patent Assignee: PASOKON SERVICE GUNMA YG (PASO-N); WELLCOME SHOJI YG (WELL
)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 7175855	A	19950714	JP 93343726	A	19931216	199537 B

Priority Applications (No Type Date): JP 93343726 A 19931216

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 7175855	A	18		G06F-017/60	

Abstract (Basic): JP 7175855 A

The order servicing system comprises a first memory device (4) which stores the matching customer code, customer name and delivery place data. The customer code, goods code and quality are input by a sales clerk using a keyboard (1) and a barcode scanner (2), when food items are ordered. A processing device (8) matches the customer 's specific information, goods specific information and quantity of order and stores in an order management information memory (5).

An automatic indication is received by the user after placing the order for goods. A printer (7) prints the voucher which contains the customer name, order number, delivery place, goods specific information, quantity by referring to information stored in the memory.

ADVANTAGE - Performs order service for eatables smoothly. Prevents chances in forgetting to collect bill amount.

Dwg.1/26

Title Terms: ORDER; MANAGEMENT; SYSTEM; RESTAURANT ; ORDER; HANDLE;
SERVICE; SYSTEM; PRINT; PRINT; VOUCHER ; CONTAIN; CUSTOMER; GOODS;
SPECIFIC; INFORMATION; QUALITY; GOODS; ORDER; MEMORY; STORAGE; ORDER;
MANAGEMENT; INFORMATION; CORRESPOND; MATCH; CUSTOMER; CODE

Derwent Class: T01; T04; T05

International Patent Class (Main): G06F-017/60

File Segment: EPI

File 570:Gale Group MARS(R) 1984-2002/Oct 22
(c) 2002 The Gale Group
File 635:Business Dateline(R) 1985-2002/Oct 22
(c) 2002 ProQuest Info&Learning
File 476:Financial Times Fulltext 1982-2002/Oct 21
(c) 2002 Financial Times Ltd
File 477:Irish Times 1999-2002/Oct 22
(c) 2002 Irish Times
File 710:Times/Sun.Times(London) Jun 1988-2002/Oct 22
(c) 2002 Times Newspapers
File 711:Independent(London) Sep 1988-2002/Oct 22
(c) 2002 Newspaper Publ. PLC
File 756:Daily/Sunday Telegraph 2000-2002/Oct 22
(c) 2002 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2002/Oct 22
(c) 2002
File 387:The Denver Post 1994-2002/Oct 21
(c) 2002 Denver Post
File 471:New York Times Fulltext 90-Day 2002/Oct 21
(c) 2002 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
(c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2002/Oct 21
(c) 2002 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2002/Oct 18
(c) 2002 Detroit Free Press Inc.
File 631:Boston Globe 1980-2002/Oct 21
(c) 2002 Boston Globe
File 633:Phil.Inquirer 1983-2002/Oct 21
(c) 2002 Philadelphia Newspapers Inc
File 638:Newsday/New York Newsday 1987-2002/Oct 21
(c) 2002 Newsday Inc.
File 640:San Francisco Chronicle 1988-2002/Oct 22
(c) 2002 Chronicle Publ. Co.
File 641:Rocky Mountain News Jun 1989-2002/Oct 18
(c) 2002 Scripps Howard News
File 702:Miami Herald 1983-2002/Oct 15
(c) 2002 The Miami Herald Publishing Co.
File 703:USA Today 1989-2002/Oct 21
(c) 2002 USA Today
File 704:(Portland)The Oregonian 1989-2002/Oct 19
(c) 2002 The Oregonian
File 713:Atlanta J/Const. 1989-2002/Oct 20
(c) 2002 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2002/Oct 20
(c) 2002 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2002/Oct 22
(c) 2002 Christian Science Monitor
File 725:(Cleveland)Plain Dealer Aug 1991-2000/Dec 13
(c) 2000 The Plain Dealer
File 735:St. Petersburg Times 1989- 2000/Nov 01
(c) 2000 St. Petersburg Times

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Set	Items	Description
S1	981517	RESTAURANT? OR DINER OR DINERS OR BISTRO? OR EATERY OR EAT- ERIES OR NIGHT()CLUB? OR NIGHTCLUB?
S2	962763	SEATING? OR RESERVATION? OR BOOKING OR BOOKINGS OR CAPACITY OR CAPACITIES OR ENGAGEMENT? OR PREARRANGEMENT?
S3	2083672	WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR INTERNET OR ONLINE OR ON()LINE OR WEB OR WWW OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR (WEB OR HOME)()(SITE? OR PAGE?) OR NETWORK? OR PORTAL? ?
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S5 121740 (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-
UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-
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OR DENIE?)
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OR SCHEDUL? OR DAY OR DAYS
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? OR CONDITION? ? OR QUALIFICATION? OR EXCEPTION? ? OR STIPUL-
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S8 810 S4 (5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGULA-
T? OR EVALUAT? OR ANALY?)
S9 114897 (MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATING?
G?) (5N) (CUSTOMER? OR USER OR USERS OR DINER OR DINERS OR MEMB-
ER OR MEMBERS OR CLIENT OR CLIENTS)
S10 33223 S1(S)S2
S11 2306 S10(S)S3
S12 18 S11(S) (S4 OR S5)
S13 9 RD (unique items)
S14 3396032 INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCOU-
NT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR GI-
FT()CERTIFICATE?
S15 680 S11(S)S14
S16 499 S15(S) (S6 OR S7 OR S9)
S17 91 S16(5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGUL-
AT? OR EVALUAT? OR ANALY?)
S18 90 S17 NOT S13
S19 54 S18 NOT PY>2000
S20 54 S19 NOT PD=19991215:19991231
S21 34 RD (unique items)

13/3,K/1 (Item 1 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2002 The Gale Group. All rts. reserv.

02296038 Supplier Number: 90664615 (USE FORMAT 7 FOR FULLTEXT)

A flier fails to make the upgrade Ask ROGER COLLIS. (Feature)

Collis, Roger

International Herald Tribune, p6

August 23, 2002

ISSN: ISSN: 0294-8052

Language: English Record Type: Fulltext

Document Type: Newspaper; General

Word Count: 1135

... Mileage Plus, since it offers a good range of redemption opportunities, and has a larger **network** of airline partners in Asia than WorldPerks, for instance.*(Q.) I read your advice on...

...allows you to reclaim VAT (in whole or in part) on hotels, car rentals and **restaurants** ?George Hirschhorn, Philadelphia(A.)Alas, Italy is one of the few countries (along with Greece...

...New York office of Meridian VAT Reclaim, (212) 554-6600, for advice. Meridian is at www.meridianp2p.com. I'd be happy to send anyone a list of companies that specialize...

...earned than redeemed) and increased load factors in the last couple of months (resulting from **capacity** cut-backs after Sept. 11), airlines have imposed more blackout periods, and restrictions on "awards...

...keeping the old boarding pass, you may have to choose between miles now and future **rewards** in the **auction** room.Why don't you start collecting tickets, which in this age of electronic ticketing seem destined to disappear?*(Q.) Do you know any **Web sites** where we can buy plane tickets from Hong Kong?Eric Phan-Kim, Hong Kong(A.)I suggest you watch www.zuji.com, a joint venture of 16 airlines operating in the Asia Pacific region that...

...would like to know how I can book low-cost flights in Europe via the **Internet** from the United States. I have to travel from Munich to Rome in August and would like to use a low-cost carrier. Can you supply contacts or **Web sites** ?Jane Wilhelm, Washington(A.)No-frills carriers now serve more than 70 destinations in Europe...

...according to the OAG flight guide. The best round-trip fares I could find on www.opodo.de for the dates ...wish to travel ranged from 322 to 337.The principal no-frills sites on the **Internet** are: Buzz, www.buzzaway.com; EasyJet, www.easyjet.com; Go, www.go-fly.com; Ryanair, www.ryanair.com; Virgin Express, www.virgin-express.com and Bmibaby, www.bmibaby.com.Do not assume that you will always find the cheapest fares with no-frills carriers, especially for last-minute **booking** . Traditional carriers are finally responding to the no-frills challenge with low walk-up prices...

13/3,K/2 (Item 2 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2002 The Gale Group. All rts. reserv.

02008608 Supplier Number: 67719281 (USE FORMAT 7 FOR FULLTEXT)

Cool Escapes.

Sternthal, Erin Frances

Travel Agent, v302, n1, p14

Nov 20, 2000

ISSN: 1053-9360

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade
Word Count: 1280

... Deluxe Oceanfront Mega room category by Dec. 15, 2001. Retailers should mail in their reservation **confirmations** for completed stays with a **coupon** to Tamarijn Aruba Beach Resort Mega All Inclusive, 441 Stuart St., 7th Floor, Boston, Mass...

...information or to make a reservation, call 800-554-2008 or visit the property's **Web site** (www.tamarijnaruba.com).

Wyndham Aruba Beach Resort & Casino: This resort caters to a variety of travelers

13/3,K/3 (Item 1 from file: 387)

DIALOG(R)File 387:The Denver Post
(c) 2002 Denver Post. All rts. reserv.

00749460

UNTANGLING THE WEB

Denver Post, SUN1 ED, P T-08

Sunday, April 18, 1999

DOCUMENT TYPE: NEWSPAPER; BRIEFS LANGUAGE: ENGLISH RECORD TYPE:

FULLTEXT SECTION HEADING: TRAVEL

Word Count: 387

TEXT:

...or pertinent Web sites
for travelers.

*Telluride Visitor Services offers vacation and event information at www.tvs.org

*CellPhone Rentals, Oxfordshire, England, has information about its cellular telephone rental service in the United Kingdom at www.rent-a-cellphone.com

*Gira! Inc. (www.giratravel.com) specializes in rental properties in the Umbria region of Italy.

*Angel Fire (N.M.) Resort (www.angelfireresort.com) offers vacation planning information, an events calendar and **reservation** requests via e-mail.

* **Reservations** Plus has added a site (www.resplus.com) to its services for people looking for hotel rooms in Las Vegas.

*[ontheroad.com](http://www.ontheroad.com), a business-travel related company, has launched www.ontheroad.com/virtualconcierge that provides **restaurant reservations** and event ticketing.

*CaribbeanSearch.com provides a search engine at www.caribbeansearch.com that focuses on Caribbean travel, culture and news.

*W Hotels, the new brand of business hotels from Starwood Hotels & Resorts Worldwide, has a site at www.whotels.com

*The Bitter End Yacht Club, Virgin Gorda, British Virgin Islands, has a site (www.beyc.com) offering vacation planning information.

*Classical Cruises provides information about itineraries, maps, deck plans and prices at www.classicalcruises.com

*Carnival Cruise Line has introduced the cruise industry's first live **Internet booking** engine at www.carnival.com

*Princess Cruises (www.princess.com) has launched its long-awaited **Web site**, including the first-ever live BridgeCam at sea.

*Malaysia Tourism Promotion Board (www.tourismmalaysia.com) accepts e-mail at mtpb.LA@tourism.gov.my

*The Black Hills Information **Web** (www.blackhills-info.com) has

lists of lodgings, places to eat, churches and attractions in western South Dakota.

*The Amtrak/VIA North America Rail Pass

(www.amtrak.com/promotions/passintro.html) (\$450) allows you to travel to 900 destinations' worth of unlimited stops within 30 consecutive days of travel.

*Airtran (www.airtran.com), Entrepreneur magazine's "Best Domestic Low-Fare Airline" offers special discounts to the Eastern U.S. and the Midwest if you book **online**.

*Start a virtual tour or begin planning a family vacation at Yellowstone National Park at www.nps.gov/yell where you'll find information ranging from road maps to activities, road...

...Information about places to stay and things to do at West Yellowstone, Mont. is at www.wyyellowstone.com

*Summer jobs are offered by Yellowstone National Park Lodges (www.ynpjobs.com) the concessionaire that runs hotels in the park. Compiled from staff and wire...

13/3,K/4 (Item 1 from file: 638)
DIALOG(R) File 638:Newsday/New York Newsday
(c) 2002 Newsday Inc. All rts. reserv.

10123006

CALENDAR

Newsday (ND) - Monday May 3, 1999

Edition: NASSAU AND SUFFOLK Section: EXECUTIVE EDITION Page: 19
Word Count: 1,810

TEXT:

...The Suffolk County Bar Association, "Annual Meeting," 6 p.m., 560 Wheeler Rd., Hauppauge, fee, **reservations** required. Call 516-234-5511.

Center for Business & Industry Training, Western Suffolk BOCES, "Developing Your..."

...9 a.m.-4 p.m., Wilson Technological Center, 152 Laurel Hill Rd., Northport, fee, **reservations** required. Call 261-5071.

Island Drafting and Technical Institute, "Microsoft Certified Systems Engineer Seminar," Monday and Wednesday, 6:30-10 p.m., 128 Broadway, Amityville, fee, **reservations** required. Call 516-691-8733.

TOMORROW:

Long Island Association, "Coach Your Sales Force to Success," 8 a.m., 80 Hauppauge Rd., Commack, fee, **reservations** required. Call 516-493-3039.

Public Relations Professionals of Long Island, "Ninth Annual Awards Dinner..."

...Cline, account executive, Ryan & Ryan Public Relations, Fox Hollow Country Club, Jericho Turnpike, Woodbury, fee, **reservations** required. Call 516-293-5700.

Hauppauge Industrial Association, " Superior Customer Service," 8-10 a.m., Sheraton Long Island Hotel, 110 Vanderbilt Motor Pkwy., Smithtown, fee, **reservations** required. Call 516-543-5355.

Long Island Postal Customer Council, "Annual Mailing Conference," 7:30...

...Hartman, director, Diocese TV Center, Huntington Town House, 124 E. Jericho Tpke., Huntington

Long Island Association, "Make Your Sales Soar - Don't Sell for Your Competition," 8 a.m., 80 Hauppauge Rd., Commack, fee, **reservations** required. Call 516-493-3039.

Hauppauge Industrial Association, " Internet Seminar Series: Maximize Marketing Opportunites," 8-10 a.m., Sheraton Long Island Hotel, 110 Vanderbilt Motor Pkwy., Smithtown, fee, **reservations** required. Call 516-543-5355.

FUND RAISERS & GOLF OUTINGS

SATURDAY:

Art League of Long Island...

...p.m., Hay Barn, Planting Field Arboretum, Oyster Bay, \$75 per ticket, \$175 per Tombola **Auction coupon**. Call 516-368-0018.

MONDAY, MAY 10:

Winning Beyond Winning, "First Annual Celebrity Golf Outing..."

...Pirates, Town of Oyster Bay Golf Course, 1 South Woods Rd., Woodbury, \$175 per golfer, **reservations** required. Call 516-845-4585.

The Greater Smithtown Chamber of Commerce, The Bank of Smithtown...

...James, \$175 per golfer, \$700, foursome, cocktail reception and dinner, \$60, sponsorships \$50-\$1,000, **reservations** required. Call 516-979-8069.

United Cerebral Palsy Association, "5K Run, Walk-A-Thon, Bike..."

...Dinner Dance Benefit," 7 p.m., Carltun on the Park, East Meadow, \$200 per ticket, **reservations** required. Call 516-364-8130.

The American Red Cross, "Peter Von Berg Humanitarian of the..."

...director, Long Island Community Foundation, Marriott Hotel, 101 James Doolittle Blvd., Uniondale, \$200 per ticket, **reservations** required. Call 516-747-3500, ext. 203.

MONDAY, MAY 24:

American Lung Association, "1999 Golf100-\$7,500, **reservations** required. Call 718-263-5656.

13/3,K/5 (Item 2 from file: 638)
DIALOG(R)File 638:Newsday/New York Newsday
(c) 2002 Newsday Inc. All rts. reserv.

10116012

CALENDAR

Newsday (ND) - Monday April 26, 1999
Edition: NASSAU AND SUFFOLK Section: EXECUTIVE EDITION Page: 21
Word Count: 1,804

TEXT:

...and Solution," , 6:30-9:30 p.m., Brookhaven Auditorium, 3233 Route 112, Medford, fee, **reservations** required. Call 516-451-6563.

Advancement for Commerce and Industry, "Business Breakfast," 8 a.m., Huntington Hilton, 598 Broad Hollow Rd., Melville, fee, **reservations** required. Call 516-789-1660.

\$200 per ticket,
reservations required. Call 516-747-3500, ext. 203.

13/3,K/6 (Item 1 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

11730006

SUMMER TIME: THE LAST PLATES OF BEANS, BISCUITS VENERABLE LAPRADE'S IS CLOSING ITS DOORS

Atlanta Journal-Constitution (AJC) - Sunday, August 18, 2002
By: BO EMERSON; Staff
Edition: Home Section: Travel Page: K1
Document Type: Series
Word Count: 1,182

CAPTION:

... s on Lake Burton, Ga. 197, about 18 miles north of Clarkesville. 706-947-3312, www.laprades.com. Closed Tuesdays-Wednesdays. Breakfast, 8-9 a.m., \$6.75; highlights: homemade biscuits...

...to its closing. Your best bet is to try for a farewell meal at the **restaurant**. **Reservations** for lunch and supper are recommended.

Activities

Boat rentals (canoes, fishing boats, pontoon boats, paddle...

...cruises, water taxi, boat storage.

Thirty years after his family bought the fishing camp and **restaurant**, Robert Nichols has **accepted** a developer's **offer** for the lakefront land on which LaPrade's sits. / BO EMERSON / Staff

ILLUST:

Map Photo...

13/3,K/7 (Item 2 from file: 713)

DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

11116299

DAILY BRIEFING

Atlanta Constitution (AC) - Thursday, April 26, 2001
By: Staff reports and news services
Edition: Home Section: Business Page: F2
Document Type: Brief
Word Count: 2,384

TEXT:

... test biodegradable cups Santa Barbara, Calif. --- EarthShell Corp., a maker of biodegradable food containers for **restaurants**, plans to begin testing its hot-beverage cups with a regional **restaurant** chain. EarthShell will begin testing the cups in California during the next 60 days and...

... company, Chief Executive Simon Hodson said. He wouldn't disclose the names of the two **restaurant** chains. McDonald's Corp. has given final approval to the containers EarthShell designed for the biggest **restaurant** chain's Big Mac sandwich. The cups, made of limestone and starch, will provide insulation... Powertel Inc., which has 1 million customers from Kentucky to Florida, to complete its wireless **network**. The agency rejected objections of lawmakers, saying the combination would benefit the public by letting...

... Peco II is the largest independent provider of power systems used in local, long-distance, Internet and wireless markets. TRANSPORTATION: Boeing to unveil clients for high-speed services Irvine, Calif. --- Boeing
...

... charge airlines only a fraction of the costs when outfitting aircraft with antennas and an Internet port in each seat. But Boeing will later share connection revenue with air carriers to cover the costs of on-board equipment and that of renting satellite capacity. In a first step, connection services will be provided at a price of around \$30...S. District Court for the District of Minnesota, the suit alleges that under a "zero acceptability" policy, Northwest withdrew job offers to at least three people who were discovered during company-sponsored, preplacement physicals to have...

13/3,K/8 (Item 3 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

11006035

DAILY BRIFING

Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Saturday, January 6, 2001
By: From staff and wire reports
Edition: Home Section: Business Page: F2
Document Type: Brief
Word Count: 2,276

TEXT:

... hostile takeover of the rival forest-products company. About 48 percent of Willamette's shareholders accepted the \$48-a-share offer, Weyerhaeuser said. The offer, which expired Thursday, will be extended until Feb. 1. Willamette reiterated...

...G. is headquartered in Miami and invests in private companies within the communications, software and Internet and e-commerce marketplaces. Kettler formed the science and technology group when he joined BellSouth...

... month, \$22 million expansion and remodeling of the resort's casino, buffet and Cafe Jardin restaurant, company officials said. Parent company MGM Mirage will greatly enlarge the restaurant's seating capacity from 354 to 600. Cafe Jardin also will be temporarily closed. Work on the buffet... issues. Webvan shares may be delisted, analyst says Foster City, Calif. --- Webvan Group Inc., a Web-based grocer that sold stock publicly about a year ago, may be warned as early...

... s Sephora unit since 1997. TECHNOLOGY: MarchFirst to trim more Atlanta staff > MarchFirst, a beleaguered Internet consulting firm, plans to cut more staffers than expected, and the Atlanta office is likely...

... its Systems Integration division, to boost profitability in the business, which designs and installs communications networks. Managers, technical and support workers based around the United States were let go, ADC spokesman...

... has 1,900 workers. ADC, based in Minnetonka, makes equipment and software used in telecommunications networks. Qwest unions approve two-year contracts Denver --- Qwest Communications International said

13/3,K/9 (Item 4 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10563107

DAILY BRIEFING

Atlanta Constitution (AC) - Friday, March 3, 2000

By: From our news services

Edition: Metro Section: Business Page: F2

Document Type: Brief

Word Count: 2,521

TEXT:

... WSB radio and will be broadcast to more than 175 affiliate stations in the Braves' network. The spots will feature Jameson Chief Executive Tom Kitchin talking about the company and its...

...Perfect Stay Every Time."

DoubleClick chief vows to maintain privacy

New York --- DoubleClick Inc., an online advertising firm, said it made a mistake in planning to link Internet users' names and their activity on Web sites and won't do so until privacy standards are set. Chairman and Chief Executive Kevin O'Connor said DoubleClick has never implemented its plan to link Internet user names and data about what Web sites they visit. "We commit today, that until there is agreement between government and industry on privacy standards, we will not link personally identifiable information to anonymous user activity across Web sites ."

Deals

Lockheed-Comsat deal near congressional OK

> Washington --- House and Senate negotiators reached a final...

... have the power of a heavy-duty computer. Broadcom said Stellar's technology requires less capacity and memory to deliver video across electronic networks .

Tera Computer buying ailing Cray Research

Seattle --- Cray Research, an ailing business once famous for...

... traditional media companies. The three plan to integrate Hicks Muse's media holdings with the Internet investments of CMGI and Hong Kong-based CyberWorks. The integration could take the form of...

... financial condition, the company said. Sotheby's also said it needed cash to finance its Internet business and an expansion of its auction headquarters in New York.

Quicken.com moves to tighten security

Mountain View, Calif. --- Intuit Inc. said consumer information from its Quicken.com loan Web site was leaked to its advertisers, though it has taken steps to stop the leaks. Intuit said some financial information that was entered into its loan-calculation tools on the Quicken Web site was accidentally transmitted to DoubleClick Inc. Using the site, users can enter the size of...

... associated with consumers' identities, Intuit said. Intuit removed all DoubleClick ads from its Quicken loan Web sites to fix the problem.

Colorado public official settles SEC charges

Washington --- The Securities and Exchange...son and three of his law school classmates illegally made \$345,000 by using the Internet to manipulate stocks. Joanne Colt, a Colorado Springs City Council member, and her son, a Georgetown University law student, agreed to settle SEC charges that they used a Web site to promote four small stocks. After driving the stocks up as much as 700 percent...

...resort and spa.

> Chick-fil-A Inc.: The College Park company has been cited by Restaurant Hospitality magazine as the best quick-service restaurant to take kids to eat. It was among six winners selected in various categories.

Manufacturing...

...Aerospace on Wednesday that it considers labor talks at an impasse after Boeing's latest offer was rejected . That means that the company could

attempt to impose an agreement. Boeing said it missed...

...loans to lower-income borrowers.

Also ...

Realestate.com: The Atlanta-based site is offering free **Web sites** to agents through its AgentPlus program. For information, call 1-888-Realestate.

Retail

Value of...

... a minuscule portion of overall retail sales in the United States. The department estimated the **online** sales to only be 0.64 percent of the \$821.2 billion in total retail...

... the company's stock price. PetsMart's strategy for growth is focused on strengthening its **Internet** and catalog businesses in addition to opening new stores, according to spokeswoman Lynne Adams. The...products let companies' customer service staff communicate with customers by both e-mail and live **Web** chat. EShare is based in Norcross. Witness Systems, based in Alpharetta, offers software that lets...

... for electronic document management and work-flow solutions that enable document-centric commerce over the **Web**. Representatives from Xerox Brazil were visiting InterTech last week to form additional business ventures, as ...

... an Atlanta company developing products and technology to let users download digital content from the **Internet**, received a \$10 million second round of venture capital financing. The investment was led by...

...1.2 million in funding

> HomeToDo.com, an Atlanta area company that is developing a **Web site** to link homeowners with home maintenance service providers, said it received \$1.2 million in initial funding. The money will be used to develop the **Web site**, develop an Atlanta **network** of home-repair service providers and start marketing.

EAttorney.com receives \$3.4 million in capital

> EAttorney.com, an Atlanta-based company developing a **Web site** for lawyers, received a \$3.4 million second round of venture capital financing. Frontier Capital...

... earlier. Revenue passenger miles increased 6 percent on a 0.6 percent gain in seat **capacity**. The discount carrier said it received its ninth new Boeing 717 during the month and...

?

21/3,K/1 (Item 1 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2002 The Gale Group. All rts. reserv.

01981148 Supplier Number: 66104156 (USE FORMAT 7 FOR FULLTEXT)
Hybrid Providers Of Dot-Com Service And In-Restaurant Systems Aid Operators
In Bid Jo Recognize, Acknowledge Best Guests.
Nation's Restaurant News, v34, n39, p32
Sept 25, 2000
ISSN: 0028-0518
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 1395

... as Zagat.com. And both offer computer-based in-restaurant reservations systems that feed a **customer** database, which then can be **analyzed** to learn more about regular **customers** and how to best enhance their dining experience.

Among the major differences:
* Foodline.com users...

21/3,K/2 (Item 2 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2002 The Gale Group. All rts. reserv.

01973272 Supplier Number: 65513829 (USE FORMAT 7 FOR FULLTEXT)
Worldspan.
Leisure Travel News, v16, n27, p14
Sept 11, 2000
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 113

(USE FORMAT 7 FOR FULLTEXT)
TEXT:
...travelers with travel specialists. Travel agents connected to Worldspan Go! can enroll in the eGulliver network **directly** from the desktop. eGulliver and Worldspan will also participate in cooperative marketing efforts over the...

...OpenTable.com, an online restaurant reservations provider, that will enable Worldspan users to make real- time **restaurant reservations** **directly** through the Worldspan Go! platform. OpenTable.com offers bookings at more than 900 restaurants throughout...

21/3,K/3 (Item 3 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2002 The Gale Group. All rts. reserv.

00035068 Supplier Number: 48191179 (USE FORMAT 7 FOR FULLTEXT)
Birth of an Internet salesman
Walt, Vivienne
U.S. News & World Report, v123, n24, p33
Dec 22, 1997
ISSN: 0041-5537
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; General Trade
Word Count: 624

... online for different fares and airlines and then buy a ticket, which will be sent **directly** to you. The site will **offer** a hotel reservation at your destination--at one of Cendant's franchises, of course--or...

21/3,K/4 (Item 1 from file: 635)
DIALOG(R)File 635:Business Dateline(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

1100199 00-67923
Tourist promotion agency offering online reservations
Grady, Pete
Northeast Pennsylvania Business Journal (Wilkes-Barre, PA, US), V14 N10 p18
PUBL DATE: 990800
WORD COUNT: 563
DATELINE: PoconoPAUSMiddle Atlantic

TEXT:

...resorts."An additional 40 Pocono accommodations have signed on to our system and will be **online** shortly," says Robert Uggioni, executive **director** of the Pocono Mountains Vacation Bureau (PMVB). "We believe online reservation is the future of..."

21/3,K/5 (Item 2 from file: 635)
DIALOG(R)File 635:Business Dateline(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

0718678 96-77150
Corporate report 100
Smith, Margaret; Simonson, John
Ingram's (Kansas City, MO, US), V22 N6 p27
PUBL DATE: 960700
WORD COUNT: 8,708
DATELINE: Kansas City, MO, US, Midwest

TEXT:

...travel
agency. The Kansas City company offers discount cruises and uses a computer system that **tracks** air-fare **discounts** up to the time of departure.

61 Freed's Pharmacy \$8,087 \$19,451 141...growth. CEO V.
Cheryl Womack also cites benefits from aggressive sales through a national broker **network** rather than **directly** to clients.

76 SKO Automotive \$45,281 \$95,304 110% 65 182
Group

Program-car...

21/3,K/6 (Item 1 from file: 476)
DIALOG(R)File 476:Financial Times Fulltext
(c) 2002 Financial Times Ltd. All rts. reserv.

0010007827 BOJFAAHADHFT
SURVEY - GERMANY: A guide for business visitors in Germany: VISITORS' GUIDE: Here and on page 13, FT writers offer useful tips for visitors to several key business centres
Financial Times, Surveys ED, P 12
Tuesday, June 1, 1999
DOCUMENT TYPE: Surveys; NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE:
FULLTEXT
Word Count: 2,557

...in Mitte in former east Berlin and around Zoo station and Savignyplatz in the west. Bookings can be made directly or through the Berlin Tourist Information Service: tel. 250025. Mitte: Berlin Hilton, Mohrenstrasse 30, Mitte...

21/3,K/7 (Item 1 from file: 756)
DIALOG(R)File 756:Daily/Sunday Telegraph
(c) 2002 Telegraph Group. All rts. reserv.

00002722 775503258 (USE FORMAT 7 FOR FULLTEXT)

Which way to the slopes?

Peter Hardy
Daily Telegraph, p8

Saturday, September 30, 2000

JOURNAL CODE: DT LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSPAPER SECTION HEADING: Travel
WORD COUNT: 2,930

...cost pounds 1,077- pounds 1,314 (price includes half-board, flights and transfers). Verdict Booking direct can result in savings, but you will miss out on the personal service. Many would...

21/3,K/8 (Item 2 from file: 756)
DIALOG(R)File 756:Daily/Sunday Telegraph
(c) 2002 Telegraph Group. All rts. reserv.

00001563 776506443 (USE FORMAT 7 FOR FULLTEXT)

'I'm not prim - in fact, I am a bit of a bitch'
Jan Moir

Daily Telegraph, p13
Monday, September 25, 2000

JOURNAL CODE: DT LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSPAPER SECTION HEADING: Features
WORD COUNT: 2,404

TEXT:

...have been passionate about the club for years; first as season ticket holders, then as directors. When the cash-strapped team, who currently languish near the bottom of the First Division, offered...

21/3,K/9 (Item 1 from file: 387)
DIALOG(R)File 387:The Denver Post
(c) 2002 Denver Post. All rts. reserv.

00711713 (USE FORMAT 7 OR 9 FOR FULLTEXT)

TRAVEL NOTES

Compiled from staff and wire reports
Denver Post, SUN1 ED, P T-02
Sunday, April 12, 1998
DOCUMENT TYPE: NEWSPAPER; BRIEFS LANGUAGE: ENGLISH RECORD TYPE:
FULLTEXT SECTION HEADING: TRAVEL
Word Count: 1,123

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...Experts on Italian history and food will be on hand. Call 274-0255 for required reservations and directions.

*The Foreign Language Institute, Denver, offers a series of two-hour seminars beginning April 20 about traveling in France, offering useful...

21/3,K/10 (Item 2 from file: 387)
DIALOG(R)File 387:The Denver Post
(c) 2002 Denver Post. All rts. reserv.

00663924 (USE FORMAT 7 OR 9 FOR FULLTEXT)

BRIEFING

Denver Post, TUE1 ED, P C-02
Tuesday, December 17, 1996
DOCUMENT TYPE: NEWSPAPER; BRIEFS LANGUAGE: ENGLISH RECORD TYPE:
FULLTEXT SECTION HEADING: BUSINESS
Word Count: 1,154

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...TECH WOMEN: Donna Auguste, cofounder and chief executive officer of Boulder-based Freshwater Software, which **offers** a product that **monitors** **Web** sites for problems, is one of seven women from the high-tech industry profiled by Forbes...

21/3,K/11 (Item 3 from file: 387)
DIALOG(R)File 387:The Denver Post
(c) 2002 Denver Post. All rts. reserv.

00628210

New Vail digs offer glimpse of the future
Charlie Meyers, SKIING
Denver Post, WED2 ED, P D-02
Wednesday, January 24, 1996
DOCUMENT TYPE: NEWSPAPER; COLUMN LANGUAGE: ENGLISH RECORD TYPE:
FULLTEXT SECTION HEADING: SPORTS
Word Count: 733

TEXT:

...racer back to the top of the course in less than two minutes.
"We also **offer** on-site instruction," said arena **director** Dan Conway, who looked like a kid showing off a bag full of new Christmas...

21/3,K/12 (Item 1 from file: 638)
DIALOG(R)File 638:Newsday/New York Newsday
(c) 2002 Newsday Inc. All rts. reserv.

10642066
OUTDOORS / COUNTY PARKS / HOW GREEN IS MY ISLAND
Newsday (ND) - Sunday May 21, 2000
Edition: ALL EDITIONS Section: FUN BOOK Page: 27
Word Count: 2,185

TEXT:

...Charles Lindbergh Boulevard, west to complex. Facilities: 49-acre complex. Nine-lane, 400-meter synthetic **track** available for public use when not scheduled for events; call for availability.
Information: 516-572-0400; shooting range, 516- 572...

21/3,K/13 (Item 2 from file: 638)
DIALOG(R)File 638:Newsday/New York Newsday
(c) 2002 Newsday Inc. All rts. reserv.

10638109

Rise of the Point-and -Click Concierge / Diners develop a taste for online reservations

Newsday (ND) - Wednesday May 17, 2000

By: Laura Bly. Laura Bly is a freelance writer.

Edition: ALL EDITIONS Section: PART II Page: B02

Word Count: 723

TEXT:

...of

which can be booked and confirmed instantly. Customers benefit by being able to browse **restaurant** options, check hours and **directions** , and note special requests from their desktops without being put on hold by a frazzled...

21/3,K/14 (Item 3 from file: 638)

DIALOG(R)File 638:Newsday/New York Newsday

(c) 2002 Newsday Inc. All rts. reserv.

10549097

FLASH! / The latest entertainment news and more ...

Newsday (ND) - Friday February 18, 2000

By: THE ASOCIATED PRESS; Staff writer Emily Gordon contributed to this story; By Anthony Scaduto. STAFF WRITER; By Verne Gay. STAFF WRITER; Variety

Edition: ALL EDITIONS Section: NEWS Page: A17

Word Count: 1,300

TEXT:

...his cousin, Brian Littrell, 24, told MTV yesterday they both got engaged recently.

Neither would **identify** his intended, but fan **Web sites** are less reticent. They say Littrell's bride-to-be is Leighanne Wallace, a blonde...

21/3,K/15 (Item 1 from file: 704)

DIALOG(R)File 704:(Portland)The Oregonian

(c) 2002 The Oregonian. All rts. reserv.

06793052

MONDAY *OREGON AMERICAN MARKETING

Oregonian (PO) - MONDAY, October 19, 1992

Edition: FOURTH Section: BUSINESS Page: D14

Word Count: 1,329

TEXT:

... W. Washington Square Road, Tigard. \$25; \$35 nonmembers. *Multifamily Housing Council. Speaker: Emily Cedarleaf, executive **director** , Multifamily Housing Council. Sponsor: Business **Network** . 7 a.m., Willamette Athletic Club, 4949 S.W. Landing Drive. \$10. *Chapter 13 -- trustee...

21/3,K/16 (Item 2 from file: 704)

DIALOG(R)File 704:(Portland)The Oregonian

(c) 2002 The Oregonian. All rts. reserv.

06077187

BUSINESS CALENDAR

Oregonian (PO) - MONDAY March 18, 1991

Edition: FOURTH Section: BUSINESS Page: C11
Word Count: 1,441

TEXT:

... affects advertising on the home front. Speakers: Caroline Albertson, sales manager, KGW (8); Martha Nielsen, promotion director, KINK Radio. Sponsor: Portland Ad Two. 5:30 p.m., Portland Hilton Hotel, 921 S...

21/3,K/17 (Item 1 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10865025

NEW YEAR'S EVENTS

Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Saturday, December 30, 2000

By: Staff

Edition: Home Section: Features Page: D16
Word Count: 1,707

TEXT:

... 30-\$55. Symphony Hall, Woodruff Arts Center, 1280 Peachtree St. N.E. 404-733-5000, www.atlantasympphony.org. Atlanta Track Club Resolution Run. 1-mile run at noon Monday; 5K/10K runs at 12:20...

21/3,K/18 (Item 2 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10862044

NEW YEAR'S EVENTS

Atlanta Constitution (AC) - Wednesday, December 27, 2000

By: Helen Holzer; Staff

Edition: Home Section: Features Page: D2
Word Count: 1,484

TEXT:

...55. Atlanta Symphony Hall, Woodruff Arts Center, 1280 Peachtree St. N.E. 404-733-5000, www.atlantasympphony.org. Atlanta Track Club Resolution Run. 1M run at noon Monday; 5K/10K runs at 12:20 p...

21/3,K/19 (Item 3 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10847124

DAILY BRIEFING

Atlanta Constitution (AC) - Tuesday, December 12, 2000

By: Staff reports and news services

Edition: Home Section: Business Page: E2

Document Type: Brief

Word Count: 2,632

TEXT:

...first step in Lucent's plan to spin off Agere in order to focus on network communications equipment sales, analysts said. Demand for Palm devices exceeding expectations Santa Clara, Calif. --- Palm Inc. and Handspring Inc...

...the color, interior and other specifications of the car they want on the

company's Web site and order it directly from the automaker, marginalizing the role of dealers. This will enable Mazda to cut sales...

21/3,K/20 (Item 4 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10845014
50 ESSENTIAL QUESTIONS FOR THE SAVVY TRAVELER
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Sunday, December 10, 2000
By: Cheryl Blackerby; Palm Beach Post
Edition: Home Section: Travel Page: K12
Word Count: 1,222

...A to Gate Z.
HOTELS
19. What does the room look like? Call the hotel **directly**, not a chain **reservation** service. The hotel's agents can answer specific questions easier than an agent in the...

21/3,K/21 (Item 5 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10814027
COVER STORY: 50 ESSENTIAL QUESTIONS FOR THE SAVVY TRAVELER
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Thursday, November 9, 2000
By: Cheryl Blackerby; Palm Beach Post
Edition: Home Section: Buyer's Edge Page: BE12
Word Count: 1,407

...A to Gate Z.
HOTELS
19. What does the room look like? Call the hotel **directly**, not a chain **reservation** service. The hotel's own agents can answer specific questions easier than an agent in...

21/3,K/22 (Item 6 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
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10803023
THE SPELL OF TAOS: TIMELESS, MAJESTIC, ART-FELT SPECIAL SKI PREVIEW SECTION
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Sunday, October 29, 2000
By: Patricia Guthrie; Staff
Edition: Home Section: Travel Page: K10
Word Count: 1,619

CAPTION:
... and most other national airlines (connecting service). The sale, requiring a 14-day advance purchase, **restricts** travel in both **directions** to noon Mondays through noon Thursdays or anytime Saturdays and Sundays (holiday blackout dates apply...

21/3,K/23 (Item 7 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10786261
DAILY BRIEFING > DENOTES ITEM OF PARTICULAR LOCAL INTEREST
Atlanta Constitution (AC) - Thursday, October 12, 2000

By: From staff and wire reports
Edition: Home Section: Business Page: G2
Word Count: 2,760

TEXT:

... may get a boost for their fast Internet services that operate over the airwaves as regulators consider rules to help the companies install small antennas on buildings. The Federal Communications Commission today will...

21/3,K/24 (Item 8 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10744243

EBUSINESS

Atlanta Constitution (AC) - Thursday, August 31, 2000
By: Christopher Seward; Staff
Edition: Home Section: Business Page: D2
Document Type: Column
Word Count: 718

TEXT:

...is InterCept's second in little more than a year. Last March the company bought Direct Access Interactive, an Internet banking company, which put InterCept directly in the Internet banking market. --- Peralte C. Paul HIGH-SPEED TRAVELODGE: Budget-minded Travelodge is adding high-speed
...

... wireless Internet service. Amazon.com (AMZN), up 7 percent at \$42.44. A Goldman Sachs analyst said the online retailer's new French site is a positive move. Viant (VIAN), down 12 percent at...

21/3,K/25 (Item 9 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10654133

DAILY BRIEFING > DENOTES ITEM OF PARTICULAR LOCAL INTEREST
Atlanta Constitution (AC) - Friday, June 2, 2000
By: Staff reports and news services
Edition: Home Section: Business Page: C2
Document Type: Brief
Word Count: 2,183

TEXT:

...this month. The companies did not disclose the other cities. Hughes owns satellite television service DirecTV. America Online and Hughes plan to begin selling the AOL Plus Powered by DirecPC service later this...

... standard telephone line modem. America Online invested \$1.5 billion in Hughes last year to offer services on DirecTV. Real estate: Cousins group to build two Texas buildings > Cousins Properties of Atlanta formed a
...

21/3,K/26 (Item 10 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
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10571083

DAILY BRIEFING

Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Saturday, March 11, 2000

By: From staff and wire reports
Edition: Home Section: Business Page: E2
Document Type: Brief
Word Count: 2,466

TEXT:

... at some Burger King restaurants. Some restaurants ran out of toys and cards. The encore **promotion** will start Monday.

Manufacturing: **Analysts** say strike hurts Boeing's earnings Seattle --- Boeing Co.'s profit could drop as much...line of servers as early as this month aimed at small businesses that use the **Internet**, **analysts** said. Known as ''appliance servers,'' the machines power Web sites and manage Internet traffic, yet...

21/3,K/27 (Item 11 from file: 713)

DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

10567065

DAILY BRIEFING

Atlanta Constitution (AC) - Tuesday, March 7, 2000
By: From our news services
Edition: Metro Section: Business Page: D2
Document Type: Brief
Word Count: 1,965

TEXT:

... Fearing Corp. for about \$163 million in stock to add to its line of animal **identification** products.

Data Transmission **Network** Corp.: The business news and information services company agreed to be bought by closely held...TelemateNet, Cisco reach agreement

> TelemateNet Software, an Atlanta-based seller of software that lets businesses **monitor** the telephone and **Internet** use of employees, said it has signed a reseller agreement with Cisco Systems. Cisco said...

21/3,K/28 (Item 12 from file: 713)

DIALOG(R)File 713:Atlanta J/Const.
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10010014

STEAMBOAT SPRINGS COW TOWN, NOW TOWN DESPITE GROWING SOPHISTICATION, SKI RESORT REMAINS A FRIENDLY 'COUNTRY TOWN AT HEART'
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Sunday, January 10, 1999
By: Dan Hulbert
Section: Travel Page: K/(CONSTITUTION): 01
Word Count: 2,364

CAPTION:

...318 round trip on American Airlines, TWA, Continental, Northwest, America West and United (none are **direct**). After those dates, a 21- day advance is \$358. Delta and Frontier offer flights to Denver (\$278, 21 days) but not...

21/3,K/29 (Item 13 from file: 713)

DIALOG(R)File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

09656047

ATLANTA AT PLAY SPECIAL GOLF ISSUE TRAVEL SUMMER SCHOOL NEED TO IMPROVE YOUR GRADE? YOU DON'T HAVE TO GO FAR FOR A GOLF SCHOOL VACATION.
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Friday, June 5, 1998

By: Paula Crouch Thrasher
Section: Sports Page: T/(CONSTITUTION): 14
Word Count: 2,486

TEXT:

... golfers a better understanding of their swing, short game and playing skills. Tom Ream is **director** of teaching. Class **maximum** 12 students. \$650 per school; sessions available Sunday-Wednesday and Friday-Sunday June and July...

21/3, K/30 (Item 14 from file: 713)
DIALOG(R) File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

09651021

GOING PLACES: NEWS, NOTES, TIPS FESTIVAL FEVER HEATING UP THIS SUMMER IN VIRGINIA

Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Sunday, May 31, 1998

By: Paula Crouch Thrasher
Section: Travel Page: K/(CONSTITUTION): 13
Word Count: 1,152

TEXT:

... art and adventure camp and storytelling contest. Information: 1-800-916-9727 or online at www.hemingwayfestival.com The festival --- whose **director**, Hilary Hemingway, is a niece of Ernest Hemingway's --- was started last year by organizers...

21/3, K/31 (Item 15 from file: 713)
DIALOG(R) File 713:Atlanta J/Const.
(c) 2002 Atlanta Newspapers. All rts. reserv.

09643051

TODAY'S TOPIC: RETAILING & MARKETING KODAK-AOL DEAL A GOOD ONE FOR WOLF
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Saturday, May 23, 1998

By: Patti Bond MICKEY H. GRAMIG
Section: Business Page: E/(CONSTITUTION): 02
Word Count: 664

TEXT:

... award-winning entries were "Truth for Youth," a national campaign for condom manufacturer Durex; "Take Time to Talk," a **direct** mail campaign for Pharmacia & Upjohn; and the agency's own corporate vision and identity launch...

21/3, K/32 (Item 16 from file: 713)
DIALOG(R) File 713:Atlanta J/Const.
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09233229

BUSINESS BRIEFS 'NEW LOOK' TANNER'S TO OPEN NEXT MONTH
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Thursday, August 21, 1997
Section: EXTRA Page: M/(CONSTITUTION): 07
Word Count: 514

TEXT:

... a part of the family of companies responsible for developing Peachtree City, has opened a **Web** site. Tate Godfrey, **director** of Peachtree Brokerage Group, says the site will "provide potential corporate residents with valuable information..."

21/3,K/33 (Item 1 from file: 715)
DIALOG(R)File 715:Christian Sci.Mon.
(c) 2002 Christian Science Monitor. All rts. reserv.

09383026

TRIP TIPS

Christian Science Monitor (CH) - Tuesday, August 29, 2000
By: Judy Lowe
Edition: ALL Section: FEATURES, TRAVEL Page: 20
Word Count: 362

TEXT:

... Petsonthego.com (www.petsonthego.com) offers more varied advice on traveling with pets, including airline **regulations** and **restrictions**. The Mobil Travel Guide "On the Road With Your Pet" (Fodor's, \$12) offers general...

21/3,K/34 (Item 2 from file: 715)

DIALOG(R)File 715:Christian Sci.Mon.
(c) 2002 Christian Science Monitor. All rts. reserv.

09381625

A MOUSE-CLICKERS' GUIDE TO ONLINE 'GOFERS'

Christian Science Monitor (CH) - Monday, July 24, 2000
By: Eric C. Evarts
Edition: ALL Section: FEATURES, WORK & MONEY Page: 15
Word Count: 519

TEXT:

... of any kind, help you find other entertainment and gifts (though the search engine malfunctioned **when** the Monitor visited). But you have to make the reservations yourself. VIPdesk also provides full-service concierge...

... no matter where you live. Still other services keep track of appointments. Carclub.com, keeps **track** of **when** your car needs maintenance. And Xtime.com, serves as a comprehensive appointment scheduling service, though...

?ds

Set	Items	Description
S1	240	RESTAURANT? OR DINER OR DINERS OR BISTRO? OR EATERY OR EAT-ERIES OR NIGHT()CLUB?
S2	1740	SEATING? OR RESERVATION? OR BOOKING OR BOOKINGS OR CAPACITY OR CAPACITIES OR ENGAGEMENT? OR PREARRANGEMENT?
S3	58385	WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR INTERNET OR ONLINE OR ON()LINE OR WEB OR WWW OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR (WEB OR HOME)() (SITE? OR PAGE?) OR NETWORK? OR PORTAL? ?
S4	56	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR GIFT()CERTIFICATE?) (5N) (BID OR BIDS OR BIDDING OR AUCTION?)
S5	30	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR GIFT()CERTIFICATE?) (5N) (ACCEPT? OR CONFIRM? OR REJECT? OR DENY? OR DENIE?)
S6	34251	PREDETERMINED()TIME? OR WHEN OR TIME OR TIMES OR DURATION? OR SCHEDUL? OR DAY OR DAYS
S7	15359	LIMIT? OR RESTRICT? OR CONSTRAIN? OR REQUIREMENT? OR RULE? ? OR CONDITION? ? OR QUALIFICATION? OR EXCEPTION? ? OR STIPUL-ATION? OR PREDETERMIN? OR CEILING? OR MAXIMUM
S8	3	S4 (5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGULA-T? OR EVALUAT? OR ANALY?)
S9	3368	(MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATING?) (5N) (CUSTOMER? OR USER OR USERS OR DINER OR DINERS OR MEMBER OR MEMBERS OR CLIENT OR CLIENTS)
S10	22	S1 AND S2
S11	17	S10 AND S3
S12	0	S11 AND S4
S13	7	S11 AND (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? - OR DISCOUNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR GIFT()CERTIFICATE?)
S14	6	S13 NOT PY>2000
S15	20123	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR GIFT()CERTIFICATE?)
S16	7	S10 AND S15
S17	1	S16 NOT S14
S18	11	S10 AND S6
S19	8	S18 NOT (S14 OR S17)
S20	5	S10 AND S7
S21	3	S20 NOT (S14 OR S17 OR S19)
S22	2	S10 AND (S8 OR S9)
S23	0	S22 NOT (S14 OR S17 OR S19 OR S21)

14/5/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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01097993 DOCUMENT TYPE: Product

PRODUCT NAME: BookingCenter (097993)

Heads Together Systems Pty Ltd (HTS) (722316)
PO Box 2103
Dee Why, NSW2099, Australia
TELEPHONE: () 612-99826767

RECORD TYPE: Directory

CONTACT: Sales Department

Heads Together Systems' BookingCenter is a property management system that automates bookings , guest rooms, sales, and other standard tasks. The product also includes analysis and reporting features, and links to the BookingCenter Internet Reservation Services, which supports online booking and marketing processes. BookingCenter saves guest histories for analysis. A front desk point-of-sale (POS) and property management system handles check- ins, check-outs, deposits, receipts, cancellations, and other processing. BookingCenter includes double- booking management, room availability, flexible room rate, and itemized guest accounting features. The system can add restaurant , telephone, and other charges to guest bills. BookingCenter can print a variety of financial, booking history, and revenue reports. It also offers agent commission analysis features. Daily reports can be saved, printed, or e-mailed. Files also can be exported to M.Y.O.B. and QuickBooks General Ledger. BookingCenter includes travel agent management features, letting users track agent turnover and payments. The system employs 128-bit SSL security technology. BookingCenter can be extended with the Group Bookings , Conferences Management, Call Accounting, and Owner Management add-on modules. The online Booking and Distribution Service includes online reservation , customer relationship management (CRM), marketing, and remote property management features. A free version of BookingCenter can be downloaded from, and an online presentation can be viewed at, the Heads Together Systems Web site .

DESCRIPTORS: Hotels; Internet Marketing; Internet Travel; Property Management; Rental Companies; Reservation Systems

HARDWARE: Apple Macintosh; IBM PC & Compatibles

OPERATING SYSTEM: MacOS; Windows; Windows NT/2000

PROGRAM LANGUAGES: Not Available

TYPE OF PRODUCT: Micro

POTENTIAL USERS: Resorts, Vacation Condos, Hotels

PRICE: Available upon request; PRO Edition--\$395; Internet demo available;
45-day trial available

REVISION DATE: 020822

14/5/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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01005590 DOCUMENT TYPE: Product

PRODUCT NAME: BISINESS Payroll (005590)

Bristol Information Systems Inc (001881)
PO Box 2297
Spring, TX 77383-2297 United States

TELEPHONE: (281) 465-9344

RECORD TYPE: Directory

CONTACT: Sales Department

BISINESS Payroll may be configured to handle any company's payroll needs. It supports over 30 different payroll formulas, including: (1) hourly; (2) overtime; (3) double time; (4) salary; (5) multi-rate; (6) commission; (7) tips; (8) shift; (9) premiums; (10) special pay; (11) rent; and (12) vacation. It produces all required quarterly and yearly reports, W-2s and state forms. All federal, state and city/county/school taxes are supported. Twelve optional deductions and 16 deduction formulas (dollar, percentage, dollar-hourly, etc.) with deduction hierarchy and optional operator override are included. It also has automatic accumulation of quarter-to-date and year-to-date gross, all tax and deduction fields, and vacation fields. Features include: (1) 35 reports plus customized report generator; (2) tips routine and reporting; (3) separate vacation routines; (4) minimum wage and EEO/sex code reporting; and (5) optional calculation of unemployment for state of work. Optional modules include Labor Distribution, General Ledger interface, Check Reconciliation and Accumulator/Personnel File. All BUSINESS systems offer a lifetime warranty, multi-file/multi-user/multi-company capacities, unlimited file sizes and password security. Special **restaurant** payroll functions are available. Versions are available that support local area **network** systems.

DESCRIPTORS: Payroll; Employee Records; Payroll Tax Tables; **Network** Software; LANs

HARDWARE: IBM PC & Compatibles

OPERATING SYSTEM: DOS; OS/2

PROGRAM LANGUAGES: C

TYPE OF PRODUCT: Micro

POTENTIAL USERS: Cross Industry

DATE OF RELEASE: 1972

PRICE: \$995

NUMBER OF INSTALLATIONS: 850

DOCUMENTATION AVAILABLE: User manuals

TRAINING AVAILABLE: Telephone support; technical support

SERVICES AVAILABLE: Updates; warranty

REVISION DATE: 990512

14/5/3

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

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00125368 DOCUMENT TYPE: Review

PRODUCT NAMES: Quack.com (014702); Shoutmail (014711); Tellme (014729)

TITLE: Listen Up! Hear E-Mail and Web Information by Phone

AUTHOR: Lockey, Mick

SOURCE: PC World, v18 n8 p54(1) Aug 2000

ISSN: 0737-8939

HOMEPAGE: <http://www.pcworld.com>

RECORD TYPE: Review

REVIEW TYPE: Product Comparison

GRADE: Product Comparison, No Rating

Quack.com, Shoutmail, and Tellme are three new voice **portal** services that generally work well to allow people to use a phone and their voices to

retrieve current traffic and weather reports, financial news, stock quotes, restaurant reviews, and other useful information. The services could be attractive to business travelers and other regular users of cell phones. Calls can end unexpectedly as cell phone users move around in or out of the grid, but voice **portals**, says an analyst, will gain market share once users understand them. Providers of voice **portals** also plan to add shopping functions. Quack.com is the easiest to use of the three, and provides six categories of information: stocks, weather, traffic, sports, movies, and **restaurants**. Users can easily register at the **Web site** and sign up for customized, localized information. However, testers had trouble making the traffic feature understand their voices. Shoutmail competes well with Quack.com, and provides more categories of information, including horoscopes and plot summaries for soap operas. Voice commands are used less frequently than with Quack.com. Because users generally scroll through menus and choose information with the keypad, less phrase repetition is required. Tellme **offers** similar types of information, with some added niceties, including the ability to simply speak the name of an airline to be connected to its **reservation** number.

COMPANY NAME: Quack.com (687588); Shoutmail.com Inc (687561); Tellme Networks Inc (684201

SPECIAL FEATURE: Charts

DESCRIPTORS: Smart Phones; Voice Mail; VoIP; Wireless **Internet** Access

REVISION DATE: 20011130

14/5/4

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

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00119450 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet Travel (832863

TITLE: Bookmark These Web Sites , Then Book a Trip

AUTHOR: Becker, David

SOURCE: TechWeek, v2 n12 p15(1) Jun 14, 1999

Homepage: <http://www.techweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

Web sites to help with travel plans include trip.com, which has The Complete Traveler with a menu of business travel tips, and FlightTracker, a service that gives arrival and departure times for any commercial flight and other information. Microsoft Expedia has a business travel magazine, and Business Traveler is the **Web** version of a print magazine. QuickAID gives a lot of information on more than 30 of the most heavily used U.S. airports, and Healthy Flying looks at health risks associated with flying. The Budget Traveller's Guide to Sleeping in Airports tells which airports are most slumber-friendly, and World Wide Phone Guide is a comprehensive guide to mobile **online** service. TeleAdapt **offers** various tools to allow connection wherever users go, Road Warrior has similar products and a newsletter, and Cyber Cafe Guide lets users know where modem time can be rented. Sidewalk's city guides will help find **restaurants**, entertainment, and tourist attractions, as will Bradmans and The Savvy Diner. Travel Expenses Calculator is an **online** tool to help with foreign currency, Doing Business Abroad will let users know about international etiquette, and World's Bank Holidays alerts users to international bank holidays. Worldwide Escapes is an **online** travel agency that specializes in 'tag-on' vacations.

COMPANY NAME: Vendor Independent (999999)

DESCRIPTORS: Expense Tracking; Information Retrieval; **Internet** Travel;

Recreation & Hobbies; Reservation Systems; Restaurants ; Travel
REVISION DATE: 20010330

14/5/5
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00106319 DOCUMENT TYPE: Review

PRODUCT NAMES: Microsoft Streets & Trips 98 Windows 95 & NT (677302)

TITLE: Microsoft Expedia Streets 98 and TripPlanner 98
AUTHOR: Bertolucci, Jeff
SOURCE: Computer Currents, v15 n20 p35(3) Oct 14, 1997
ISSN: 8756-0046

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: A

Microsoft's Microsoft Expedia Streets 98 and Microsoft Expedia TripPlanner 98 get very good overall ratings for their trip planning tools. TripPlanner is a good choice for organized travelers who want customized maps, sightseeing guidance, and advice about all aspects of travel, including restaurants and camping sites in the U.S., Canada, and Mexico. Streets 98 provides particularized street maps, hotel and car rental information, and tools for downloading customized maps to handheld PCs. Both products have links to the Microsoft Expedia World Wide Web site, where users can make reservations online or navigate to other travel sites. TripPlanner has more travel information than anyone could ever need, including listings for 19,000 hotels, 17,000 restaurants, and 13,000 campgrounds, along with terrain-level maps for 75 national parks. TripPlanner also provide 3,000 scenic photos, 100 regional music clips, and many travel articles to please users. An excellent feature is the Route Wizard, an intuitive planner that offers particularized instruction on how to travel from one location to another. Expedia Streets 98 also lists thousands of restaurants and hotels, but it also has the ability to find exact street address for more than six million miles of U.S. roads in 150,000 cities and towns. When an address is typed in the Find Address dialog box, the address is shown on a color map. Smart Find provides close matches if the spelling is incorrect.

COMPANY NAME: Microsoft Corp (112127)
DESCRIPTORS: Content Providers; Information Retrieval; Mapping; Recreation & Hobbies; Travel; Windows NT/2000
REVISION DATE: 20010730

14/5/6
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00100409 DOCUMENT TYPE: Review

PRODUCT NAMES: AAA Map'n'Go 2.0 PC (645737); AutoMap Trip Planner (636495); Rand McNally TripMaker 1997 (536351); Road Trips Door-to-Door (636509)

TITLE: Get There From Here

AUTHOR: Staff

SOURCE: FamilyPC, v4 n6 p96(6) Jun 1997

ISSN: 1076-7754

Homepage: <http://www.family.com>

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: A

This review of CD-ROMs and World Wide Web sites provides information on those that can help a family plan its vacation, including valuable tips on how to maximize the use of multimedia trip-planning products. AAA Map'n'Go 2.0 from DeLorme Mapping Systems contains 1 million miles of routable roads, lists of AAA-approved accommodations, and reliable routes for destinations. Microsoft's Automap Trip Planner for the PC features multiple options for custom trip planning, quality printouts, and a full-featured Web site. Rand McNally's Rand McNally TripMaker 1997 for the PC contains an abundance of information about mapping and destinations as well as interactive wizards with optional narration that walk users through the trip-planning process. Road Trips Door-to-Door from TravRoute Software for the PC features solid trip-planning routes, but is short on attractions, lodgings and restaurants. The Web also features excellent sites, such as the one from Fodor's that offers advice and guidance on planning trips, restaurants, and hotels worldwide, but features no reservation service and few low-budget tips.

COMPANY NAME: DeLorme (469971); Microsoft Corp (112127); Rand McNally New Media (596116); TravRoute Software (620637)

SPECIAL FEATURE: Screen Layouts Output Samples

DESCRIPTORS: Content Providers; Families; IBM PC & Compatibles; Information Retrieval; Mapping; Multimedia; Navigation Aids; Recreation & Hobbies; Travel

REVISION DATE: 20010130

17/5/1
DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00132844 DOCUMENT TYPE: Review

PRODUCT NAMES: Travelocity (669725); Expedia (736376); Concierge.com (061123); Fodor's Hotel & Restaurant Finder (009165)

TITLE: travel log on: Family Testers trade their travel agents in for the...

AUTHOR: Wood, Christina

SOURCE: FamilyPC, v8 n7 p89(4) Jul 2001

ISSN: 1076-7754

HOMEPAGE: <http://www.family.com>

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: A

Travelocity.com, Expedia.com, Concierge.com, Fodors.com, Rec.Travel Library, Arthur Frommer's Budget Travel Online, Internet Travel Network, Travelscape.com, and Trip.com are travel sites that can help people book a flight or plan a family vacation. Travelocity is easy and fun to use, and after a flight, hotel, and car rental arrangements are made, the site **offers** information about the local weather, **restaurants**, and attractions. Expedia.com testers say that the site is 'terrific,' 'helpful,' and 'easy.' The home page provides all the tools needed to plan a trip. A Specialty Lodging Wizard helps travelers find apartments, houses, villas, and any other home away from home, and travel plans can be stored in a personal itinerary page that can be accessed from anywhere. Concierge.com will give tips to travelers on where to eat, play, and shop, and there is a Bargains section for links to hard-to-find deals. Fodors.com **offers** an instant mini-guide to a destination city. It has helpful tools that **offer** computer-generated directions. However, the site may be of little value for anyone going to out-of-the-way locales.

COMPANY NAME: Travelocity.com (634018); Expedia Inc (700142); CondeNet Inc (709468); Fodors.com LLC (685275)

DESCRIPTORS: Content Providers; Internet Travel; Recreation & Hobbies;
Reservation Systems

REVISION DATE: 20011030

19/5/1

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00131198 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Cognizant Technology Solutions (874884)

TITLE: Cognizant Technology Solutions

AUTHOR: Panettieri, Joseph C

SOURCE: Sm@rtPartner, v4 n18 p31(1) May 7, 2001

ISSN: 1530-7742

HOMEPAGE: <http://www.smartpartnermag.com>

RECORD TYPE: Review

REVIEW TYPE: Company

Cognizant Technology Solutions, an American company, hires thousands of software developers in India. This approach could be a 'logistical nightmare,' but results have been surprising. In an average customer engagement, Cognizant's on-site teams work with customers to define project requirements, review prototypes, and size changes. When the on-site team's day ends, an offshore team of software developers operates all through the night and earns much less than U.S. programmers. They design applications that 'best meet the customer's need.' Customers like Cognizant's business model, and Cognizant's revenue rose by 54 percent to \$137 million in 2000. Net income for the year was over \$177 million, and was up 57 percent over 1999. Even during the recent economic downturn, Cognizant's 1Q2001 income rose 61 percent to \$5.6 million. According to Kumar Mahadeva, CEO, 'Our ability to prosper in this market is a direct result of our proven on-site/offshore solutions delivery model. Cognizant has always emphasized income growth rather than revenue growth, and when such e-consultancies as iXL, Razorfish, and Scient collapsed in 2000, Cognizant's robust earnings and demonstrably effective business model protected it. Cognizant's partners include BEA Systems, Oracle, and Siebel Systems, and outsourcing contracts won include those with Darden Restaurants, The Body Shop, and RadioShack.

COMPANY NAME: Cognizant Technology Solutions (704091)

SPECIAL FEATURE: Charts

DESCRIPTORS: Consulting for Design & Programming; Program Development; Software Marketing

REVISION DATE: 20020703

19/5/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00129095 DOCUMENT TYPE: Review

PRODUCT NAMES: XML (837709); UDDI (843903); SOAP (842575); WSDL (844535)

TITLE: Web Services: The ASP is being replaced by the Web service provider..

AUTHOR: Sullivan, Tom

SOURCE: InfoWorld, v23 n11 p38(2) Mar 12, 2001

ISSN: 0199-6649

HOMEPAGE: <http://www.infoworld.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

eXtensible Markup Language (XML), UDDI (Universal Description, Discovery, and Integration), Simple Object Access Protocol (SOAP), and WSDL (Web Services Deployment Language) are standard protocols for the Web that, in addition to all applications that can be made available or delivered via the Web, will be part of Web services. Web services platforms are under development by Sun Microsystems, Microsoft, IBM, and Hewlett-Packard. They will send clients through the UDDI directory to locate a Web service. The Web service will then be translated into XML, which becomes a platform-independent wrapper for the Web service. Components communicate via Simple Object Access Protocol (SOAP), and the Web service is delivered back to the client, which also converses in XML and can assimilate the information. One company offering Web-based **real-time restaurant reservations** globally and with partners is OpenTable.com. OpenTable also makes its service, which also does **restaurant reviews** and credit card processing, through affiliate sites, including America Online. A spokesperson says OpenTable is a strong advocate for Web services, and supports UDDI, XML, SOAP, and WSDL. One example of a Web services platform under development is Microsoft .Net.

COMPANY NAME: Vendor Independent (999999)

SPECIAL FEATURE: Charts

DESCRIPTORS: ASP (Application Service Providers); Communications Protocols ; Communications Standards; Internet; Web Services; WSDL; XML

REVISION DATE: 20010730

19/5/3

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

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00121414 DOCUMENT TYPE: Review

PRODUCT NAMES: Reservation Systems (830219); Restaurants (836087)

TITLE: Many Reservations : Software companies want to gobble up profits...

AUTHOR: Halm, Meesha

SOURCE: Industry Standard, v3 n3 p116(4) Jan 31, 2000

ISSN: 1098-9196

Homepage: <http://www.thestandard.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

Over 20 companies provide online **restaurant reservations** services, but under 1 percent of **restaurant reservations** are made through the Internet. No one really believes that the telephone will ever be obsolete, but **reservation** service providers want to enhance all interactions between **restaurants** and customers, according to the CEO of Foodline.com. They will provide dining information and preferential **reservations** in order to fill more **restaurant** seats and increase profitability. Although first-generation Internet **reservation** services such as SavvyDiner.com and RestaurantRow.com can take up to 24 hours to confirm a request, newer technology available allows customers to make **reservation** requests in a hassle-free environment directly from their computers. The patron can log on to a **restaurant** Web site to see tables available or go to a portal site and search for a **restaurant** by name, cuisine, neighborhood, or desired dining **time**. A request for a **reservation** generally means an almost instant e-mail response. Some programs also allow customers to ask for a table by telephone or in person. Leaders in the market are OpenTable and Foodline, which have raised over \$16 million in venture capital, but only 361 **restaurants** out of 100,000 in the U.S. have signed on. Zagat.com and other companies are developing interfaces that act as clearinghouses for multiple **reservation** sites, and xTime's Web-based application is

accessible by consumer and **restaurant** via a browser from any computing device.

COMPANY NAME: Vendor Independent (999999)

DESCRIPTORS: Internet Shopping; Reservation Systems; Restaurants

REVISION DATE: 20000330

19/5/4

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

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00118576 DOCUMENT TYPE: Review

PRODUCT NAMES: America Online (281565); Ticketmaster Online (769495); Lycos (549827); Excite (594113)

TITLE: California Dreaming

AUTHOR: Hamm-Greenawalt, Lisa

SOURCE: Internet World, v5 n26 p43(1) Aug 15, 1999

ISSN: 1097-8291

HOMEPAGE: <http://www.iw.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

America Online, Ticketmaster Online-CitySearch, Road Runner, Lycos, and Excite are highlighted in a brief discussion of city guide sites. AOL Digital City is relatively uncluttered, with simple lists under each category designed to increase clickthrough rates. The search function tells users which sections of the site find keywords, and surfers get ample opportunity to express views, meet other surfers, and personalize the environment. Maps are the standout feature, but the site is better for residents than visitors, since finding a hotel is too difficult. Sidewalk is a richly comprehensive site, and tries to provide something for everyone. Local entertainment, a huge database of **restaurants**, hotels, sports, and other resources, as well as reviews of electronics and e-tailer search-and-retrieve tools are among its offerings. However, the new Compare.Net shopping service is not particularly efficient; making hotel **reservations** was too tedious and **time** -consuming. Ticketmaster Online-City Search does not have all the features of the separate CitySearch, but is a good source for genuine local color and important visitor information. Ticketmaster Online-City Search had the best hotel finder. Road Runner is a high-speed Internet service provider (ISP) that uses cable TV lines, and its local site provides a portal to the Internet; various other resources are then linked. Lycos' city guide is a series of hyperlinks, while Excite is also designed for travelers.

COMPANY NAME: America Online Inc (461857); Ticketmaster Online-CitySearch Inc (625205); Lycos Inc (611697); Excite@Home Inc (609951)

SPECIAL FEATURE: Screen Layouts

DESCRIPTORS: Entertainment Industry; Portals; Travel

REVISION DATE: 20020630

19/5/5

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

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00104422 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet Travel (832863); Internet Marketing (835552)

TITLE: Click-And-Go: Options For Online Wanderlust

'AUTHOR: Cooper, Lane F Brown, Patricia
SOURCE: InternetWeek, v681 p14(2) Sep 15, 1997
ISSN: 0746-8121
HOMEPAGE: <http://www.internetwk.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

A discussion of hospitality and travel sites on the World Wide Web highlights Expedia, Discovery Online, Travelocity, Sheraton's site, Diners Club International, and Air Travel Card. These sites target frazzled leisure and business travels who have little time to wait for paper brochures, and allow users to search for low fares while providing access to many other trip planning tools. These include destination-research tools and advice from experts. Users can also research travel bargains around the clock on the Internet. Analysts say that the quantity of airline tickets booked online will rise to \$827 million in 1997, up from \$276 million in 1996. This figure will likely increase by the year 2000 to \$4.5 billion. Many Web users have high incomes, education, and technical knowledge. Sites are easily accessible and user-friendly, and most are on the Web and can be reached through a standard browser. Secure servers and encryption methods secure credit card information and other personal data from those who should not see it. Sites receiving awards from GII in 1996 are Discovery Online and TerraQuest. Expedia is owned by Microsoft, and Travelocity, by The Sabre Group. Another analyst says the Web is ideal for information consolidation on one channel.

COMPANY NAME: Vendor Independent (999999)
SPECIAL FEATURE: Screen Layouts
DESCRIPTORS: Internet Marketing; Internet Travel; Recreation & Hobbies;
Reservation Systems; Travel
REVISION DATE: 20010330

19/5/6
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00104145 DOCUMENT TYPE: Review

PRODUCT NAMES: SkuPLAN (443069); Schedulex (321427); Global Enterprise Manufacturing Management System (GEMMS) (473791); ESS System (515515)

TITLE: Backup in the Espresso Lane
AUTHOR: Aragon, Lawrence
SOURCE: PC Week, v14 n47 p91(4) Nov 10, 1997
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Starbucks' best-of-breed approach to providing for its supply chain operations is taking much longer than anticipated. After five years, the company only has five out of eight of the components of its system up and running. Problems with choosing the best-of-breed program over enterprise resource planning (ERP) solutions are several. First, it takes time to evaluate and set up a relationship with vendors. Integrating different software and new versions of software over time can prove difficult. Employees often leave over long periods of time as well, and projects are further delayed. The products Starbucks uses include HNC Software's SkuPLAN for forecasting, Numetrix's Schedule X for finite capacity scheduling, Oracle's GEMMS (Global Enterprise Manufacturing Management System), and Industri-Matematik's ESS System for order processing. Manugistics is

providing a variety of planning solutions. Data warehousing, purchasing, warehouse, and distribution, and transportation planning products have not yet been chosen. Green Mountain Coffee Roasters used an ERP system from PeopleSoft and expects the project to be done in two years. Other vendors suggest using an ERP and then plug-in in best-of-breed solutions to augment it. Some suggest that Starbucks do this with Oracle's products.

COMPANY NAME: HNC Software Inc (500291); J D Edwards & Co (351989);
Oracle Corp (010740); Industri-Matematik Inc (586633)

SPECIAL FEATURE: Charts

DESCRIPTORS: Business Planning; Forecasting; Material Requirements
Planning; Order Fulfillment; Restaurants ; Retailers

REVISION DATE: 20020630

19/5/7

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00095714 DOCUMENT TYPE: Review

PRODUCT NAMES: MSN Expedia Travel (636568)

TITLE: **Expedia Puts Do-It-Yourself Travelers in the Driver's Seat**

AUTHOR: Fairlie, Rik

SOURCE: Mobile Computing & Communications, v8 n1 p24(1) Jan 1997

ISSN: 1047-5567

Homepage: <http://www.mobilecomputing.com>

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: B

Microsoft's free Expedia travel software presents users with a Web-based travel **reservation** system. The intuitive program presents travelers with a single source for planning a trip. Consumers can reserve air travel, hotel rooms, and rental cars online, and search through an electronic travel guidebook. The Web site also gives visitors volumes of information such as **restaurant** listings, city maps, sightseeing details, and more. The handy Flight Wizard airline **booking** module is one of the easiest **reservation** systems available. Users can search flights offered by nearly 700 carriers to find the lowest fare, best airline, nonstop service, or preferred **time of day**. The program will link all air, car, and hotel segments of an itinerary together, presenting users with a final list of what is being accessed where. The hotel directory lists over 25,000 hotels and it can be searched by location, amenities, price, or other parameters. Safe transactions are ensured through Secure Socket Layer, or users can choose to call a toll-free number to provide credit card data.

PRICE: \$0

COMPANY NAME: Microsoft Corp (112127)

SPECIAL FEATURE: Screen Layouts

DESCRIPTORS: Recreation & Hobbies; **Reservation** Systems; Travel

REVISION DATE: 20010330

19/5/8

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00068468 DOCUMENT TYPE: Review

PRODUCT NAMES: Easy Sabre (522724); Electronic Edition Travel Services
(EETS) (522732); CompuServe (493023); America Online (281565)

TITLE: Planes, Trains, and Modems
AUTHOR: Lee, Tosca Moon
SOURCE: PC Novice, v5 n7 p66(4) Jul 1994
ISSN: 1052-1186

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

This is an overview of the many travel **reservation** features to be found on the various online services. Detailed information is given on the larger commercial travel features. Eaasy Sabre is the same program used by more than 10,000 travel agencies, and it can be accessed through most online services. It includes a Bargain Finder feature and the ability to purchase tickets via the computer and have them sent to your home. Electronic Edition Travel Services (EETS) includes real- time flight information allowing users to check on the status on flights in progress. Worldspan Travelshopper is similar to Sabre. Online services also have information on hotels, **restaurants**, passports and visas, and a host of other travel topics.

COMPANY NAME: AA (American Airlines) Inc (616141); Official Airline Guides (590169); Compuserve Inc (016969); America Online Inc (461857)

SPECIAL FEATURE: Charts Screen Layouts

DESCRIPTORS: IBM PC & Compatibles; Internet Shopping; Internet Travel; **Reservation** Systems

REVISION DATE: 20000330

21/5/1

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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02719617 DOCUMENT TYPE: Company

Hotel Software Systems Ltd (719617)
9320 Barbur Blvd #160
Portland, OR 97219 United States
TOLL FREE TELEPHONE NUMBER: (800) 634-9248
HOMEPAGE: <http://www.hssltd.com>

RECORD TYPE: Directory

CONTACT: Sales Department

STATUS: Active

Hotel Software Systems **Limited** was acquired by a group of investors in November 1997. The company sells, installs, provides support for property management software systems (PMS). The company's flagship product is **FrontClerk**, which supports functions such as check-in and out, **reservations**, and access to third-party systems for phone call accounting, voice mail, and in-room movies. Hotel Software Systems is based in Portland, Oregon.

SALES: NA

DATE FOUNDED: 1997

DESCRIPTORS: Hotels; Reservation Systems; Restaurants
REVISION DATE: 20020509

21/5/2

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00127017 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--PurchasePro.com Inc (871192)

TITLE: PurchasePro.com: E-Procurement marketplace gives small and midsize...

AUTHOR: Roberts-Witt, Sarah L
SOURCE: Internet World, p76(2) Nov 15, 2000
ISSN: 1097-8291
HOMEPAGE: <http://www.iw.com>

RECORD TYPE: Review

REVIEW TYPE: Company

PurchasePro.com, an electronic procurement (e-procurement) market, provides smaller and mid-sized companies with access to service offerings for the hospitality industry. PurchasePro began in 1997 as a provider to large clients, including hotels, casinos, and **restaurants**. Hospitality companies use the PurchasePro exchange to purchase all types of items, including office supplies, towels, and food. However, PurchasePro now also provides some new marketplaces through which custom-branded exchanges for internal procurement or public-facing exchanges can be constructed. PurchasePro also set up an economically priced fee model that allows buyers or suppliers to participate in any of 160 PurchasePro-run marketplaces for a per transaction fee of about \$12. PurchasePro also has partnerships with America Online, Netscape Communications, Computer Associates International, and I-Storm. PurchasePro, which built and maintains its own technology and data center, hosts all marketplaces, including product catalogs, at a

single facility. The facility has three DS3 (about 45Mbps) connections, which run at about 20 percent of capacity. Internet service providers (ISPs) used are Sprint, AT&T, and Global Crossing. A three-tiered architecture includes the database layer; a middle tier for business logic and rules that were developed with Microsoft Component Object Model (COM) objects; and a presentation layer as the top tier.

COMPANY NAME: PurchasePro.com Inc (680681)

SPECIAL FEATURE: Charts

DESCRIPTORS: B2B Marketplaces; E-Commerce; E-Purchasing; Hotels; Web Hosting

REVISION DATE: 20020703

21/5/3

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

(c)2002 Info.Sources Inc. All rts. reserv.

00070843 DOCUMENT TYPE: Review

PRODUCT NAMES: Taxi (522651)

TITLE: Taxi: A Local Travel Agent on Your Laptop

AUTHOR: Wendelken, Sandra

SOURCE: Business Geographics, v2 n2 p54(1) Mar/Apr 1994

ISSN: 1067-456X

Homepage: <http://www.bg.geoplacel.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

News Electronic Data's Taxi software is used often by both reservationists and traveling executives. The program is ideal for use on-the-fly, on a laptop computer. The software includes city data for Chicago, New York, San Francisco, Los Angeles, and Washington, DC. Other cities are also available. The database includes information on hotels, with easy search criteria that enables the user to pinpoint a hotel that fulfills their specific requirements. The database will show a list of hotels that match the requirements, along with prices and reviews. Information is also available for restaurants, including pricing and reviews. Other landmarks are also listed, such as museums and other attractions.

PRICE: \$70

COMPANY NAME: News Electronic Data Inc (582506)

SPECIAL FEATURE: Output Samples

DESCRIPTORS: Content Providers; Information Retrieval; Laptops; Travel

REVISION DATE: 20010730

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File 16:Gale Group PROMT(R) 1990-2002/Oct 22
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 File 160:Gale Group PROMT(R) 1972-1989
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 File 636:Gale Group Newsletter DB(TM) 1987-2002/Oct 22
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?ds

Set	Items	Description
S1	516130	RESTAURANT? OR DINER OR DINERS OR BISTRO? OR EATERY OR EAT- ERIES OR NIGHT()CLUB? OR NIGHTCLUB?
S2	2080633	SEATING? OR RESERVATION? OR BOOKING OR BOOKINGS OR CAPACITY OR CAPACITIES OR ENGAGEMENT? OR PREARRANGEMENT?
S3	8879644	WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR INTERNET OR ONLINE OR ON()LINE OR WEB OR WWW OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR (WEB OR HOME) ()(SITE? OR PAGE?) OR NETWORK? OR PORTAL? ?
S4	40362	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO- UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G- IFT()CERTIFICATE?) (5N) (BID OR BIDS OR BIDDING OR AUCTION?)
S5	109737	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO- UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G- IFT()CERTIFICATE?) (5N) (ACCEPT? OR CONFIRM? OR REJECT? OR DENY? OR DENIE?)
S6	11685217	PREDETERMINED()TIME? OR WHEN OR TIME OR TIMES OR DURATION? OR SCHEDUL? OR DAY OR DAYS
S7	6369673	LIMIT? OR RESTRICT? OR CONSTRAIN? OR REQUIREMENT? OR RULE? ? OR CONDITION? ? OR QUALIFICATION? OR EXCEPTION? ? OR STIPUL- ATION? OR PREDETERMIN? OR CEILING? OR MAXIMUM
S8	1491	S4 (5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGULA- T? OR EVALUAT? OR ANALY?)
S9	464265	(MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATING? ?) (5N) (CUSTOMER? OR USER OR USERS OR DINER OR DINERS OR MEMB- ER OR MEMBERS OR CLIENT OR CLIENTS)
S10	19485	S1(S)S2
S11	3894	S10(S)S3
S12	4	S11(S)S4
S13	2	RD (unique items)
S14	5982479	(INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO- UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G- IFT()CERTIFICATE?)
S15	965	S11(S)S14
S16	274	S15(5N) (S6 OR S7 OR S9)
S17	38	S16(S) (MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATING?)
S18	29	S17 NOT PY>2000
S19	29	S18 NOT PD=19991215:19991231
S20	23	RD (unique items)
S21	3287	S10(S)S14
S22	35	S21(S) (S4 OR S5)
S23	33	S22 NOT (S13 OR S20)
S24	31	S23 NOT PY>2000
S25	30	S24 NOT PD=19991215:19991231
S26	21	RD (unique items)
S27	3287	S21(5N) (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCOUNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR GIFT()CERTIFICATE?)
S28	315	S27(5N) (S6 OR S7 OR S9)
S29	298	S28 NOT (S13 OR S20 OR S26)
S30	17	S29(5N) (MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR

RATING?)

17 S30 NOT (S13 OR S20 OR S26)

12 RD (unique items)

13/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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10014142 Supplier Number: 90664615 (USE FORMAT 7 FOR FULLTEXT)

A flier fails to make the upgrade Ask ROGER COLLIS. (Feature)

Collis, Roger

International Herald Tribune, p6

August 23, 2002

Language: English Record Type: Fulltext

Document Type: Newspaper; General

Word Count: 1135

... Mileage Plus, since it offers a good range of redemption opportunities, and has a larger network of airline partners in Asia than WorldPerks, for instance.*(Q.) I read your advice on...

...allows you to reclaim VAT (in whole or in part) on hotels, car rentals and restaurants ?George Hirschhorn, Philadelphia(A.)Alas, Italy is one of the few countries (along with Greece...

...New York office of Meridian VAT Reclaim, (212) 554-6600, for advice. Meridian is at www.meridianp2p.com. I'd be happy to send anyone a list of companies that specialize...

...earned than redeemed) and increased load factors in the last couple of months (resulting from capacity cut-backs after Sept. 11), airlines have imposed more blackout periods, and restrictions on "awards...

...keeping the old boarding pass, you may have to choose between miles now and future rewards in the auction room.Why don't you start collecting tickets, which in this age of electronic ticketing seem destined to disappear?*(Q.) Do you know any Web sites where we can buy plane tickets from Hong Kong?Eric Phan-Kim, Hong Kong(A.)I suggest you watch www.zuji.com, a joint venture of 16 airlines operating in the Asia Pacific region that...

...would like to know how I can book low-cost flights in Europe via the Internet from the United States. I have to travel from Munich to Rome in August and would like to use a low-cost carrier. Can you supply contacts or Web sites ?Jane Wilhelm, Washington(A.)No-frills carriers now serve more than 70 destinations in Europe...

...according to the OAG flight guide. The best round-trip fares I could find on www.opodo.de for the dates ...wish to travel ranged from 322 to 337.The principal no-frills sites on the Internet are: Buzz, www.buzzaway.com; EasyJet, www.easyjet.com; Go, www.go-fly.com; Ryanair, www.ryanair.com; Virgin Express, www.virgin-express.com and Bmibaby, www.bmibaby.com.Do not assume that you will always find the cheapest fares with no-frills carriers, especially for last-minute booking . Traditional carriers are finally responding to the no-frills challenge with low walk-up prices...

13/3,K/2 (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07020432 Supplier Number: 59352178 (USE FORMAT 7 FOR FULLTEXT)

RestaurantRow.com Selects MonkeyRules.com to Bring Restaurant Auctions On-Line.

PR Newswire, p7455

Feb 11, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 521

20/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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08130997 Supplier Number: 67881230 (USE FORMAT 7 FOR FULLTEXT)

CAUGHT IN THE NET.

DEMPSEY, MARY A.

Latin Trade, v8, n12, p38

Dec, 2000

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 2439

... theory. The online services issue bold claims about discount airfares, reduced hotel prices and cut- rate cruises. They boast that they can make transportation, lodging and restaurant reservations at the click

...

...it delivers. Some sites are confusing to navigate, and their prices aren't competitive. Others offer limited options, like a fixed group of hotels. More than anything, Net surfers complain the sites...

20/3,K/2 (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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08035914 Supplier Number: 65863671 (USE FORMAT 7 FOR FULLTEXT)

So Many Trails, So Little Time. (Snowmass, Colorado) (Brief Article) (Statistical Data Included)

Coleman, Jennifer

Travel Agent, v301, n5, p4

Sept 18, 2000

Language: English Record Type: Fulltext

Article Type: Brief Article; Statistical Data Included

Document Type: Magazine/Journal; Trade

Word Count: 993

... offer expansive mountain views from balconies overlooking the slopes. Discounts available for a deluxe room (rates include two adult four-day lift tickets) include five nights for \$441 per person during...

...949). Additional nights and lift tickets may be added. Be sure to mention the "Millennium Offer" when making reservations. For more information, call 888-557-1876 or 970-923-3550, e-mail (reservations@wildwood...

20/3,K/3 (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07906801 Supplier Number: 66104156 (USE FORMAT 7 FOR FULLTEXT)

Hybrid Providers Of Dot-Com Service And In-Restaurant Systems Aid Operators In Bid To Recognize, Acknowledge Best Guests.

Nation's Restaurant News, v34, n39, p32

Sept 25, 2000

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1395

... the sites of such strategic partners as Zagat.com. And both offer computer-based in- restaurant reservations systems that feed a customer database, which then can be analyzed to learn more about regular customers and how to best enhance their dining experience.

Among the major differences:
* Foodline.com users...

20/3,K/4 (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07878734 Supplier Number: 65789399 (USE FORMAT 7 FOR FULLTEXT)
Verizon Wireless Service Now Sold at HomeBase and House 2 Home Stores;

Verizon Wireless' Sales Kiosks in 30 Stores Throughout Southern California.

PR Newswire, pNA
Oct 6, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 468

... Desert.

Verizon Wireless' kiosks also offer the company's new Mobile Web service -- personal wireless Internet access via mobile phones. Users can comparison shop, book airline flights, make restaurant reservations, receive daily horoscopes and keep up with favorite sports teams using Mobile Web. Customers...

20/3,K/5 (Item 5 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07848865 Supplier Number: 65513829 (USE FORMAT 7 FOR FULLTEXT)
Worldspan.

Leisure Travel News, v16, n27, p14
Sept 11, 2000
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 113

(USE FORMAT 7 FOR FULLTEXT)
TEXT:
Worldspan announced a partnership with eGulliver, an online lead-generation service for agents that matches online travelers with travel specialists. Travel agents connected to Worldspan Go! can enroll in the...

...OpenTable.com, an online restaurant reservations provider, that will enable Worldspan users to make real- time restaurant reservations directly through the Worldspan Go! platform. OpenTable.com offers bookings at more than 900 restaurants...

20/3,K/6 (Item 6 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07345200 Supplier Number: 62202073 (USE FORMAT 7 FOR FULLTEXT)
Restaurants don't waffle in keeping pace with trends;Rampant growth brings beefed-up sites, poaching of employees, casual dressing.(Brief Article)
Lape, Bob
Crain's New York Business, v16, p84
May 15, 2000
Language: English Record Type: Fulltext
Article Type: Brief Article
Document Type: Magazine/Journal; Trade
Word Count: 1254

... without dropping something? So far, only at the peripatetic Charlie Palmer's new Metrazur do ratings seem to have taken a hit. Haute hotel food When France's celestially endowed chef...

...cover even better-paying jobs on waitstaffs of hundreds of new restaurants. Raiding of other restaurant staffs goes on every day, accompanied by rising ire on the part of the raidees. With service flaws our most...

20/3,K/7 (Item 7 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07236633 Supplier Number: 61498235 (USE FORMAT 7 FOR FULLTEXT)

AT DEADLINE. (Statistical Data Included)

Crain's New York Business, v16, p1

March 20, 2000

Language: English Record Type: Fulltext

Article Type: Statistical Data Included

Document Type: Magazine/Journal; Trade

Word Count: 918

... upgrade Standard & Poor's upgraded Empire Blue Cross Blue Shield's credit and financial strength ratings on Friday to BBB from BB, citing the insurer's improved capitalization and earnings performance. Internet in Canada GoAmerica Inc. is negotiating with Rogers AT&T Wireless to offer limited Internet access through the mobile phone company's network in Canada. The Hackensack, N.J.-based...

20/3,K/8 (Item 8 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07070447 Supplier Number: 59593546 (USE FORMAT 7 FOR FULLTEXT)

BUSINESS CLASS - EXECUTIVE TRAVEL IN ASIA TODAY.

AsiaPulse News, p0815

Feb 23, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1078

... Grand Plaza. The stay may be extended for up to five nights at a discounted rate. In addition, passengers can claim other benefits, including 50 per cent off sightseeing tours, a...

...overseas travel agents or the Cathay Pacific reservation office in the country of origin. Certain restrictions may apply. <http://www.cathay-usa.com>

AIR NEW ZEALAND OFFERS SPECIAL SYDNEY-LA FARE
LOS ANGELES - Air New...

20/3,K/9 (Item 9 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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06675989 Supplier Number: 55882279 (USE FORMAT 7 FOR FULLTEXT)

Double the Profits.

Quinlan, Michael

Travel Agent, v296, n10, p18

Sept 13, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1191

... Travel built the system; b-there.com distributes it.

The ERS system itself is an Internet-based, real-time housing, transportation, event registration and reservation system. It handles all event reservations, transportation and registration for attendees, exhibitors, press, speakers and...

...pull-down housing menu. It also lets users access negotiated air fare and car rental rates, and book them online. Users can also order tickets, make restaurant reservations, get shopping discounts and do other event-related functions online. The ERS engine even...

20/3,K/10 (Item 10 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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06302973 Supplier Number: 54504661 (USE FORMAT 7 FOR FULLTEXT)

Senior Style.

Foster, Camie

Travel Agent, v294, n11, p3S2(1)

April 19, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1635

... This elegant 220-room property provides dining and lodging discounts for guests 55 and older. Rates start at \$91 for standard accommodations--a 30 percent discount on 1999 rack rates. Every room features a cozy sitting area and private lanai, as well as a refrigerator, wet bar, coffeemaker and safe. Senior guests receive a 10 percent discount when dining at either of the Royal Garden's two restaurants. The signature restaurant, Cascada, features...

...by a waterfall. It provides complimentary shuttle service to specific shopping centers and Waikiki venues. Rates are valid through Dec. 19 based on single or double occupancy. For additional information or...

20/3,K/11 (Item 11 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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06293976 Supplier Number: 54472300 (USE FORMAT 7 FOR FULLTEXT)

When In London, Speak To Your Guidephone 04/23/99.

Newsbytes, pNA

April 23, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; General Trade

Word Count: 472

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...restaurant has just opened, with an opening offer, then Guidephone can have news of that restaurant on its service the same day it discovers the news. "Guidephone is flexible in that respect. We are also looking at ...

...prove that the technology works," he said. Access to Guidephone is via a BT premium rate number that costs 50 pence (80 cents) a minute. According to Greene, this is what...

20/3,K/12 (Item 12 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
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06164688 Supplier Number: 53988597 (USE FORMAT 7 FOR FULLTEXT)

Non-tech firms race to exploit Web; even restaurants go high tech.

Sarkisian, Nola L.

Los Angeles Business Journal, v21, n4, p3(2)

Jan 25, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Tabloid; Trade

Word Count: 914

... 5 percent of sales. But interest is growing rapidly.

The 44-page site, considered elephantine compared to standard restaurant sites that have about 10 to 15 pages, now registers 12,000 to 15,000 hits a month, representing a 10-fold increase from when it first started. It offers menus, pricing, recipes and e-mail access for comments and questions. There are also product...

20/3,K/13 (Item 13 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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04200842 Supplier Number: 46143245

Marriott Intl/McDonald'S Corp. - Company Report

Investext, p1-4

Feb 12, 1996

Language: English Record Type: Abstract

Document Type: Magazine/Journal; Trade

ABSTRACT:

ARGUS RESEARCH CORPORATION report by Anon In hotels, room occupancy rates have been running comfortably above 80%, ranging from lows in the mid-70s for some...

...the high-80s for certain of Marriott's less-expensive formats.

Percentage changes in room rates have been increasing annually in the high-single digits, or well ahead of the rate of inflation. The industry is also rationalizing excess capacity. McDonald's has benefited from its...

...divided between price and volume. McDonald's is forming ventures with Chevron and Amoco to offer limited -menu items at service stations.

Tables in report: Investment Statistics By Co. 1995-96; Performance...

20/3,K/14 (Item 1 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2002 The Gale Group. All rts. reserv.

10471553 SUPPLIER NUMBER: 21148639 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Operators in uproar over real-estate hikes.

Prewitt, Milford

Nation's Restaurant News, v32, n36, p3(1)

Sept 7, 1998

ISSN: 0028-0518 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 2788 LINE COUNT: 00213

TEXT:

...s why I don't understand how some people are dumping millions into these new restaurants when there's no way they are going to get their money back with the rental rates around here." "Here" is actually the Old City part of Philadelphia, a touristy, late-night...the mortgage and satisfy the bank. "Usually, those kinds of deals bring down the rental rates ." Ironically, Lundy's first unit outside of Brooklyn will be in

Times Square in a...

...averse to renting, either. "Sometimes it makes a lot of sense to rent," he adds. "When you build a restaurant on your own, you're risking a lot. But when you are in an office..."

20/3,K/15 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

09035210 SUPPLIER NUMBER: 18778317 (USE FORMAT 7 OR 9 FOR FULL TEXT)
The Seattle Times Goes On-Line with Datebook, An Interactive Arts & Entertainment Web Site.
Business Wire, p10170554
Oct 17, 1996
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 608 LINE COUNT: 00053

... parking, driving directions, reservations, credit cards, childrens' menus and high chairs, plus previews for those restaurants reviewed by Seattle Times ' restaurant critics. Movie listings offer all major metropolitan theatre run times and dates, ratings, prices and travel directions, plus current Seattle Times reviews. Users can interact with the site...

20/3,K/16 (Item 1 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

02144928 SUPPLIER NUMBER: 20343353
Don't leave home without it. (AT&T PocketNet) (Wireless World) (Company Business and Marketing) (Column)
Robinson, Teri
PC Portables Magazine, v10, n3, p105(1)
March, 1998
DOCUMENT TYPE: Column LANGUAGE: English RECORD TYPE: Abstract

...ABSTRACT: month. The service works with Unwired Planet's UP.Browser software, and the basic flat rate gives users access to several major data services, including AllSports, TheTrip.com, ESPN/Sports Zone...

...service provides up-to-the-minute forecasts, and Biztravel.com can be used for real- time air travel. DataBroadcasting's DBC offers financial news and market updates via simple menus. The Festivals.com site offers ticket reservations...

20/3,K/17 (Item 2 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

01759302 SUPPLIER NUMBER: 16683687 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Tribune takes papers online, cautiously. (profiles of Tribune Company publications) (excerpt from Jupiter Communications' 1995 Online Newspaper Report) (Company Profile)
Outing, Steve
Interactive Content, v2, n10, p10(1)
Feb, 1995
DOCUMENT TYPE: Company Profile LANGUAGE: ENGLISH RECORD TYPE:
FULLTEXT
WORD COUNT: 1614 LINE COUNT: 00131

... O. Box 2833, Orlando, FL 32801 COST TO SUBSCRIBERS: Free beyond

basic America Online subscription rate . (\$9.95 per month for five hours of online time ; \$2.95 per additional hour.) HOW TO ACCESS SERVICE: KEYWORD FLORIDA. Only America Online subscribers...

...two online coordinators (responsible for gathering content and answering users' e-mail) and a systems analyst (who is shared with the Orlando Sentinel). Cost of Establishing the Service: Estimated start-up costs for the first year were just under \$500,000. **ANALYSIS** : Destination Florida is a quite different animal than the other newspaper online services profiled in...

20/3,K/18 (Item 3 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

01371979 SUPPLIER NUMBER: 09416339 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Despite Prodigy's shortcomings, you can still reap big bonuses. (Prodigy on-line network; Prime Time)
Ellison, Carol
PC-Computing, v3, n9, p290(1)
Sept, 1990
ISSN: 0899-1847 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 856 LINE COUNT: 00067

...ABSTRACT: from significant shortcomings but nevertheless contains much useful information and can be an excellent value when used properly. It offers only CGA graphics and cannot download information, but costs only \$9.95 per month for unlimited use compared to hourly charges of \$12 to \$18 for competing services. Prodigy lets users manage portfolios...

...excellent restaurant reviews contributed by subscribers in 12 major cities. Prodigy is slow, and its on - line shopping services are of limited value.

20/3,K/19 (Item 4 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

01245946 SUPPLIER NUMBER: 06828097 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Taming the high cost of travel.
Cook, Rick; Lacob, Miriam
Computer Decisions, v20, n6, p69(3)
June, 1988
ISSN: 0898-1825 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 1833 LINE COUNT: 00150

... and flag any discrepancies, as well as check hotel and car charges against the negotiated rates . According to Dietz, Citicorp Diners Club is also working with eight large travel agencies to tie in airline reservation information...

20/3,K/20 (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04021503 Supplier Number: 53255781 (USE FORMAT 7 FOR FULLTEXT)
-WORLD AGRICULTURAL OUTLOOK BOARD: Agricultural outlook -- Part I of III.
M2 Presswire, pNA
Nov 23, 1998
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 7512

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...and financial problems in several regions of the world. U.S. corn exports will remain **comparatively** low, although forecast to rally from the depressed performance of 1997/98 as competitor shipments...

...crops of grain and soybeans have combined with large carryin stocks to push grain storage **capacity** beyond its **limits** in many regions, but this fall's ground piles of grain are not the result...

...Relief Act of 1997 offer new choices and opportunities for retirement planning at a time **when** farmers have a number of **incentives** for diversifying total assets beyond the farm. The tax law changes for Individual Retirement Accounts present new tax benefits, while lower capital gains tax **rates** reinforce farmers' traditional inclination to reinvest in farm assets to provide income at retirement. Although...In recent years, consumption of sweet potatoes during the summer (June-August) has increased significantly **compared** with the early 1980's. Summer sweet potato shipments averaged nearly 15 percent of the...with volume about 10 percent lower in Louisiana and 15 percent higher in North Carolina **compared** with a year earlier. Charles S. Plummer (202) 694-5256 cplummer@econ.ag.gov BRIEFS...

...exported, almonds account for only about 25 percent of total domestic consumption of tree nuts **compared** with 60 percent of total tree nut production. U.S. export volume and domestic prices...Hazelnut production in Oregon and Washington is forecast at 16,500 tons (in-shell). This **compares** with the record 47,000 tons in 1997 and 18,500 tons in 1996 and...

...since. In 1998/99, about two-thirds of the crop is projected to be exported, **compared** with just under half in 1988/89. Higher returns in recent years have affected plantings...

...increase from the depressed performance of 1997/98 because of declining competitor shipments, will remain **comparatively** low. U.S. market share of world exports is projected at 68 percent, up from...for fuel alcohol (ethanol) is forecast to grow 8 percent in 1998/99, a slower **rate** of gain than the 12 percent in 1997/98. Since the sharp decline in 1995...continued to decline to the lowest level since the early 1970's. However, sow slaughter **rates** have not increased significantly. In contrast to most meat prices, milk prices have been very...

...which is usually in line with the local cash price) falls below the county loan **rate** (AO October 1998). Many farmers have taken the LDP this fall and then apparently put...matter of months from being a large exporter to a large importer of corn. Many **analysts** saw this as marking a long-term turnaround in China's trade status. Although China...grain. Although China's corn output had been trending upward for many years, the growth **rate** accelerated in 1995/96. Acreage increased as free-market prices rose and the government raised...

...considered a state secret. Livestock production in China has also apparently been overestimated, reflecting some **analytical** issues associated with estimates for a large sector that includes substantial backyard production, as well...

...consistent with other indications that feed grain supplies are large. An underlying issue hampering outside **analysts** ' understanding of the feed grain situation in China is the dominant role of the central...

20/3,K/21 (Item 2 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
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03438288 Supplier Number: 47086197 (USE FORMAT 7 FOR FULLTEXT)

WEB WATCH: CHBI and the Savoy Group have launched a web site

Internet Business News, pN/A

Feb 1, 1997

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 65

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...Group have launched a web site which claims to be the world's first real- time hotel **reservation** service for **Internet** users. CHBI says the online reservation service offers detailed information on the prestigious hotels and restaurants within the Savoy Group including news of special **rates** and room availability. The site is located at <http://www.savoy-group.co.uk/>.

20/3,K/22 (Item 3 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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03415119 Supplier Number: 47029820 (USE FORMAT 7 FOR FULLTEXT)

NEW ON THE WEB:CHBI and the Savoy Group

Telecomworldwire, pN/A

Jan 13, 1997

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 65

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...Group have launched a web site which claims to be the world's first real- time hotel **reservation** service for **Internet** users. CHBI says the online reservation service offers detailed information on the prestigious hotels and restaurants within the Savoy Group including news of special **rates** and room availability. The site is located at <http://www.savoy-group.co.uk/>.

20/3,K/23 (Item 4 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

(c) 2002 The Gale Group. All rts. reserv.

02721895 Supplier Number: 45521208 (USE FORMAT 7 FOR FULLTEXT)

'SUPER-TOUCH' - TOUCH SCREEN TERMINAL FROM CIPHERLAB SYSTEMS - ANNOUNCED AT RETAIL SOLUTIONS '95

M2 Presswire, pN/A

May 4, 1995

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 916

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...fixing brackets for wall mounting, etc. By using this special Electro-Luminescent panel, we can **offer** major advantages over our competitors when **comparing** the legibility of displays. The Royal National Institute for the Blind have stated that the...

...unit offers a very similar colour combination and for our competitors to obtain even remotely **comparable** legibility results from conventional LCD displays, would require the use of full colour 'TFT' LCD...

26/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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08125803 Supplier Number: 67719281 (USE FORMAT 7 FOR FULLTEXT)

Cool Escapes.

Sternthal, Erin Frances
Travel Agent, v302, n1, p14
Nov 20, 2000

Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 1280

... Web site (www.radisson.com/palmbeachaw).

Tamarijn Aruba Beach Resort Mega All-Inclusive: Travel agents booking the Tamarijn Aruba Beach Resort Mega All-Inclusive have the opportunity to win a free...

...a Deluxe Oceanfront Mega category room. To qualify, travel agents need to have made 10 bookings of four nights or longer in the Deluxe Oceanfront Mega room category by Dec. 15, 2001. Retailers should mail in their reservation confirmations for completed stays with a coupon to Tamarijn Aruba Beach Resort Mega All Inclusive, 441 Stuart St., 7th Floor, Boston, Mass. 02116. Travel agents can request a coupon by writing or calling 800-554-2008. Guests booked in the category will receive a \$50 dining voucher per room per stay for select restaurants, such as Sunset Beach Bistro at the Aruba Phoenix Beach Resort. For additional information or to make a reservation; call 800-554-2008 or visit the property's Web site (www.tamarijnaruwa.com).

Wyndham...

26/3,K/2 (Item 2 from file: 16)
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07875408 Supplier Number: 65751169 (USE FORMAT 7 FOR FULLTEXT)
'Thinking of You' - Marriott Launches New Services; Introduces New Bed, Web Site Enhancement and Guest Assistance Programs.

PR Newswire, pNA
Oct 5, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 994

... month and is the first lodging web site to provide a personal profile reservation service.

Reservation Confirmation via E-mail Marriott now offers immediate reservation confirmation via e-mail to anyone who books a guest room through Marriott worldwide reservations centers located in the U.S. and abroad. The new service, which is the first of its kind in the hospitality industry, will be available for bookings at all Marriott brands. This service is being implemented as a result of recent consumer ...

...page on Marriott.com where the guest can find property-specific information, including driving directions, restaurants and special amenities.

Marriott Resorts -- Personal Planning Service
With Marriott's Personal Planning Service, guests...

26/3,K/3 (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07200221 Supplier Number: 61428651 (USE FORMAT 7 FOR FULLTEXT)
OpenTable.com Launches Online Restaurant Reservation Network in Boston;
Boston Kicks Off Nationwide Expansion of Fine Dining Network.
Business Wire, p0496
April 11, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 518

... BOOTH No. 2048
BOSTON--(BUSINESS WIRE)--April 11, 2000
OpenTable.com, the leader in online **restaurant reservations**,
today announced the availability of OpenTable.com's real-time **restaurant reservations** in Boston. The company **offers diners** instant online confirmation of **reservations** at www.opentable.com. Boston's Locke-Ober, Sandrine's and Marketplace Grill are currently accepting online **reservations**, and in the coming weeks Austin Grill, Blue Ginger, and Yanks will join the hundreds of **restaurants** around the country accepting Internet **reservations** through OpenTable.com.
OpenTable.com's breakthrough service enables diners to search for table availability...

26/3,K/4 (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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06832743 Supplier Number: 57471733
SINGAPORE: UOB/SINGTEL UNVEIL MOBILE BANKING.
Business Times (Singapore), p8
Nov 10, 1999
Language: English Record Type: Abstract
Document Type: Newspaper; Trade

ABSTRACT:
...credit card limit or request a temporary increase in credit limit. They can also view **bid** and **offer** prices of unit trusts and foreign exchange rates. Over the next few weeks, users can also make **restaurant reservations** or order food and movie or concert tickets via their phones. UOB expects to sign...

26/3,K/5 (Item 5 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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06587773 Supplier Number: 55551445 (USE FORMAT 7 FOR FULLTEXT)
Grand Pacific Palisades Resort & Hotel Offers Midweek Package.
Business Wire, p0333
August 24, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 364

... is \$99 per night and is valid Sun. - Thur. Included in the package is a **discount coupon** book for Carlsbad Company Stores and a **coupon** for either breakfast, or dinner at Ruby's **Diner**, in Carlsbad (one **coupon** per person, per night, maximum two per night). **Reservations** must be **confirmed** in advance and **coupons** will be presented upon check-in.
Biplane & Air Combat Adventures is offering a "Barnstorming Hop..."

26/3,K/6 (Item 6 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2002 The Gale Group. All rts. reserv.

05473273 Supplier Number: 48294693 (USE FORMAT 7 FOR FULLTEXT)
**Bistro Provencal Celebrates 25 Years of Serving Award Winning French
Cuisine to Seattle's Eastside.**
Business Wire, p02160059
Feb 16, 1998
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 341

... try something they wouldn't be able to find anywhere else."

In celebration of the **restaurant** 's 25th anniversary, Gayte will be
rolling back prices on all entree's to his...

...en Feuillette \$8.50, Chicken Provencal \$5.25 and Broiled Salmon with
Bearnaise \$6.50. **Reservations** are required and no **coupons** will be
accepted .

Located in the heart of downtown Kirkland, the bistro has been named
for several awards...

26/3,K/7 (Item 7 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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05433992 Supplier Number: 48240451 (USE FORMAT 7 FOR FULLTEXT)
**Planet Hollywood Expects 1997 Fourth Quarter Results To Fall Short Of
Analyst Estimates**
PR Newswire, p0121FLW023
Jan 21, 1998
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 2371

... addition, in certain markets the Company is taking steps to broaden
the appeal of its **restaurants** through menu revisions, the **acceptance** of
reservations and greater **promotion** of group sales, in order to attract
local residents and build upon the Company's...

26/3,K/8 (Item 8 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

02448605 Supplier Number: 43227444
La Quinta rejects Exel offer for inns
Milwaukee Journal (WI), pC8
August 14, 1992
Language: English Record Type: Abstract
Document Type: Newspaper; Trade

ABSTRACT:

La Quinta Motor Inns has **rejected** **offer** from Exel Inns of America
(Madison, WI) to manage inns. The **offer** was for Exel Inns of America to
manage 31 La Quinta Motor Inns and 20 **restaurants** which are related to
the inns. La Quinta Realty is the general partner for the...

...Partnership. La Quinta Motors Inns Inc is the parent firm of La Quinta
Realty. The **offer** from Exel Inns of America was rejected by La Quinta
Realty directors who argued that...

...would be taken over by Exel then the inns would be shifted to the Exel
reservation system and off of the La Quinta **reservation** system.

...

26/3,K/9 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
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11755239 SUPPLIER NUMBER: 53477400 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Revenue enhancement, Part 1: a straightforward approach for making more
money.
Quain, Bill; Sansbury, Michael; LeBruto, Stephen M.
Cornell Hotel & Restaurant Administration Quarterly, 41
Oct, 1998
ISSN: 0010-8804 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 5650 LINE COUNT: 00443

... Saturday night instead of Thursday.
In the concluding article we will examine the possibilities for
restaurants --which range from serving take-out food to catering private
parties off-premises, and from...

...to rewarding servers in different ways. This article will demonstrate a
yield-management system for restaurant reservations . Especially during
hours of peak demand, restaurants can design product-price combinations
that offer customers an incentive to change their demand patterns.
Instead of accepting any reservation at any time, smart and creative
restaurateurs increase their capacity and their revenue by selecting the
reservations they want to accept and using incentives to move the
others.

In the meantime, use the basic principles we have outlined in...

26/3,K/10 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

11745279 SUPPLIER NUMBER: 59352178 (USE FORMAT 7 OR 9 FOR FULL TEXT)
RestaurantRow.com Selects MonkeyRules.com to Bring Restaurant Auctions
On-Line.
PR Newswire, 7455
Feb 11, 2000
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 520 LINE COUNT: 00051

TEXT:

...service, today announced that it will introduce Internet users to
on-line restaurant reservation and gift certificate auctions using
MonkeyRules.com (<http://www.monkeyrules.com>), the leading restaurant -to-
consumer online auction site.

... com that participate with MonkeyRules."

Through this partnership, RestaurantRow.com users will be able to
bid for reservations and restaurant gift certificates directly through
the site on co-branded pages powered by MonkeyRules.com. The auction
process gives RestaurantRow .com's individual members the opportunity to
purchase meals at lower prices than offered on the restaurants' menus.
RestaurantRow .com's restaurant members will benefit through the
opportunity to attract new diners and book tables at slower than usual
dining periods.

"46 percent of adults in the...

26/3,K/11 (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

10409351 SUPPLIER NUMBER: 20896996 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Restaurant revenue management: applying yield management to the restaurant industry.

Kimes, Shirley E.; Chase, Richard B.; Choi, Sunmee; Lee, Philip Y.; Ngonzi, Elizabeth N.

Cornell Hotel & Restaurant Administration Quarterly, v39, n3, p32(8)

June, 1998

ISSN: 0010-8804 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 5776 LINE COUNT: 00463

... or perceived importance (important, high-spending customers are never displaced).

Following the approach of airlines, **restaurant** operators might ask customers who arrive during an overbooked time whether they would voluntarily relinquish a table and move to a different time (with an appropriate **incentive**). Airline customers seem to have **accepted** this practice, and some travelers even seek out the opportunity for a free trip when flights are oversold. Some upscale **restaurants** use a voluntary rescheduling system when they believe they will be oversold by asking willing...

...their meal to a slower time. A call far in advance to customers who have **reservations** at the congested time with the **offer** of a **discounted** or free meal for switching to an open period could increase customer goodwill and increase...

...angry, making them wait without warning could well be worse. In the latter situation, many **restaurants** attempt to compensate for the inconvenience of an unexpected wait by offering guests a **discounted** meal or free items.

Shifting to the customer the consequences of not arriving is a...

26/3,K/12 (Item 4 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2002 The Gale Group. All rts. reserv.

06447537 SUPPLIER NUMBER: 13800861 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Communications revolution: prepare your firm now for the sea of changes under way in the technology for managing information. (includes related articles) (Cover Story)

Hotch, Ripley

Nation's Business, v81, n5, p20(7)

May, 1993

DOCUMENT TYPE: Cover Story ISSN: 0028-047X LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 4097 LINE COUNT: 00321

... whole new method of businesses interacting with people."

As an example, Lehman says a local **restaurant** could make its menu available, accept **reservations**, accept takeout orders, and **offer** **discount** **coupons**. Or, you could order airline tickets, make your seat selection, and get baggage tags from...

26/3,K/13 (Item 5 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

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06419223 SUPPLIER NUMBER: 13622143 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Promo turns table from worst to best. (Jalapenos Cantina Grille rewards clients who accept seating at worst table in restaurant) (Brief Article)

Nation's Restaurant News, v27, n11, p12(1)

March 15, 1993

DOCUMENT TYPE: Brief Article ISSN: 0028-0518 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT

WORD COUNT: 116 LINE COUNT: 00008

Promo turns table from worst to best. (Jalapenos Cantina Grille rewards clients who accept seating at worst table in restaurant) (Brief Article)

26/3,K/14 (Item 6 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

05592657 SUPPLIER NUMBER: 11583293 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Triple-threat strategy. (direct costing, standard costing and activity-based costing)

Koehler, Robert W.

Management Accounting (USA), v73, n4, p30(5)

Oct, 1991

ISSN: 0025-1690 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 4274 LINE COUNT: 00346

... not mandate that a reduced price be offered - it simply gives the relevant cost when **capacity** is available. Incremental fixed costs, if any, must be considered. Many companies do not **offer** or **accept** "specials" for fear of undermining their long-run price structure. For them, any reduction from...

...unacceptable regardless of whether incremental costs, absorption costs, or activity-based costs are covered. Some **restaurants** never **offer** half-price **coupons**, early-bird or pre-theater dinners, or nightly specials. They reason that if they **offer** a chicken dinner at a special price of \$7, the customer will not be in...

...anything less than \$14. Incremental costs of \$4, for example, would be relevant for a **restaurant** that felt it could entice new customers to eat at an early hour when regular...

...would not be displaced. The early birds otherwise would not come later, and the later **diners** would not come early just to get the special. Reduced pricing is a business decision...

26/3,K/15 (Item 7 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

05215051 SUPPLIER NUMBER: 10619908 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Treating people as people: basic office etiquette calls for common sense and courtesy.

Gordon, Sandra

Association Management, v43, n4, p67(4)

April, 1991

ISSN: 0004-5578 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 1240 LINE COUNT: 00096

... might appreciate assistance navigating through a new space. But ask the person first. If your **offer** is **accepted**, allow the person to take your arm. This will help you guide, rather than propel...

...lunch for a group that includes a person who uses a wheelchair, make sure the **restaurant** you select is accessible. If insurmountable barriers exist, make sure these are communicated beforehand to...

...doesn't help and is annoying. You may wish to use written notes. * When offering **seating** to someone with a vision disability, place the person's hand on the back or...

26/3,K/16 (Item 8 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

03919565 SUPPLIER NUMBER: 07633941 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Do you have **reservations?** (restaurant industry)
Kolb, Patricia Moore
Restaurant Business, v88, n8, p186(3)
May 20, 1989
ISSN: 0097-8043 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
WORD COUNT: 2092 LINE COUNT: 00159

... through reservations.

The Oyster Bar does ask for a telephone number at the time the **reservation** is made and occasionally requires a deposit for a larger party, but in general, the **restaurant**'s **reservation** policy is quite straightforward. However, the time of the **reservation** is strictly observed: If the party is more than 5 or 10 minutes late, the table is released. A high level of walk-in traffic affords the **restaurant** the luxury of nearly always being able to fill the table. Perhaps the 19-unit Schwartz Brothers **Restaurant** Co., based in Bellevue, WA, has the most enviable solution to the problem of juggling **reservation** customers and walk-in traffic. The company has three **restaurants** in a Seattle office/shopping complex called Chandler's Cove. Two of the **restaurants** are upscale, full-menu **restaurants** and accept **reservations**, while Cucina! Cucina!, which **offers** gourmet pizza and pasta items, does not. Says company president Bill Schwartz, "When walk-in..."

...the three establishments, the host simply picks up the phone and connects with the other **restaurants** to check for openings. At least people don't get turned down for dinner."

CUSTOMIZING...

26/3,K/17 (Item 1 from file: 160)
DIALOG(R)File 160:Gale Group PROMT(R)
(c) 1999 The Gale Group. All rts. reserv.

02060732
For chicken biggie Tyson, the sky could be falling
Business Week (Industrial Edition) December 5, 1988 p. 32
ISSN: 0007-7135

... has received a \$995 mil takeover bid from ConAgra, topping Tyson Food's (Springdale, AR) **offer** of \$941 mil or \$52/shr. The largest US chicken producer, Tyson has sued to...

... stock worth \$55/shr, charging that Holly did not allow it to make a higher **bid**; if Tyson counters the ConAgra **offer**, its long-term debt could reach 100% of capital, however. Tyson has always grown through...

... its 1st attempted hostile takeover. Tyson needs Holly's chicken production to meet demand from **restaurants** and food-service companies; Holly is the largest US fresh chicken supplier. Tyson also hopes...

... big food giant would be able to challenge Tyson's dominance of the institutional and **restaurant** market, which accounted for 55% of Tyson's 1987 revenues. If Tyson can not acquire...

...it would have to invest \$50 mil over 2 yrs in new facilities to increase **capacity**, according to J Blair, corporate counsel. ...

26/3,K/18 (Item 2 from file: 160)
DIALOG(R)File 160:Gale Group PROMT(R)

(c) 1999 The Gale Group. All rts. reserv.

02025650

Ramada will talk with Pritzker
Arizona Republic (Phoenix, AZ) September 20, 1988 p. B;9

Ramada (Phoenix, AZ) may be acquired by Hyatt. The company had **rejected** a \$368 mil **offer** from a Hyatt affiliate, HCC. Hyatt is controlled by the Pritzker family, which holds a...

... Pritzkers are said to be interested in Ramada's hotels, its casinos and its upgraded **reservations** system. Ramada's 23 upper-midpriced Renaissance Hotels are said to be easily converted into...

... 200 mil expansion of its casino in Atlantic City, NJ, and owns 135 Marie Callender **restaurants**.

26/3,K/19 (Item 1 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

01995482 SUPPLIER NUMBER: 18651303 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Zip2 offers Yellow Pages niche to newspapers. (Company Business and Marketing)

Rossello, Rosanne
Seybold Report on Internet Publishing, v1, n1, p30(2)
Sep, 1996
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 888 LINE COUNT: 00073

... online users even if they don't have a computer. If the advertiser is a **restaurant**, for example, an online user could make a **reservation** and have the **restaurant** return a **confirmation**. Similarly, advertisers could forward **promotions** or **coupons** to users to entice them to buy their products or services.

Virtual agent. Like many...

26/3,K/20 (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

02901474 Supplier Number: 45898543 (USE FORMAT 7 FOR FULLTEXT)
American Express Travel Related Services Co. today launched a Corporate Platinum Card aimed at small- and medium-sized businesses

CardFAX, pN/A
Oct 31, 1995
Language: English Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 141

(USE FORMAT 7 FOR FULLTEXT)
TEXT:

...launched a Corporate Platinum Card aimed at small- and medium-sized businesses. The new card **offers** free companion overseas airline tickets on several airlines when the cardholder purchases a full-fare...

...or business-class ticket; concierge services; free enrollment in AmEx's newly expanded Membership Rewards program (CardFax 10/18); **confirmed reservations** at **restaurants** ., and room upgrades, continental breakfast for two, and late checkout at participating hotels. The corporate...

26/3,K/21 (Item 2 from file: 636)

02578721 Supplier Number: 45209272 (USE FORMAT 7 FOR FULLTEXT)

Merchant Acquiring

Credit Card News, pN/A

Dec 15, 1994

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 508

... AmEx in a huff five years ago, claiming it was too expensive to accept for **bookings**. But now, thanks to lower **discount** rates and preferential treatment at American Express' travel offices, Carnival is back in AmEx's...

...AmEx has largely recovered from the beating it took in the early 1990s when some **restaurants** and high-profile retailers such as Laura Ashley refused to accept the card, claiming AmEx **discount** rates were too high. "Brick by brick, American Express is fixing a lot of the..."

...agents will bring to customers' attention. There are more than 30 cruise lines competing for **bookings**. "It is absolutely impossible for a travel counselor to become knowledgeable on all those products..."

...five or six to focus on." The second major factor leading to the reconciliation was **discount** rates. Carnival, which did a **promotion** with Visa in 1992, had said AmEx rates were too high compared with bank card...

...merchant acquirer pays to the bank that issued the card--went up, putting pressure on **discount** rates. Meanwhile, AmEx **discount** rates declined. "It's 1994 and many things have changed in those five years," the ...

...not that great." Slow Landing Neither the cruise line nor AmEx would reveal Carnival's **discount** rate. But as part of a broad move to make its card more attractive to...

...been cutting rates over the past couple of years. In the third quarter, the average **discount** worldwide was 2.81% of the sale, compared with 3.16% in the same period...

...average about 2%. AmEx most likely gave Carnival, which has 10 ships, a below-average **discount** rate because of its large average ticket size and considerable anticipated charge volume, says analyst...

...at Oppenheimer & Co. Inc., New York. "Probably AmEx is doing a slow landing on these **discount** rates, trying to hold the line with smaller merchants and offering substantial concessions to the..."

32/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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09895283 Supplier Number: 87794455 (USE FORMAT 7 FOR FULLTEXT)

Hotels. (Deals of the Week). (multiple companies) (Brief Article)

Travel Agent, v308, n8, p113(1)

June 10, 2002

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade

Word Count: 393

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...at the 38 Shangri-La and Traders hotels in Pacific/Asia. Call 800-942-5050... Days Inn's summer promotion offers rates discounted by 25 percent; a Family Fun Guide with airline, restaurant and car rental discounts: and...

32/3,K/2 (Item 2 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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09238596 Supplier Number: 80366549 (USE FORMAT 7 FOR FULLTEXT)

Deals for the Season: Reduced rates can entice your clients to book a Puerto Rico vacation. (Caribbean & Bahamas) (Brief Article)

Sternthal, Erin Frances

Travel Agent, v306, n3, pSSS18(2)

Nov 5, 2001

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade

Word Count: 1110

... Guests will also receive breakfast at La Terraza restaurant, admission to the hotel disco, a gift certificate for 50 percent off a return visit to the resort and a daily \$25 match -play casino coupon . Ask for code RP when booking .

At the Caribe Hilton, the "Island Rehab" package features three nights' accommodations with a private...

32/3,K/3 (Item 3 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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08472442 Supplier Number: 72443599 (USE FORMAT 7 FOR FULLTEXT)

Spring Into Springtime With Special Offers From Select North American Starwood Hotels.

PR Newswire, pNA

March 29, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 2328

... gourmet Italian restaurant, Palio, a one-hour wave-runner rental, a ten-dollar daily casino match play coupon and one free day for up to two children at The Westin Rio Del Mar Beach's Club Iguana...

32/3,K/4 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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08329556 Supplier Number: 70395782 (USE FORMAT 7 FOR FULLTEXT)

Dutch Masters. (Statistical Data Included)

Dinnigan, Lizz

Travel Agent, v302, n11, p70

Jan 29, 2001

Language: English Record Type: Fulltext

Article Type: Statistical Data Included

Document Type: Magazine/Journal; Trade

Word Count: 1198

... volleyball, shuffleboard and a jogging track are also available.

Dining: La Fontaine Dining Room, which **offers** two **seatings**, has an exquisite, stained glass **ceiling** with a floral motif. A **matching** strip of glass circles the base of the second level, which is connected to the...

32/3,K/5 (Item 5 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2002 The Gale Group. All rts. reserv.

07992691 Supplier Number: 62928170 (USE FORMAT 7 FOR FULLTEXT)

A Manoir for All Seasons.

Inglesi, Emily M.

Travel Agent, v299, n6, p12

April 24, 2000

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 855

... Cuisine, is the only cooking school housed in the kitchen of a two-star Michelin- **rated** **restaurant**. Agent **incentive** packages enhance the 8 percent **booking** commission. When agents book nine people for the cooking school, the agent goes for free.

Target Clientele...

32/3,K/6 (Item 6 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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07959556 Supplier Number: 66494275 (USE FORMAT 7 FOR FULLTEXT)

MGM Unveils 'Value' Plan. (Brief Article)

Leisure Travel News, v16, n31, p18

Oct 16, 2000

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade

Word Count: 135

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

The MGM Grand Hotel in Las Vegas has launched a "Grand Value Days" promotion for selected upcoming dates. Room **rates** start at \$69.95 during the availability periods, along with discounts on services, entertainment, recreational...

32/3,K/7 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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07447292 Supplier Number: 62536093 (USE FORMAT 7 FOR FULLTEXT)

Special Report; Buying on the run. (Industry Trend or Event)

Goring, Nancy
Telephony, pNA
June 5, 2000
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 2434

... Lefar says. "We can get a significant portion of that revenue stream by providing a **match** while a **customer** is mobile."

Bell Mobility **offers** information services such as **restaurant** and hotel guides that allow users to make reservations. "They don't have transactions, but..."

32/3,K/8 (Item 8 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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06599916 Supplier Number: 55607815 (USE FORMAT 7 FOR FULLTEXT)
Red Lion Hotels & Inns Announces Its New Guest Loyalty Program, The Red Lion Club and the Royal Rewards Promotion.
Business Wire, p0469
August 30, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 457

... members always receive a steadily growing package of perks, such as complimentary newspapers, extended checkout **times**, **restaurant discounts**, preferred **reservations** and special weekend **rates**.

Royal Rewards Promotion
And until Jan. 31, 2000, to commemorate the new Club, members can earn benefits...

32/3,K/9 (Item 9 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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04363653 Supplier Number: 46399552 (USE FORMAT 7 FOR FULLTEXT)
As Baby Boomers Hit Their Prime, Resorts Court the New Seniors
Travel Agent, pH4
May 20, 1996
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 765

... off restaurant meals. At the Maui Marriott, AARP members are eligible for a \$119 room **rate** on a mountainview room. AARP **members** also receive a 20 percent **discount** on food and beverage, and 10 percent off merchandise at hotel restaurants and shops. A...

32/3,K/10 (Item 10 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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01679931 Supplier Number: 42088128 (USE FORMAT 7 FOR FULLTEXT)
Ashton Opens A Luxury Boutique Hotel In Waikiki
Business Travel News, pA13
May 20, 1991
Language: English Record Type: Fulltext
Document Type: Tabloid; Trade
Word Count: 169

... the plan, which requires no membership fee or minimum number of room nights, are preferred rates, guaranteed reservations, upgrades, restaurant discounts, and free meeting space when available.

32/3,K/11 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

12684516 SUPPLIER NUMBER: 66104156 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Hybrid Providers Of Dot-Com Service And In-Restaurant Systems Aid Operators
In Bid Jo Recognize, Acknowledge Best Guests.
Nation's Restaurant News, 34, 39, 32
Sept 25, 2000
ISSN: 0028-0518 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 1472 LINE COUNT: 00121

... Wide Web sites and the sites of such strategic partners as Zagat.com. And both offer computer-based in- restaurant reservations systems that feed a customer database, which then can be analyzed to learn more about regular customers and how to best enhance their dining experience.

Among the major differences:
* Foodline.com users...

32/3,K/12 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
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06094794 SUPPLIER NUMBER: 12487285 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Dining out with Democrats: an un-conventional luncheon. (restaurant promotion for the 1992 Democratic National Convention) (Northeast Report) (Column)
Frumkin, Paul
Nation's Restaurant News, v26, n30, p18(2)
July 27, 1992
DOCUMENT TYPE: Column ISSN: 0028-0518 LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 1719 LINE COUNT: 00127

...ABSTRACT: Top restaurants served fixed-price lunches for \$19.92, often much less than their usual rate, and enjoyed sold-out bookings for the four-day promotion.

File 2:INSPEC 1969-2002/Oct W3
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File 35:Dissertation Abs Online 1861-2002/Sep
(c) 2002 ProQuest Info&Learning
File 65:Inside Conferences 1993-2002/Oct W3
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File 583:Gale Group Globalbase(TM) 1986-2002/Oct 17
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File 474:New York Times Abs 1969-2002/Oct 21
(c) 2002 The New York Times
File 475:Wall Street Journal Abs 1973-2002/Oct 21
(c) 2002 The New York Times

?ds

Set Items Description
S1 65265 RESTAURANT? OR DINER OR DINERS OR BISTRO? OR EATERY OR EAT-
ERIES OR NIGHT()CLUB?
S2 353611 SEATING? OR RESERVATION? OR BOOKING OR BOOKINGS OR CAPACITY
OR CAPACITIES OR ENGAGEMENT? OR PREARRANGEMENT?
S3 1199401 WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR INTERNET OR ONLINE OR
ON()LINE OR WEB OR WWW OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR
(WEB OR HOME)() (SITE? OR PAGE?) OR NETWORK? OR PORTAL? ?
S4 3523 (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-
UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-
IFT()CERTIFICATE?) (5N) (BID OR BIDS OR BIDDING OR AUCTION?)
S5 11572 (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-
UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-
IFT()CERTIFICATE?) (5N) (ACCEPT? OR CONFIRM? OR REJECT? OR DENY?
OR DENIE?)
S6 3413568 PREDETERMINED()TIME? OR WHEN OR TIME OR TIMES OR DURATION?
OR SCHEDUL? OR DAY OR DAYS
S7 2789569 LIMIT? OR RESTRICT? OR CONSTRAIN? OR REQUIREMENT? OR RULE?
? OR CONDITION? ? OR QUALIFICATION? OR EXCEPTION? ? OR STIPUL-
ATION? OR PREDETERMIN? OR CEILING? OR MAXIMUM
S8 92 S4 (5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGULA-
T? OR EVALUAT? OR ANALY?)
S9 39857 (MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATING?
?) (5N) (CUSTOMER? OR USER OR USERS OR DINER OR DINERS OR MEMB-
ER OR MEMBERS OR CLIENT OR CLIENTS)
S10 1665 S1 AND S2
S11 137 S10 AND S3
S12 0 S11 AND S4
S13 46 S11 AND (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? -
OR DISCOUNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFF-
ERS OR GIFT()CERTIFICATE?)
S14 40 S13 NOT PY>2000
S15 40 S14 NOT PD=19991215:19991231
S16 40 RD (unique items)
S17 42 S11 AND (S6 OR S7 OR S9)
S18 31 S17 NOT S16
S19 25 S18 NOT PY>2000
S20 25 S19 NOT PD=19991215:19991231
S21 25 RD (unique items)
S22 0 S11 AND S8
S23 10 S13 AND (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGU-
IREMENTT? OR EVALUAT? OR ANALY?)
S24 2 S23 NOT (S16 OR S21)
S25 2 RD (unique items)

16/5/1 (Item 1 from file: 2)

DIALOG(R)File 2:INSPEC

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5590523

Title: A star is born [Hicom 200 system]

Author(s): Ewe, J.

Journal: Telcom Report vol.20, no.1 p.38-9

Publisher: Siemens AG,

Publication Date: Spring 1997 Country of Publication: Germany

CODEN: TELRD8 ISSN: 0344-4880

SICI: 0344-4880(199721)20:1L.38:SBHS;1-F

Material Identity Number: T184-97001

Language: English Document Type: Journal Paper (JP)

Treatment: Applications (A)

Abstract: Nuremberg new movie complex is a box office smash. Hicom 200 plays a supporting role. Siemens Hicom 200 communication system and its terminals working in conjunction with information technology systems, help to offer visitors a wide range offer visitors a wide range of attractions. The IT systems offer high-tech features such as a cinecard system for cashless payment throughout the Cinecitta, a large-format information screen featuring scanned advertising images, an electronic seat monitoring system that detects which seats are occupied, an electronic seat reservation indicator (reserved/available) and computerized restaurant cash registers which are linked to a central computer network . (0 Refs)

Subfile: D

Descriptors: automatic telephone systems; leisure industry

Identifiers: Nuremberg; movie complex; Siemens Hicom 200 communication system; information technology systems; cinecard system; cashless payment; large-format information screen; scanned advertising images; electronic seat monitoring system; electronic seat reservation indicator; computerized restaurant cash registers; central computer network ; automatic call distribution

Class Codes: D2090 (Leisure industry, travel and transport); D4070 (Telephone systems)

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16/5/2 (Item 2 from file: 2)

DIALOG(R)File 2:INSPEC

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03621991 INSPEC Abstract Number: D90001351

Title: Amadeus takes to the air (computer reservation system)

Author(s): Reed, A.

Journal: Business Solutions no.4 p.23-5

Publication Date: Spring 1990 Country of Publication: UK

Language: English Document Type: Journal Paper (JP)

Treatment: Practical (P)

Abstract: Within a few years from now, the majority of travel agencies will be plugged into vast data banks, currently being established by consortia of airlines, so that the world and its air, train and ferry services, car hire, hotel rooms, theatres and restaurants will be, literally, at the fingertips of the clerk behind the counter. Technologies such as the Unisys-based Amadeus Computer Reservation System (CRS) offer much more than just a booking facility for travel agents. Under the Amadeus umbrella, the individual CRSs of a number of European countries are linked together to offer a cornucopia of travel information to service subscribers. And the network is spreading. At the time of writing, Amadeus had 25 hotel groups and reservations services signed as associates, four car hire chains, and SNCF (French railways). (0 Refs)

Subfile: D

Descriptors: reservation computer systems; travel industry

Identifiers: Unisys; Europe; travel agencies; data banks; airlines;

Amadeus Computer Reservation System; booking facility; travel information; network ; reservations services
Class Codes: D2090 (Leisure industry, travel and transport)

16/5/3 (Item 3 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2002 Institution of Electrical Engineers. All rts. reserv.

02477613 INSPEC Abstract Number: C85034373, D85001888
Title: Lines of communication-computerised systems in hotels
Author(s): Chalmers, K.
Journal: Communications vol.2, no.5 p.27-8
Publication Date: May 1985 Country of Publication: UK
CODEN: CMMNE7 ISSN: 0266-8009
Language: English Document Type: Journal Paper (JP)
Treatment: General, Review (G)
Abstract: Efficiency is central to the standard of service which a hotel can offer its guests. Computerised hotel systems available can automate every aspect of hotel management, from reservations to the minibar, offering guests a significantly faster response, and for the hotel, tighter management control over ever rising food, beverage and staffing costs. Industry software packages are available to cover most areas of hotel administration but they are generally not integrated and not all available from the same supplier. Ideally a system should consist of hardware with the power to run a wide range of applications now and in the future. It should offer integrated restaurant and bar management. Communication facilities are equally important as the hardware and software within the hotel itself to provide instantly available up-to-date information. Within major hotel groups, networked remote terminals in each location should be linked to a central processing unit at head office. (0 Refs)
Subfile: C D
Descriptors: hotel industry; reservation computer systems
Identifiers: restaurant management; communications systems; computerised systems; hotels; reservations ; minibar; software packages; hotel administration; hardware; bar management; networked remote terminals; central processing unit; head office
Class Codes: C7190 (Other fields); D2090 (Leisure industry, travel and transport)

16/5/4 (Item 4 from file: 2)
DIALOG(R)File 2:INSPEC
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02475246 INSPEC Abstract Number: D85001887
Title: Just like the electronic home (hotel communications)
Author(s): Boyce, A.F.
Journal: Communications vol.2, no.5 p.19-21
Publication Date: May 1985 Country of Publication: UK
CODEN: CMMNE7 ISSN: 0266-8009
Language: English Document Type: Journal Paper (JP)
Treatment: General, Review (G)
Abstract: Hotels have always tried to be a home from home, and as travellers' homes become wired up as part of the information revolution, so must hotels' guestrooms. At present there seems to be two main sorts of services emerging: straightforward entertainment, and what might best be grouped together as interactive personal services. The development of entertainment can be seen rather more clearly, and will comprise the existing radio and TV channels, plus cable and DBS. For the interactive services to develop we shall have to get addicted to teleshopping and homebanking at home before we find we cannot do without it in our hotel. However, there are striking opportunities for communications services which are specific to a hotel which one can expect the more enterprising properties to latch onto sooner. For example, online credit and/or

debit-card validation and payment; self checkin and checkout, the latter via the room TV or telephone, which at last **offers** a real change to abolish the dreaded morning checkout queue; automatic ordering of meals and **restaurant seat reservation**. (0 Refs)

Subfile: D

Descriptors: banking; cable television; hotel industry

Identifiers: cable TV; direct broadcast satellites; automatic meal ordering; **online** credit validation; debit card validation; self checkout; entertainment; interactive personal services; teleshopping; homebanking; communications services; hotel; self checkin; **restaurant seat reservation**

Class Codes: D2050E (Banking); D2090 (Leisure industry, travel and transport); D4010 (Cable and satellite TV)

16/5/5 (Item 1 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.

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00600584 00BU04-105

A ticket to dot-com heaven? -- Ticketmaster's online service offers high hopes

Weintraub, Arlene; Mullaney, Timothy J; Yang, Catherine
Business Week , April 10, 2000 , n3676 p87-88, 2 Page(s)

ISSN: 0007-7135

Company Name: Ticketmaster

Languages: English

Document Type: Articles, News & Columns

Geographic Location: United States

States that since the merger of Ticketmaster **Online** with City Search of Pasadena, CA in November 1998, the company has been driving to create a virtual datenight.com. Cites the oft-resented ticket service's plan to turn into a giant **Internet portal** where people can get local information about entertainment and act on it by making **restaurant reservations**, lining up a date, or purchase theater tickets as well as printing the actual ticket. Adds that CitySearch draws **Web** surfers by offering local entertainment listings and receives revenues from advertising, auctions and hosting **Web** storefronts. Highlights Ticketmaster's acquisition of MSN Sidewalk, Match.com, One & Only Network and CityAuction. Notes strategic partnerships with Kozmo.com, Evite.com, and CultureFinder.com. Reports Ticketmaster **Online** made \$16 million last year but combined with CitySearch lost \$42.7 million on revenues of \$105 million. Contains one chart and one figure. (sps)

Descriptors: Mergers/Acquisitions; Corporate Strategy; Electronic Commerce; **Online** Information; Marketing; Customer Support; **Web Sites**

Identifiers: Ticketmaster

16/5/6 (Item 2 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.

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00600249 00IE04-104

OpenTable.com -- Restaurants computerize reservation systems, diners make bookings online via startup's device

Andrews, Whit

Internet World , April 15, 2000 , v6 n8 p32, 1 Page(s)

ISSN: 1081-3071

Languages: English

Document Type: Articles, News & Columns

Geographic Location: United States

Discusses OpenTable.com (\$100 per month), which lets **restauranteurs** utilize a **reservation** management system that can identify good customers, eliminate the need for a hardcopy **reservation** book, and offer

the possibility of database marketing, meal planning, and enhanced customer service. Indicates that OpenTable is seeking to serve as a concierge for evening planning, offering dinner **reservations** as well as parking **promotions**, flowers, event **reservations**, and premium dining. Notes that OpenTable is funded not only by venture capitalists, but also by American Express, Zagat's, and New York's Lettuce Entertain You Enterprises. Says that OpenTable allows **restaurants** ways to easily provide discount **diners** in order to fill otherwise empty tables, without having to use an Early Bird Special, which may not be sufficiently targeted to provide good results. Includes one photo and a company summary. (jon)
Descriptors: Food; Entertainment; Marketing; Database; Consumer Information; Online Services; Web Sites

16/5/7 (Item 3 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
(c) 2002 Info. Today Inc. All rts. reserv.

00534887 99S005-005
All aboard the Worldwide Web ! -- Finding Web sites that best fit your travel needs
Strauch, Joel
Smart Computing in Plain English , May 1, 1999 , v10 n5 p24-28, 5
Page(s)
ISSN: 1093-4170
Languages: English
Document Type: Buyer and Vendor Guide
Grade (of Product Reviewed): A; A; A; A
Geographic Location: United States
Offers a guide to the best and most useful travel sites on the **World Wide Web**. Discusses two general **online** flight **booking** sites, Cheap Tickets and Priceline.com. Examines two general rental car **reservation** sites, Europcar and Guide to Rental Cars. Details information on four well-known railroad companies, including Amtrak. Details two major lodging **Web sites**, 1-800-USA-Hotels and Yahoo! Lodging. Discusses two major **restaurant** guide **Web sites**. Mentions three major city guide **Web sites**. Examines three major event tickets **bookings** sites. Describes two major travel culture or etiquette sites. Mentions two currency exchange rates sites. Discusses two general travel **Web sites** that **offer** broad travel information, including BizTravel.com, and theTrip.com. Includes six screen displays. (bjp)
Descriptors: Travel; Web Sites ; Evaluation

16/5/8 (Item 4 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00483281 98PI01-057
Excite Travel by City.Net
Leger, Jill
PC Magazine , January 6, 1998 , v17 n1 p186, 1 Page(s)
ISSN: 0888-8507
Company Name: Excite
URL: <http://www.city.net>
Product Name: Excite Travel by City.Net
Languages: English
Document Type: Software Review
Grade (of Product Reviewed): C
Geographic Location: United States
Presents a mixed review of Excite Travel by City.Net (free), an **online** travel service from Excite Inc., Redwood City, CA (650). The site provides thorough coverage of a great number of cities worldwide, including facts on cities, passport and vaccination requirements, and recommendations for hotels, **restaurants**, and places for sightseeing. The site is not very

effective for booking travel. The home page presents a world map which allows the user to pull up information on 5,000 destinations. Clicking on a location takes the user to internal sites and map links. Travel books are referenced through a link to Amazon.com and a travel-news area offers timely articles arranged by category. The reservation area is powered by Preview Travel which provides the same features except that Excite Travel does not offer vacation packages. Includes one screen display. (djd)

Descriptors: Web Sites ; Travel

Identifiers: Excite Travel by City.Net; Excite

16/5/9 (Item 5 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.

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00444652 96NG12-022

Cyberguide: sports & leisure

Martini, Adam

NetGuide , December 1, 1996 , v3 n12 p124, 1 Page(s)

ISSN: 1078-4632

Languages: English

Document Type: Buyer and Vendor Guide

Geographic Location: United States

Presents a guide to six sports and leisure information sources available on the Internet . Capsule reviews and addresses are provided for: The Chessmaster Network , a guide to chess that offers history and interviews; San Jose Sharks, an online fan club; Ballparks, a trivia site that lets you visit parks, past and present; Boston Celtics WWW Server, offering inside information o the basketball team; Reservations .com, a site for reserving plane tickets; and Enjoy Illinois, a guide to restaurants , attractio and lodging in Chicago and environs. (phi)

Descriptors: Web Sites ; Games; Software Review; Vendor Guide; Basketball; Travel; Chess

16/5/10 (Item 6 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.

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00429183 96NG07-005

The Web site best traveled

Bubbeo, Daniel

NetGuide , July 1, 1996 , v3 n7 p26, 1 Page(s)

ISSN: 1078-4632

Product Name: Travelocity

Languages: English

Document Type: Software Review

Geographic Location: United States

Presents a favorable review of Travelocity, a virtual travel agency available on the Web . Says this innovative site highlights various points of interest each month, in addition to providing reservation services for tickets, accommodations, car rentals, and restaurant guides. Maintains that visitors will enjoy Travelocity's chat rooms, forums, and bulletin board sections which enable travelers to exchange information with people worldwide. Concludes that Travelocity offers outstanding service and valuable information for anyone planning a trip. Includes four photos and a sidebar. (CH)

Descriptors: Web Sites ; Travel; Information Sources; Flying; Internet ; Software Review

Identifiers: Travelocity

16/5/11 (Item 7 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.

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00408013 95LK01-013

Web -Watch: home

LINK-UP , January 1, 1996 , v13 n1 p26-27, 2 Page(s)

ISSN: 0739-988X

Languages: English

Document Type: Feature Articles and News

Geographic Location: United States

Presents a guide to **Web** sites of interest to home users: Court TV Law Center, providing in-depth analysis and background on cases covered by Court TV; the TravelWeb site provides an interactive electronic catalog and **reservations** for over 6,000 hotels and chains; Kerry's **Restaurant** World, an interactive national **restaurant** guidebook; the American Cancer Society's Great American SmokeScream, a fun-filled site for kids and teenagers; Healthy Choice foods, which includes health and management ideas, promotional **offers** , and recipes; Wine Valley Radio, the first **Internet** wine radio station which broadcasts programs globally; Burpee Home Garden Page, providing gardening help and product information; and Aveda Corporation's **Web** site , which explores the worlds of wellness, health, and beauty, and gives information on Aveda's all-natural hair, skin, makeup, and lifestyle products. Includes four screen displays. (jwb)

Descriptors: Home; Law; Travel; **Online** Information; **World Wide** **Web** ; Food; Health

16/5/12 (Item 8 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.

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00394229 95DB08-001

Have database will travel -- Part 1: online travel databases

Jacso, Peter

Database , August 1, 1995 , v18 n4 p14-26, 11 Page(s)

ISSN: 0162-4105

Languages: English

Document Type: Feature Articles and News

Geographic Location: United States

Presents the first of a two-part series of articles discussing **online** travel databases. Examines the travel and tourism information and services offered by several commercial **online** services, including CompuServe, Prodigy, and America **Online** , among others, which **offer** hotel and **restaurant** guides and **reservations** , bed and breakfast information, airline ticket sales, and extras like obtaining a visa for foreign travel. Explains how databases can be used to provide complete travel information for business and leisure trips, but warns that many times special package deals are not included as part of the information at hand. Notes that travel information on CD-ROM databases will be discussed in part two. Includes three screen displays, two examples, and one comparison chart. (CH)

Descriptors: Travel; **Online** Information; Database; Information Services; Transportation

16/5/13 (Item 1 from file: 583)

DIALOG(R)File 583:Gale Group Globalbase(TM)

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09423132

Christmas food delivery services at competitive prices

HONG KONG: FOOD DELIVERY SERVICE AT LOWER PRICES

Oriental Daily (ATX) 09 Dec 2000 p.b4

Language: CHINESE

Several fast-food chain operators are promoting their food delivery

*services in the coming Christmas. The following table shows the details: Maxim's Fast Food -Each food box is priced at HK\$ 100-380 with delivery service -Each food set is priced at HK\$ 960-HK\$ 2,880 with delivery service -There are 25 types of food items available in its food delivery services -Free transport service offered to purchases at HK\$ 2,500 or above. Global Food Culture Group -There are four sets of food delivery services, including three sets of sushi and one set of sashimi. The sushi sets are priced at HK\$ 30, HK\$ 50 and HK\$ 70 respectively. The sashimi set is priced at HK\$ 168-HK\$ 468. -The group has received about 40 orders and would spend HK\$ 120,000 on promotional activities. -It expects to have more than HK\$ 600,000 turnover from food delivery services this Christmas. Fairwood Holdings -Each food box is priced at HK\$ 100-HK\$ 198 with delivery service -Buffet service at HK\$ 88 each person from the 30th customers -There are 20 types of food items available in food delivery service -Ninety percentage of the food will have new cooking styles and tastes. Pizza Hut -A 10-person set meal is priced at HK\$ 890 while a 20-person set meal is priced at HK\$ 1,780 with delivery service -There are 24 types of food items (except Pizza) available -Free transport service will be offered to purchases of HK\$ 600 or above. - Online booking service is available -Customers who purchase HK\$ 590 or above will be given discounts and a box of jelly dessert. Caff De Coral -Each food box is priced at HK\$ 98-HK\$ 420 with food delivery service. -Each food set is priced at HK\$ 870-HK\$ 960 with food delivery service. -Buffet service is HK\$ 108 per person. -There are 22 types of food items available in the food delivery services. -Free transport service offered to purchases at HK\$ 2,000 or above. -The group expects to have a 10% rise in the service in 2000 compared with 1999. *

COMPANY: PIZZA HUT; CAFE DE CORAL; FAIRWOOD HOLDINGS; GLOBAL FOOD CULTURE GROUP; MAXIM'S FAST FOOD

PRODUCT: Fast Food Restaurants (5812FF);

EVENT: Commodity & Service Prices (72); Marketing Procedures (24);

COUNTRY: Hong Kong (9HON);

16/5/14 (Item 2 from file: 583)

DIALOG(R)File 583:Gale Group Globalbase(TM)

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09374893

Minor Group's e-commerce plan eyeing new markets
THAILAND: MINOR CHARTS OUT E-COMMERCE PLANS

The Nation (XBO) 29 Sep 2000 Online

Language: ENGLISH

Thailand's Minor Group, which has interests in hotels, trade and restaurants, is set to embark on an e-commerce foray. The e-commerce plans will kick-off in mid-2001, when Minor Group will offer online hotel reservation bookings. Its other target will be its trading business. Minor Group hopes to offer business-to-business (B2B), business-to-consumer (B2C) and business-to-employee (B2E) e-commerce initiatives by October 2002. Its trade business basket is filled with fashion apparel, golfing accessories and clothing, stationery and kitchenware brands. Soon, its fashion apparel brands of Esprit and EDC will be joined by a pricy brand from the Acadia Group of UK, while cosmetics lines from Australia and France are being eyed to complement its existing Red Earth line of cosmetics.

COMPANY: RED EARTH; ACADIA GROUP; EDC; ESPRIT; MINOR GROUP

PRODUCT: Sporting & Athletic Goods (3949); Hotels & Motels (7011);
Restaurants & Food Service (5800); Cosmetics (2844CO); Apparel &
Related Products (2300);

EVENT: Product Design & Development (33); Marketing Procedures (24);

COUNTRY: Thailand (9THA); United Kingdom (4UK);

16/5/15 (Item 3 from file: 583)
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09357315

Websites for travel needs
JAPAN: JAPAN TRAVEL UPDATES LAUNCHED
Travel Trade Gazette (XCV) 18-24 Aug 2000 p.14
Language: ENGLISH

In Japan, a tourism website dubbed Japan Travel Updates has been launched by Japan National Tourist Organisation. Available in English and partly in Korean and Chinese, the website offers booking service for 8,000 inns and hotels across Japan as well as a list of 1,000 restaurants and over 200 sightseeing walks. Maps for each Japanese prefecture can also be obtained on site. The website can be accessed at www.jnto.go.jp.

COMPANY: JAPAN NATL TOURIST ORGANISATION

PRODUCT: Tourism & Travel (7010TT);
EVENT: Product Design & Development (33);
COUNTRY: Japan (9JPN);

16/5/16 (Item 4 from file: 583)
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09353427

Newest local travel site aims to lure even the 'untourists'
PHILIPPINES: NEW TOUR WEBSITE ROLLED OUT
Manila Bulletin (XAZ) 28 Aug 2000 Online
Language: ENGLISH

Filipinos can now gain access to tourism and travel information via the latest travel website, www.tours.ph by Tours.ph in the Philippines. Among the features carried by the new website include restaurant directories and over 3,000 places of attraction in the Philippines. In the pipeline, the website intends to offer global positioning system, maps, online reservations and tour package sales.

COMPANY: TOURSPH

PRODUCT: Tourism & Travel (7010TT);
EVENT: Product Design & Development (33);
COUNTRY: Philippines (9PHI);

16/5/17 (Item 5 from file: 583)
DIALOG(R) File 583:Gale Group Globalbase(TM)
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09343738

F&B e-commerce platform lauched
MALAYSIA: HIVISION ROPES IN PORTAL ENGINEER
The Star (XAT) 12 Aug 2000 Business, p.11
Language: ENGLISH

A letter of engagement was inked between Universiti Teknologi Malaysia's (UTM) Centre for Advanced Software Engineering (CASE) and Malaysia-based Hivision Development Sdn Bhd recently. The accord will see CASE acting as the information technology engineer for Ikreas.com, an electronic commerce platform that was recently introduced in Malaysia by Hivision Development. The business to business portal will disseminate information on popular

• restaurants in Malaysia to foreign visitors. Primarily, it will offer restaurateurs with licensing, shipping and logistics services among others. Suppliers of kitchen and food equipment can also use the site to promote their products. Restaurant managers or owners will also be able to search for the right suppliers online. This was disclosed by Toh Hong Chye, the chief executive officer of Hivision Development. The portal is specifically aimed at the food and beverage sector.

COMPANY: HIVISION DEVT
PRODUCT: Beverages (2080); Food & Drink (2000); Food Products Equipment (3551); Machinery ex Electric (3500);
EVENT: Product Design & Development (33); Public Affairs (29);
COUNTRY: Malaysia (9MAO);

16/5/18 (Item 6 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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09325075
TPI crea Viajarhoy.com y firma acuerdos con NH y Melia.
SPAIN: NEW TRAVEL AGENCY ON - LINE OF TPI
La Gaceta de los Negocios (ZDA) 13 Jul 2000 p.16
Language: SPANISH

Yellow pages subsidiary of Spanish telecoms operator Telefonica, TPI (Telefonica Publicidad e Informacion) has created Internet travel agency Viajarhoy.com, which offers booking services of over 30,000 hotels and 50,000 restaurants in Spain.

COMPANY: VIAJARHOYCOM; TELEFONICA PUBLICIDAD E INFORMACION; TPI; TELEFONICA

PRODUCT: Travel Agencies (4721); Lodging & Tourist Services (7010); Tourism & Travel (7010TT); Database Vendors (7375);
EVENT: Plant/Facilities/Equipment (44); Planning & Information (22); Company Formation (12); Company Formation (14);
COUNTRY: Spain (4SPA);

16/5/19 (Item 7 from file: 583)
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09304769
Accor signe un partenariat avec WorldRes
US: ACCOR TAKES A STAKE IN WORLDRES
La Tribune (XOT) 08 Jun 2000 p.16
Language: FRENCH

French hotels and restaurants group Accor will invest EUR 24.2mn to take a 2.5% stake in the capital of US on - line reservation business WorldRes. The French group will control 19% of WorldRes' voting rights plus a 19% stake in the capital of WorldRes' European subsidiary. This partnership is seen as strategic by both partners. It will give Accor an access to the on - line hotel reservation market. WorldRes offers on - line reservations in more than 11,500 hotels world-wide.

COMPANY: ACCOR; WORLDRES

PRODUCT: Tourism & Travel (7010TT); Hotels & Motels (7011); Database Vendors (7375);
EVENT: Company Acquisitions (16);
COUNTRY: France (4FRA); United States (1USA);

16/5/20 (Item 8 from file: 583)
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09288670
PhileoAllied coming out with new products
MALAYSIA: PAL INTRODUCES NEW CONCEPT IN BANKING
New Straits Times (XAS) 16 May 2000 p.26
Language: ENGLISH

PhilioAllied Bank (Malaysia) Bhd (PAL) has carved its name as the first banking institution in Malaysia to adopt a new banking concept. The pioneering concept is in the form of PAL@McDonald's which was officially introduced on 15 May 2000 at Damansara Uptown 5 (Petaling Jaya, Selangor, West Malaysia). The PAL@McDonald's machine is equipped with four various features, namely, PAL Phone (for telephone based banking services); PALPoint (offers ATM, automated teller machine services); PALWorld (offers travel reservations, shopping, investing and banking services) and PALDirect (offers investing and banking services via the Internet). The service can be accessed at the McDonald's fast food restaurant in the area by PAL's clients. On another note, Tong Kooi Ong, the chief executive officer at PAL has said that the bank will soon come out with two product offerings specifically aimed at facilitating financial investment deals and online banking with electronic banking in mind.

COMPANY: MCDONALD'S; PHILIOALLIED BANK (MALAYSIA); PAL; INTERNET

PRODUCT: Tourism & Travel (7010TT); Fast Food Restaurants (5812FF);
Electronic Point of Sale Systems (3573EP); Electronic Banking Svcs (6005);
EVENT: Product Design & Development (33); Marketing Procedures (24);
COUNTRY: Malaysia (9MAO);

16/5/21 (Item 9 from file: 583)
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09247771
Razorfish wins Vodafone WAP brief
UK: RAZORFISH GAINS VODAFONE WAP CONTRACT
Marketing Week (MW) 24 Feb 2000 p. 24
Language: ENGLISH

Razorfish, the <UK> Web agency, has gained a contract from UK mobile telephone operator Vodafone Airtouch to devise its mobile Internet plans and convert handsets into Internet portals. Razorfish is set to devise "user experience specifications for Vodafone Airtouch whereby users will be able to use a large range of digital data from banking and trading to booking flights. The handsets will also offer news, electronic mail, games, entertainment and restaurant listings. Vodafone wants its customers to be able to use the same Internet telephones from 25 countries at least by pressing the same buttons to get hold of the same services.

COMPANY: VODAFONE AIRTOUCH; RAZORFISH

PRODUCT: Cellular Radio Services (4811CR); Computers & Auxiliary Equip (3573); Communications Eqp ex Tel (3662); Communications Equipment (3660);
EVENT: Capital Expenditure (43); Use of Materials & Supplies (46);
Contracts & Orders (61);
COUNTRY: United Kingdom (4UK);

16/5/22 (Item 10 from file: 583)

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09223703

Reisen ber Kioske und Epa

SWITZERLAND: EPA TO DISTRIBUTE TRAVEL CATALOGUES
Neue Z rcher Zeitung (NZZ) 13 Jan 2000 p.12
Language: GERMAN

Epa of Switzerland, the department store chain, has developed a new distribution channel in the tourist market. Valora subsidiary Kiosk AG was won as a distribution partner. In an effort to gain from the tourist business without having to purchase tours, the partners will distribute catalogues of tour operator Qualitours AG in their around 1,300 Epa and Kiosk branches. The retailers get into contact with more than 1.4mn customers per day. After deciding on an **offer** from the Qualitours catalogue, customers can book the journey via telephone or the **Internet**. In the period between the booking date and the start of the trip, customers will be granted a **discount** in Epa department stores and Valora's Merkur stores and **restaurants**. Epa and the partners are aiming to become the market leader in the direct travel business in the long term. Turnover is to amount to around SFr 10mn in the first year and is to rise to between SFr 15mn and SFr 20mn in the next year.

COMPANY: MERKUR; QUALITOURS; KIOSK; VALORA; EPA

PRODUCT: Tourism & Travel (7010TT); Department Stores (5311); Retail Trade (5200);
EVENT: Company Formation (14); Marketing Procedures (24);
COUNTRY: Switzerland (5SWI);

16/5/23 (Item 11 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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09223627

Cravings group goes **online**

PHILIPPINES: CRAVINGS GROUP BARES OWN **WEBSITE**
Manila Bulletin (XAZ) 10 Jan 2000 p.D-4
Language: ENGLISH

The Philippines' Cravings Group Inc has recently unfurled its own **website** that features a wide array of information on the group's latest events and **promotions**. Accessible at www.cravingsgroup.com, the new **website** also enables customers to make **on - line booking** and ordering. Besides Cravings **Restaurant** and **Bakery**, the **website** also displays information on the group's affiliates including The Center for Culinary Arts, Grilla Bar and Grill, Orange Place Hostel, Seven Suites Hotel-Observatory, C2 **Restaurant** and Bar, Cravings Cafe and Coffee Beanary.

COMPANY: COFFEE BEANARY; CRAVINGS CAFE; C2 **RESTAURANT** & BAR; SEVEN SUITES HOTEL-OBSERVATORY; ORANGE PLACE HOSTEL; GRILLA BAR & GRILL; CRAVINGS **RESTAURANT** & BAKERY; CRAVINGS GROUP

PRODUCT: **Restaurants** & Food Service (5800);
EVENT: Product Design & Development (33); Marketing Procedures (24);
COUNTRY: Philippines (9PHI);

16/5/24 (Item 12 from file: 583)
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09106721

One-stop hotel, travel **reservation**

MALAYSIA: NEW WEBSITE OFFERS ON - LINE BOOKING

Business Times Malaysia (XAR) 19 May 1999 p.2

Language: ENGLISH

MariMari.com, the latest website which offers 'real-time' on - line hotel booking system, made its debut in Malaysia on 18 May 1999. Managed by Malaysia's Vianet Sdn Bhd, the new website, through its payment gateways, allow immediate confirmation using secured credit card systems. MariMari.com which incorporates the latest e-commerce technology by IBM, offers round-the-clock services. It features 137 participating hotel- and tourism-related establishments in Malaysia including restaurants, cafes, country and golf clubs as well as hotels and resorts. By December 1999, the website will be extended to cover regional establishments as well.

COMPANY: IBM; VIANET

EVENT: Product Design & Development (33);

COUNTRY: Malaysia (9MAO);

16/5/25 (Item 13 from file: 583)
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09077809

Technologies de l'information/

MOROCCO: MORE INFORMATION TECHNOLOGY IN BUSINESS

L'Economiste (AGU) 11 Mar 1999 p.10

Language: FRENCH

A plan covering the period 1999-2003, proposed by the Minister for industry, commerce and the craft industry, aims to increase the use of information technology in small and medium businesses in Morocco. The project, costing MDh 73mn (helped by European Union aid), will cover four main areas. Firstly, the creation of a multimedia park (MDh 6mn) which will have the capacity to welcome 20 businesses and will house a conference centre. Secondly, an IT centre which will develop partnerships, professional co-operation, project follow-up and prospecting in the IT sector. Thirdly, the promotion of e-trade (MDh 2mn), for which 5 pilot projects have been set up, including a virtual fish commodities trading market and a network linking travel agencies, transport companies, hotels, restaurants and museums. Finally, to help businesses integrate technology into their activities (MDh 50mn). The programme will target 350 companies. Each chosen company will receive aid of up to MDh 160,000

PRODUCT: General Management Services (9919); General Management Services (9916);

EVENT: Government Activities (90);

COUNTRY: Morocco (7MOR);

16/5/26 (Item 14 from file: 583)

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09048244

Car renter establishes network of services

CHINA: CAR RENTAL FIRM TO EXPAND NETWORK

China Daily Business Weekly (XKP) 24 Jan 1999 p.5

Language: ENGLISH

Beijing Shijitong Auto Club, which was set up by AIT International Technology World Inc, Beijing Yafei Automobile, and Beijing Shijixing Car Care and Accessories Co Ltd, has introduced a business service network across China. More than 500 hotels, 100 restaurants, 100 famous scenic spots, 50 travel agencies, and 100 ticket booking offices have joined the

alliance. They provide members of the club with discounts ranging from 30% to 90%. The network will help boost industries like car rental, tourism, transportation, trade and commerce. Shijitong has set up franchised car leasing network consisting of over 100 rental companies.

COMPANY: BEIJING SHIJIXING CAR CARE & ACCESSORIES CO LTD; BEIJING YAFEI AUTOMOBILE; AIT INTL TECHNOLOGY WORLD INC; BEIJING SHIJITONG AUTO CLUB

PRODUCT: Transportation (4000); Motor Vehicle Rent & Lease (7510);

EVENT: Plant/Facilities/Equipment (44);

COUNTRY: China (9CHN);

16/5/27 (Item 15 from file: 583)

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09048040

Visa offers credit card for the jet set

UK: VISA LAUNCHES EXCLUSIVE CREDIT CARD

Sunday Times (ST) 24 Jan 1999 money p. 1

Language: ENGLISH

Concern that the gold and platinum credit cards have lost their exclusivity has prompted Visa to issue the Infinite credit card. Cardholders will benefit from unlimited credit, guaranteed bookings at restaurants, and priority tickets for sporting and cultural events. In order to qualify for the card, a prospective customers would have to be earning at least GBP 60,000 per year, but the typical Infinite card holder is envisaged as a 'jet-setter' with an international lifestyle. The service will have its own Internet service, users being given their own web site with information on discounts or offers tailored to their personal interests. Visa is holding talks with various private banks with the aim of launching the card this summer.

COMPANY: VISA

PRODUCT: Credit Card Services (6020CC); Nonbank Credit Card Firms (6141); Computers & Auxiliary Equip (3573); Communications Eqp ex Tel (3662);

EVENT: Product Design & Development (33); Services Data (36); Marketing Procedures (24);

COUNTRY: United Kingdom (4UK);

16/5/28 (Item 16 from file: 583)

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09033239

Zwei Internetanbieter buhlen um die Gunst der Feriengäste

SWITZERLAND: INTERNET BOOKING FOR SWISS TOURISM

Der Bund (XGK) 08 Dec 1998 p.1,15

Language: GERMAN

Two providers are to launch Internet platforms offering comprehensive information and booking facilities for all of Switzerland. The first provider is Switzerland Destination Management (SDM), among whose shareholders are tourism association Schweiz Tourismus, hotel association Schweizer Hotelier-Verein, restaurant association GastroSuisse, airline Swissair and railroad company SBB. Electronic booking is to be offered from 01 Apr 1999. In addition, there is a call centre operating 7 days a week. Participants will have to pay SDM a commission of 8-12% of turnover for all bookings made through the system. The second provider is publishing group Kämerly + Frey of Berne in cooperation with insurance group Basler Versicherung. Their Key Information System Switzerland

· · · · · (KISSswiss)j will offer information on holidays, leisure activities and events from spring 1999, but the system will not be fully implemented before the autumn. KISSswiss has a licence for TIScover of Austrian Tourismus Information Systeme TIS GmbH. Participants will be charged a fee depending on the extent of their Internet appearance and the number of beds offered.

COMPANY: TOURISMUS INFORMATION SYSTEME TIS; TISCOVER; KISSSWISS; BASLER VERSICHERUNG; KUMMERLY + FREY; SBB; SWISSAIR; GASTROSUISSE; SCHWEIZER HOTELIER-VEREIN; SCHWEIZ TOURISMUS; SDM; SWITZERLAND DESTINATION MANAGEMENT

PRODUCT: Travel Agencies (4721); Lodging & Tourist Services (7010); Tourism & Travel (7010TT); Air Transportation (4500); Computers & Auxiliary Equip (3573); Communications Eqp ex Tel (3662); Insurance (6300);

EVENT: Product Design & Development (33); Company Formation (14); Marketing Procedures (24);

COUNTRY: Switzerland (5SWI);

16/5/29 (Item 17 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06446630

Local companies launch wireless 'Net access
SINGAPORE: WIRELESS INTERNET AND INTRANET ACCESS
Computerworld (XCK) 20 Mar 1997 P.12
Language: ENGLISH

CyberWay and ST Mobile Data have released the Wireless Information Navigator (WIN). This service allows operators wireless access to the Internet and intranet. It offers freedom away from the desktop, office and phone line. The WIN service comprises the world's pioneer 400MHZ PCM/CIA II Mobitex wireless modem PC card. It fits into a portable or handheld computer. The WIN software incorporates a winsock driver which runs on Mobitex network to offer wireless Internet access to CyberWay account holders. WIN services includes financial and trade data, email, faxing and paging, and restaurant and flight bookings. Operators only pay for data retrieval and not connection time. Operators will require a DX386 or higher portable running Windows 3.1 or Win95 with 8M of RAM. They also need CyberWay or Mobitex subscription, a Web browser, IP communication software, Mobitex radio interface and WIN wireless network switch.

COMPANY: ST MOBILE DATA; CYBERWAY

PRODUCT: Computers & Auxiliary Equip (3573); Communications Eqp ex Tel (3662);
EVENT: Product Design & Development (33); Planning & Information (22);
COUNTRY: Singapore (9SIN);

16/5/30 (Item 18 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06421424
McDonald's met les bouchées doubles/
BELGIUM: THE AMBITIONS OF MCDONALD'S
L'Echo (EB) 24 Jan 1997 p.5
Language: FRENCH

Because he estimates that the Belgian fast-food market offers a significant capacity potentiality, Walter De Groof wants to double the number of McDonald's outlets in two years. This is part of a strategy to

become the leader in the fast-food business in Belgium. This is to be done through the franchise system mainly as the group operates 52 outlets through this system out of its total, 58-strong network. The marketing manager of McDonald's Belgium expects that the company might break even in the end of 1997.

COMPANY: McDONALD'S

PRODUCT: Fast Food Restaurants (5812FF);
EVENT: Companies Activities (10); Planning & Information (22); Company Formation (12); Company Formation (14);
COUNTRY: Belgium (4BEL); United States (1USA);

16/5/31 (Item 19 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06316211

BANKARD OPENS ON - LINE SERVICE
PHILIPPINES: BANKARD ON - LINE SERVICES LAUNCHED
Manila Bulletin (XAZ) 13 May 1996 P.9
Language: ENGLISH

Bankard Inc had signed a contract with telecommunication operator, BayanTel, to introduce Bankard On - line in Philippines. Under the contract, BayanTel will prepare the internet connection on the lowest fee to Bankard's cardholders. With Bankard On - line, cardholders can use their personal computers to do shopping around the world and the payment will be billed directly into their Visa cards, Bankard or Mastercard. Bankard On - line will offer Bankard's mail order catalogue and Tele Mail Shop and supply the newest product's information and package tours to their customers. The on - line services also include hotel reservations, restaurant orders, insurance plans and local and foreign product information, travel bookings, car rentals and short courses offered by universities.

COMPANY: BANKARD; BAYANTEL
PRODUCT: Message Switches (3661MS);
EVENT: Plant/Facilities/Equipment (44); Capital Expenditure (43); Use of Materials & Supplies (46); Contracts & Orders (61);
COUNTRY: Philippines (9PHI);

16/5/32 (Item 20 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06257543
Le Frantour Paris-Berthier s'agrandit
FRANCE: FFR 60MN INTO LARGEST FRANTOUR HOTEL
La Vie du Rail (XOI) 17 Jan 1996 p.38
Language: FRENCH

FFr 60mn have been invested to increase the capacity of the Frantour Paris-Berthier hotel, the largest hotel of the Frantour network in the Paris area. The hotel now offers 700 rooms, three restaurants, fitness facilities, 1,000 square metre room for seminars, and 4,000 sq m car park. The move is part of Sceta's strategy to maintain Frantour in the first positions in Europe in the railways tourism business. Frantour, which boasts 30 hotels in the centre of cities or in touristical areas, is a subsidiary of Sceta.

COMPANY: FRANTOUR

PRODUCT: Hotels & Motels (7011);
EVENT: Plant/Facilities/Equipment (44); Capital Expenditure (43);
COUNTRY: France (4FRA);

16/5/33 (Item 21 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06253084
Frequent buyers point airlines further afield
AUSTRALIA: MORE REWARDS BY ANSETT/QANTAS

The Australian Financial Review (AFR) 10 January1996 P.1
Language: ENGLISH

As of October 1995, unused points from card-carrying users of Ansett, the Australian airline, have increased 42.2% to AU\$ 347 mn, while Qantas has increased 82.5% to AU\$ 28.1 mn as at end of 1994-95. A total of AU\$ 370 mn unused flights have been collected from the 50% increase in members in 1994, which was at 1.4 mn. The accumulation was due to members hanging on to their points so as to broaden their travel options with the extension of use-by deadline from 2-5 years by both airlines as another cause. The users pay for everything from hotel rooms, to home renovations, rental cars, **restaurant** meals through their companies tapped into the flyer **networks**. To cut down the number of travel options, Qantas has planned to improve the position of those travelling between Australia and the regions, which include the internationalisation of flyer program by stepping up earning and burning points in Asia. Qantas is improving its program in Europe and US through its development with British Airways and other US carriers. In other words, both Ansett and Qantas have planned to place more emphasis towards international travel benefits to cut down the higher points-earning **capacity**.

COMPANY: BRITISH AIRWAYS; QANTAS; ANSETT

PRODUCT: Passenger Air Transport (4501); Intnl & Territorial Air Svcs (4513);
EVENT: Plant/Facilities/Equipment (44); Planning & Information (22);
COUNTRY: Australia (9AUS);

16/5/34 (Item 22 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06243052
Auf der Datenautobahn ins Hotel
GERMANY: INFO NET FOR SCHLESWIG-HOLSTEIN HOTELS
Kieler Nachrichten (XHB) 16 Dec 1995 p.6
Language: GERMAN

The German hotel and **restaurant** association Dehoga is offering the 30mn users of the information **network** worldwide a 30% **discount** on 17,000 beds in Schleswig-Holstein (over 210 hotels, 500 **restaurants**) for **bookings** via the data highway between 19 Apr and 19 May 1996, when **booking** activity is generally low. If the project is successful, room **booking** is to be made possible also via private PCs.

PRODUCT: Hotels & Motels (7011);
EVENT: General Management Services (26); Product Design & Development (33); Marketing Procedures (24);
COUNTRY: Germany (4GER);

16/5/35 (Item 23 from file: 583)

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06228696

Euro Disney sort du rouge

FRANCE: EURO DISNEY'S RESULTS UP IN 1995
Le Figaro (XMV) 16 Nov 1995 p.50
Language: FRENCH

The France-based amusement park Euro Disney is to extend its **offer** of services to increase its global sales. This includes the creation of a new unit in Summer 1996 by the **network of restaurants** Planet Hollywood, and doubling the seminars and congress **capacity** as of 1997. The moves occur as the average expenses per visitor fell 10% to FFr 224 in the year 1995, due to Euro Disney revising its tariffs down. On the brighter side, this led to sharp increase of the number of people going there, to 10.7mn in the fiscal year ending on 30 September 1995, versus 8.8mn the year before. Euro Disney's turnover rose FFr 0.5bn to FFr 4.6bn in 1995, and the group posted a net profit of FFr 114mn, for the first time since it had opened back in April 1992.

COMPANY: EURO DISNEY

PRODUCT: Restaurants & Food Service (5800);
EVENT: Plant/Facilities/Equipment (44); Company Reports & Accounts (83);
Company Formation (12); Company Formation (14);
COUNTRY: France (4FRA);

16/5/36 (Item 24 from file: 583)

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06211301

Our own cybercafe to open by Xmas

MALAYSIA: THE FIRST CYBERCAFE TO OPEN SOON
The Star (XAT) 10 Oct 1995 P.4 In-Tech
Language: ENGLISH

In Malaysia, WebMedia Sdn Bhd, two undisclosed IT pioneers in Malaysia and Dave's Deli founder David Chin have established a company to set up "CyberCafe". CyberCafe will be a delicatessen and it will have a **capacity** to seat 40 people. It will be equipped with computers. It allows **diners** to access the **Internet** at a fee of RM 15 per hour. For students, a **discounted** fee will be offered. CyberCafe will also be a place for PC vendors to display their latest PC technology. The first CyberCafe is scheduled to open in December 1995 at Plaza Damansara, Kuala Lumpur, Malaysia.

COMPANY: WEBMEDIA

PRODUCT: Licensed Premises (5800LP); Licensed Houses & Pubs (5800LH);
EVENT: Company Formation (12); Company Formation (14);
COUNTRY: Malaysia (9MAO);

16/5/37 (Item 25 from file: 583)

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05516286

Naafi expands fast food

UK - NAAFI TO OPEN 15 FAST FOOD UNITS IN 1993
Caterer & Hotelkeeper (CH) 30 December 1992 p7

UK: The official trading operation of the armed forces, Naafi, will open 15 fast food outlets within clubs on service bases in 1993, building on its current **network** of around 20 in the UK and 20 in Germany. This is part of a scheme to improve facilities for services staff, and the outlets will **offer** burgers and fries cooked to order, rather than in advance.

PRODUCT: Fast Food Restaurants (5812FF);

EVENT: NEW CAPACITY (44);

COUNTRY: United Kingdom (4UK); OECD Europe (415); European Economic Community Countries (419); NATO Countries (420); South East Asia Treaty Organisation (913);

16/5/38 (Item 26 from file: 583)

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04638612

Pepsico invertira en Espana 100.000 millones de pesetas en/
SPAIN - PEPSICO TO INVEST IN RESTAURANTS , SNACKS AND DRINKS

Pais (ELP) 7 November 1991 p51

Language: Spanish

Pepsico (US) will invest Pta100 bil in its soft drinks, snacks and **restaurant** activities in Spain in the five years from 1991, according to Wayne Calloway, president of Pepsico. Calloway and the Spanish Economy Minister, Carlos Solchaga, met to discuss govt **incentives** for this investment, and an agreement was reached for aid to be given in the form of support for R&D. Much of Pepsico's investment in Spain will be used to develop a new communications system to be carried out by Telefonica (Spain), linking information from 60 regional offices in Spain, Pepsico's headquarters in Barcelona, Spain, and its general data bank in Dallas, US.

COMPANY: PEPSICO

PRODUCT: Canned & Bottled Soft Drinks (2086); Wide Area **Network**

Equipment (3661WN); Telecommunications Services (4810); Wide Area Network Services (4811WN);

EVENT: NEW CAPACITY (44);

COUNTRY: Spain (4SPA); OECD Europe (415); European Economic Community Countries (419); NATO Countries (420);

16/5/39 (Item 1 from file: 474)

DIALOG(R)File 474:New York Times Abs

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07013418 NYT Sequence Number: 099600951002

ON - LINE **MIDDLEMAN OPENS FOR BUSINESS**

New York Times, Col. 1, Pg. 5, Sec. D

Monday October 2 1995

DOCUMENT TYPE: Newspaper JOURNAL CODE: NYT LANGUAGE: English

RECORD TYPE: Abstract

ABSTRACT:

Walter A Forbes, chairman of CUC International Inc, has formed membership-based shopping service, Shoppers Advantage, on **Internet** 's **World Wide Web**, with data base of more than 250,000 brand-name **discount** -price products, from toothbrushes to televisions; by end of year, Shoppers Advantage will be joined by affiliated services--Travel Advantage and Autovantage among them, enabling on - line customers to shop for vacations, cars, annuities and **restaurant** meals as well; service acts as on - line broker, displaying wares and taking orders and payment; orders are passed along to distributors, manufacturers and vendors, which ship products to, or book **reservations** for, customers; diagram (M)

SPECIAL FEATURES: Diagram
COMPANY NAMES: CUC INTERNATIONAL INC; WORLD WIDE WEB
DESCRIPTORS: ELECTRONIC INFORMATION SYSTEMS; INTERNET (COMPUTER NETWORK
)
PERSONAL NAMES: LEWIS, PETER H; FORBES, WALTER A

16/5/40 (Item 1 from file: 475)
DIALOG(R)File 475:Wall Street Journal Abs
(c) 2002 The New York Times. All rts. reserv.

08056134 NYT Sequence Number: 000000000330

BUSINESS BULLETIN

Wall Street Journal, Col. 5, Pg. 1, Sec. A
Thursday March 30 2000

DOCUMENT TYPE: Newspaper JOURNAL CODE: WSJ LANGUAGE: English
RECORD TYPE: Abstract

ABSTRACT:

OpenTable.com and foodline.com are among Internet -based firms that offer restaurant - reservation services; first target market is expected to be business travelers and vacationers who plans meals months in advance (M)

COMPANY NAMES: OPENTABLE.COM; FOODLINE.COM
DESCRIPTORS: RESTAURANTS ; RESERVATIONS (AIRLINES, HOTELS, ETC) ;
COMPUTERS AND THE INTERNET

21/5/1 (Item 1 from file: 2)

DIALOG(R)File 2:INSPEC

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6720837 INSPEC Abstract Number: C2000-11-5620W-028

Title: Bistro : a framework for building scalable wide-area upload applications

Author(s): Bhattacharjee, S.; Cheng, W.C.; Cheng-Fu Chou; Golubchik, L.; Khuller, S.

Author Affiliation: Dept. of Comput. Sci., Maryland Univ., College Park, MD, USA

Journal: Performance Evaluation Review vol.28, no.2 p.29-35

Publisher: ACM,

Publication Date: Sept. 2000 Country of Publication: USA

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Material Identity Number: P301-2000-004

Language: English Document Type: Journal Paper (JP)

Treatment: Practical (P)

Abstract: Hot spots are a major obstacle to achieving scalability in the Internet . At the application layer, hot spots are usually caused by either (a) high demand for some data or (b) high demand for a certain service. This high demand for data or services, is typically the result of a real-life event involving availability of new data or approaching deadlines; therefore, relief of these hot spots may improve quality of life. At the application layer, hot spot problems have traditionally been dealt with using some combination of (1) increasing capacity ; (2) spreading the load over time , space, or both; and (3) changing the workload. We note that the classes of solutions stated above have been studied mostly in the context of applications using the following types of communication (a) one-to-many, (b) many-to-many, and (c) one-to-one. However, to the best of our knowledge there is no existing work on making applications using many-to-one communication scalable and efficient (existing solutions, such as web based submissions, simply use many independent one-to-one transfers). This corresponds to an important class of applications, whose examples include the various upload applications such as submission of income tax forms, conference paper submission, proposal submission through the NSF FastLane system, homework and project submissions in distance education, voting in digital democracy applications, voting in interactive television, and many more. Consequently, the main focus of this paper is scalable infrastructure design for relief of hot spots in wide-area upload applications. The main contributions of this paper are as follows. We state (a) a new problem, specifically, the many-to-one communication, or upload, problem as well as (b) the (currently) fundamental obstacles to building scalable wide-area upload applications. We also propose a general framework, which we term the Bistro system, for a class of solutions to the upload problem. In addition, we suggest a number of open research problems, within this framework, throughout the paper. (14 Refs)

Subfile: C

Descriptors: Internet ; performance evaluation; wide area networks

Identifiers: scalability; Internet ; hot spots; many-to-one communication; scalable infrastructure design; wide-area upload; Bistro system

Class Codes: C5620W (Other computer networks); C5670 (Network performance)

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21/5/2 (Item 2 from file: 2)

DIALOG(R)File 2:INSPEC

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6617638

Title: The wander of the world [WAP]

Author(s): Ford, P.
Journal: Business & Technology p.43-4
Publisher: Reed Business Information,
Publication Date: May 2000 Country of Publication: UK
CODEN: BUTEFR
Material Identity Number: F338-2000-005
Language: English Document Type: Journal Paper (JP)
Treatment: Practical (P)

Abstract: Much of the hype around WAP has focused on what it can do for the individual. As high-speed standards like GRPS, then UMTS, finally arrive, location-dependent information will be pushed out to users who are 'always' connected to the Internet. Cinema listings, the site of the nearest ATM, restaurant bookings and other information will combine with real-time stock market updates and e-mail alerts to turn mobile phones, organisers and palmtops into indispensable consumer accessories. But what's in it for business? Or is it the next phase of the IT infrastructure evolution that will really take your corporate services into new levels of interactivity and productivity?. (0 Refs)

Subfile: D
Descriptors: business communication; information resources; Internet ; mobile communication; protocols

Identifiers: WAP; high-speed standards; GRPS; UMTS; location-dependent information; Internet ; business; corporate services

Class Codes: D4045 (Mobile communications); D5020 (Computer networks and intercomputer communications); D2080 (Information services and database systems)

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21/5/3 (Item 3 from file: 2)
DIALOG(R)File 2:INSPEC
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4654251 INSPEC Abstract Number: C9406-7185-001
Title: The capacity expansion problem in the service industry
Author(s): Berman, O.; Ganz, Z.
Author Affiliation: Fac. of Manage., Toronto Univ., Ont., Canada
Journal: Computers & Operations Research vol.21, no.5 p.557-72
Publication Date: May 1994 Country of Publication: UK
CODEN: CMORAP ISSN: 0305-0548
U.S. Copyright Clearance Center Code: 0305-0548/94/\$6.00+0.00
Language: English Document Type: Journal Paper (JP)
Treatment: Theoretical (T)
Abstract: Consider the problem of determining capacity expansions within a service industry composed of a chain of existing and new facilities, e.g. restaurants , hotels and gas-stations. The desired solution is a schedule of capacity expansions, each consisting of size, location and timing, in order to maximize profit when only limited funds are available. The authors include two models. The first is a linear programming model suitable for organizations which rent or lease their facilities. The second is a mixed integer programming model where a fixed cost is paid any time capacity is expanded. For the linear programming model we show how to represent the problem as a generalized network with gains problem and, in a case of non-decreasing demands, as a linear multiple-choice knapsack problem. For the mixed integer programming model we develop a heuristic having complexity $O(n \log n)$ which makes it appropriate for large scale problems. (23 Refs)

Subfile: C
Descriptors: integer programming; linear programming; scheduling ; service industries
Identifiers: capacity expansion problem; service industry; profit; limited funds; linear programming model; mixed integer programming model; fixed cost; generalized network ; gains problem; non-decreasing demands; linear multiple-choice knapsack problem; heuristic
Class Codes: C7185 (Other service industries); C1180 (Optimisation

techniques); C1290D (Economics and business)

21/5/4 (Item 4 from file: 2)

DIALOG(R)File 2:INSPEC

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03684086 INSPEC Abstract Number: B90051394, C90053193, D90002112

Title: Mr. Bell gains Canadian namesake (videotex service)

Author(s): Sheehan, M.

Journal: Telephone Engineer and Management vol.94, no.5 p.36, 38

Publication Date: 1 March 1990 Country of Publication: USA

CODEN: TPEMAW ISSN: 0040-263X

Language: English Document Type: Journal Paper (JP)

Treatment: Applications (A)

Abstract: By producing ALEX, the first North American videotex service offered by a major telco, Bell Canada enabled users to conduct business and personal transactions while never leaving the comfort of their homes. With applications that range from comparing prices and ordering merchandise to playing electronic games, the **online**, interactive service-named in honor of Alexander Graham Bell-is becoming a popular addition to a growing number of Canadian households. For example, using ALEX, customers can choose to check the balance of their bank accounts, preview movie listings, reserve seats for local entertainment or sporting events, make **restaurant reservations**, shop at home, check stock market prices, or consult road **conditions**. The system serves as an information gateway to more than 260 applications offered by 70 service providers. (0 Refs)

Subfile: B C D

Descriptors: viewdata

Identifiers: **online** service; North America; ALEX; videotex service; Bell Canada; business; personal transactions; Alexander Graham Bell; bank accounts; entertainment; sporting events; **restaurant reservations**; stock market prices; road **conditions**; information gateway; service providers

Class Codes: B6210K (Viewdata and teletext); C7210 (Information services and centres); D4090 (Viewdata and teletext)

21/5/5 (Item 1 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

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01779709 ORDER NO: AADAA-I9989923

Strategic planning under uncertainty: Stochastic integer programming approaches

Author: Ahmed, Shabbir

Degree: Ph.D.

Year: 2000

Corporate Source/Institution: University of Illinois at Urbana-Champaign (0090)

Adviser: Nikolaos V. Sahinidis

Source: VOLUME 61/10-B OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 5494. 145 PAGES

Descriptors: ENGINEERING, INDUSTRIAL ; OPERATIONS RESEARCH

Descriptor Codes: 0546; 0796

ISBN: 0-599-97352-8

Recent developments in the area of stochastic programming have resulted in considerable success in optimal decision making under uncertainty. However, much of the work in this area has been **restricted** to linear models, which are often inadequate in dealing with the combinatorial nature of decisions in many strategic planning problems. Consequently, researchers have proposed stochastic integer programming formulations. Owing to the non-convexities associated with the value function of integer programs, this class of problems is extremely difficult

to solve. This thesis is concerned with the development, analysis, and implementation of exact and heuristic algorithms for stochastic integer programs with application to strategic planning under uncertainty.

In the first part of this thesis, we address a general class of two-stage stochastic integer programs with discrete distributions. Various stochastic location and resource allocation problems can be formulated in this manner. We exploit the structure of the value function of the second stage problem to develop a novel global optimization algorithm. The proposed scheme departs from those in the current literature in that it avoids explicit enumeration of the search space while guaranteeing finite termination.

The second part of this thesis addresses a class of multi-period, multi-facility **capacity** expansion problems. We first prove that the problem is NP-hard. Subsequently, we develop heuristic strategies for the deterministic and stochastic versions of the problem and prove, via probabilistic analyses, that these heuristics are asymptotically optimal as the number of planning periods increase. Applications addressing manufacturing technology selection and **capacity** expansion of chemical processing **networks** are presented.

In the final part of this thesis, we address a class of stochastic programs with discrete first stage decisions and decision-dependent uncertainties. These problems are formulated as 0–1 hyperbolic programs for which we use the theory of convex extensions to develop a reformulation scheme and an exact solution strategy. The proposed methods are used in a case study for locating **restaurant** franchises.

21/5/6 (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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01466485 ORDER NO: AADAA-IMM99321
THE WELLS-GOLDFIELDS TRAIL NETWORK : TOWARDS COMMUNITY-BASED TOURISM IN A VERY SMALL TOWN (BRITISH COLUMBIA)
Author: CAMPBELL, JUDITH ANN
Degree: M.E.DES.
Year: 1994
Corporate Source/Institution: UNIVERSITY OF CALGARY (CANADA) (0026)
Adviser: W. JAMIESON
Source: VOLUME 34/02 of MASTERS ABSTRACTS.
PAGE 598. 142 PAGES
Descriptors: RECREATION ; SOCIOLOGY, SOCIAL STRUCTURE AND DEVELOPMENT ; HISTORY, CANADIAN ; ENVIRONMENTAL SCIENCES
Descriptor Codes: 0814; 0700; 0334; 0768
ISBN: 0-315-99321-9

As Canada has become more urbanized, rural communities have had to undergo difficult changes to survive. Wells, British Columbia, like many traditional resource-based communities in British Columbia, is looking to tourism to stabilize the boom-bust cycles that have plagued its existence. Although its population has declined to 200 people, it is experiencing **limited** growth due to a growing number of people who are choosing to live in and visit small communities due to amenities such as environmental quality, outdoor recreation opportunities, and rural and historic ambiance. This Master's Degree Project examined a **network** of recreational trails adjacent to the community and suggested ways in which this amenity could generate more value to the community.

An inventory of the trail **network** was conducted indicating the location, **condition**, current use, suggested development, and management concerns. A number of development projects were prioritized using a set of criteria that maximized benefits to the local community. An inventory of the support facilities in the local community examined the type and **capacities** of the accommodation, **restaurants**, camping, retail, transportation and commercial outfitting sectors, as well as the local events, attractions and entertainment.

Using available data, the study examined the potential winter demand for the trail network and raised a number of marketing issues for future consideration by the community. The conclusions include a number of recommendations for trail work, signage, trail grooming and marketing as well as pointing the way to future research that could be undertaken by the community.

21/5/7 (Item 3 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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1043806 ORDER NO: AAD89-04653

CHINESE WITHOUT A CHINATOWN (WISCONSIN)

Author: HUANG, MAURINE FOSTER

Degree: PH.D.

Year: 1988

Corporate Source/Institution: THE UNIVERSITY OF WISCONSIN - MILWAUKEE (0263)

SUPERVISOR: EDWARD WELLIN

Source: VOLUME 49/12-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 3774. 359 PAGES

Descriptors: ANTHROPOLOGY, CULTURAL; SOCIOLOGY, PUBLIC AND SOCIAL WELFARE

Descriptor Codes: 0326; 0630

Research conducted among the Chinese in Milwaukee, Wisconsin, revealed that most theoretical models were inappropriate for the study of a phenotypically distinct population composed of a large proportion of immigrants from widely diverse backgrounds. "Adaptation," the model on which this research is founded, includes: adaptive capacity, opportunity structure, adaptive strategies, and social support networks.

The research found that the dispersed residential pattern characterizing the Chinese in Milwaukee depends on social support networks and voluntary associations for the maintenance of ethnic ties. The continuing stream of in-migrants has been instrumental in maintaining a high level of intra-ethnic diversity.

The Chinese in Milwaukee divide themselves into three communities, depending on time of and reason for immigration, Chinese language spoken, education, occupation, and social support networks. These are the "restaurant people," whose immigration stream began some 100 years ago; the "professionals," who began immigrating after World War II; and the "Taiwanese," members of the Brain Drain who are from Taiwan and who refuse to identify themselves as Chinese or participate in Chinese voluntary associations. American-born members of all three groups maintain ties with their parents' networks, but do not form a fourth group of their own.

The significance of this research lies in the demonstration of the importance to the communities of voluntary associations, informal ties, and continuing in-migration. In that Milwaukee Chinese have never lived in a concentrated ethnic enclave, they have relied on voluntary associations and informal networks to maintain a community. In addition, in that approximately half of the Milwaukee Chinese aggregate is comprised of immigrants, the research shows the importance of continued in-migration for the maintenance of intraethnic diversity.

21/5/8 (Item 1 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00616106 00PI12-043

AAA Map'n'Go 6.0

Brown, Bruce; Brown, Marge

PC Magazine, December 5, 2000, v19 n21 p248, 1 Page(s)

ISSN: 0888-8507

Company Name: DeLorme
URL: <http://www.delorme.com>
Product Name: AAA Map'n'Go 6.0
Languages: English
Document Type: Software Review
Grade (of Product Reviewed): C
Geographic Location: United States

Presents a mixed review of AAA Map'n'Go 6.0 (\$25), personal trip planning software from DeLorme (800). Says that for trip planning, AAA Map'n'Go is a strong research tool, with detailed, rated listings of lodgings, restaurants, campgrounds, and attractions from the AAA TourBook guides; exit-service reports supplement the maps. Notes, however, that the program lacks a comprehensive address database: Street-level data is limited to 241 urban areas. Notes that Map'n'Go supports GPS devices, and downloads maps and directions to Palm OS PDAs. Comments that the maps display routable roadways in North America with multiple search options and customization tools. Points out that via the Internet, weather, construction, and local-event updates, but no reservation links, available. Says that a good feature is the ability to print a Travel Plan package with map views, directions, and TourBook item. Includes a screen display. (mas)

Descriptors: Travel; Map; Mapping; Global Positioning System;
Internet; Recreation
Identifiers: AAA Map'n'Go 6.0; DeLorme

21/5/9 (Item 2 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00612594 00IY10-106

Glocalization: easier said than done -- When expanding globally you have to think locally. But as the U.K.'s Lastminute.com discovered, executing a ``glocal'' strategy...

Spiegler, Marc
Industry Standard, The, October 9, 2000, v3 n41 p136-155, 10 Page(s)
ISSN: 1098-9196
Company Name: Lastminute.com
Languages: English
Document Type: Articles, News & Columns
Geographic Location: Great Britain
Profiles London, England-based Internet pioneer Lastminute.com, whose experiences illustrate the numerous hurdles and challenges facing any Internet Economy company in the practice of globalization and localization in Europe. Reports that the firm specializes in last-minute flight, hotel, and restaurant reservations, package tours, gifts, and events. Presents Forrester Research's observation that in order to reach 80 percent of Europe's electronic commerce market, companies need to be active in France, Germany, Holland, Italy, Sweden, and Great Britain. Says, however, that such a company would need to operate in six languages, six legal structures, and three currencies. Mentions that foreign firms must try to look and feel like a local company, which has resulted in the buzzword glocalization among global strategists. Includes five photos, a sidebar, and a table. (MEM)

Descriptors: International Commerce; Electronic Commerce; Business; Corporate Strategy
Identifiers: Lastminute.com

21/5/10 (Item 3 from file: 233)
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00602583 00RX05-001
Restaurant sites with ratings, online reservations help make

· eating out more delectable
Lomangino, Kevin
Internet Medicine: A Critical Guide , May 1, 2000 , v5 n5 p10-11, 2
Page(s)
ISSN: 1086-5691
URL: <http://www.zagat.com> <http://www.restaurantrow.com> <http://www.foodline.com> <http://www.opentable.com> <http://www.dine.com>
Product Name: ZAGAT; Restaurant Row; foodline.com; OpenTable.com;
Dine.com
Languages: English
Document Type: Articles, News & Columns
Geographic Location: United States
19th HOLE column presents a guide to six online restaurant guides.
Says that ZAGAT features a searchable database of reviews and ratings for over 20,000 restaurants in the U.S., London, Paris, Toronto, and Vancouver. Adds that registration is required but free. Notes that Restaurant Row does not have reviews, but provides over 100,000 listings in 47 countries, and lets users post reviews and make reservations online . Reports that foodline.com is new, so listings are limited , and realtime reservations are available only for select restaurants in New York. Claims that OpenTable.com is another realtime reservation site with listings in New York, San Francisco, and Seattle. Remarks that Dine.com claims to be the largest restaurant -review site online . Mentions that DeliverMe.com is like a Yellow Pages devoted to restaurants for the entire U.S. Includes two screen displays and one list of resources. (amg)
Descriptors: Web Sites ; Food; Evaluation; Online Information
Identifiers: ZAGAT; Restaurant Row; foodline.com; OpenTable.com;
Dine.com

21/5/11 (Item 4 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00540357 99LK07-009
CD-ROM gives travel planners an interactive ride
Link-Up , July 1, 1999 , v16 n4 p29, 1 Page(s)
ISSN: 0739-988X
Company Name: ImaginOn
URL: <http://www.imaginon.com>
Product Name: WorldCities 2000 New York
Languages: English
Document Type: Product Announcement
Hardware/Software Compatibility: IBM PC Compatible; CD-ROM Drive
Geographic Location: United States
Announces the introduction of World Cities 2000 New York (\$49.95) from ImaginOn, Inc. Says that it is the second city of four in the company's planned Volume One of its interactive CD/ Web travel planners. Describes it as a set of three CDs that features over 120 minutes of original video footage of New York that captures everything from the downtown end of Battery Park to the uptown heights of the Cloisters and all the art, culture, business, sports, entertainment, restaurants , and stuff in between. Relates that the virtual traveler can explore every part of the city and click the Go Online Button at any time , which opens ImaginOn's built-in browser and transports the traveler to any of the more than 1,000 Web sites featured in the title. Says that information can then be obtained, reservations booked, and plans confirmed. Notes that the first city in the series was San Francisco and the third, Paris, debuts soon. Includes one illustration. (KMH)
Descriptors: Travel; Planning; Interactivity; Virtual Reality; Web
Browsers; Entertainment; Web Sites
Identifiers: WorldCities 2000 New York; ImaginOn

21/5/12 (Item 5 from file: 233)

DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00537968 99CK06-003

Computer-enhanced vacations -- Ten reasons not to leave your laptop at home when you hit the road to paradise

Barth, Steve

Portable Computing , June 1, 1999 , v3 n5 p60-62, 64+, 4 Page(s)

ISSN: 1096-1968

URL: cooltravelassistant.com http://www.mapquest.com http://www.rei.com/reihmt/hzmap http://www.switchboard.com

Product Name: Cool Travel Assistant; Map Quest; Horizon Maps; Switch Board

Languages: English

Document Type: Articles, News & Columns

Geographic Location: United States

Presents many uses for carrying a laptop computer while on vacation, including **reservations** , navigation, education, self-preservation, documentation or internalization, digitization, communication, anthropological recreation, inspiration, and desperation for the workaholic. Recommends **Web site** Cool Travel Assistant for routing, airline, hotel, rental car, and **restaurant reservations** and Map Quest or Horizon Maps for navigation. States that phone numbers can be found at Switch Board **Web site** . Indicates that search engines can direct one to history or cultural sites that are age-appropriate. Says that digital cameras are great for sending electronic postcards or for creating screen savers. Notes that e-mail can be read while on the trip and that perhaps a bit of relaxation will bring forth answers to work-related questions that can be analyzed on the laptop. Contains five photos. (sps)

Descriptors: Portable Computer; Laptop Computers; Recreation; Telecommunications; Navigation; Documentation; Education

Identifiers: Cool Travel Assistant; Map Quest; Horizon Maps; Switch Board

21/5/13 (Item 1 from file: 583)

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09390528

Venky's aims for larger pie in processed chicken segment

INDIA: FACILITIES TO BE UPGRADED BY VIL

The Times of India (TSI) 13 Oct 2000 p.19

Language: ENGLISH

In India, the packaging and processing facilities at the plant in Kamshet adjacent to Pune will be upgraded by Venky's India **Limited** (VIL) of India, said Venkateshwara Hatcheries group chairperson and managing director, Mrs Anuradha J Desai. The distribution **network** for chicken-in-minute (CIM) products will be enhanced by VIL, while deep freezers at franchise outlets and cold storage facilities for wholesalers will also be made available by the firm. For the expansion plans, some RS 4 crore will be invested by the firm and will come from internal accruals of VIL. The plant possesses 4,000 birds per hour of slaughtering **capacity** at present. Processing **capacity** of quick service **restaurant** (QSR) products, chicken-in-minute (CIM) products and boneless chicken will also be hiked under the plan for expansion. The firm will focus on processed food division in view of the growing fast-food chains and convenience foods in India. VIL will venture into more cities for the chicken-in-minute (CIM) products. For the said products, product line-up will be enhanced by VIL, which will increase the number of outlets by double. VIL was known as Western Hatcheries **Limited** before this.

COMPANY: WESTERN HATCHERIES; VENKATESHWARA HATCHERIES GROUP; VENKY'S INDIA

EVENT: Plant/Facilities/Equipment (44); Planning & Information (22);
Capital Expenditure (43);
COUNTRY: India (9IND);

21/5/14 (Item 2 from file: 583)
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09318703
Try **online** shopping for free
SINGAPORE: NECECITY.COM LAUNCHED
The Straits Times (XBB) 05 Jul 2000 p.51
Language: ENGLISH

Nececity.com, an e-commerce site, has been launched in Singapore. In an effort to educate people on e-shopping, it will give visitors to Plaza Singapura a chance to shop **online** for free. For two **days** (8 and 9 July 2000), shoppers can make one purchase each, from a selection of about 20 products. About 6,000 items will be offered. Nececity.com expects to achieve US\$ 1 mn in revenue in 2000. It has already signed on more than 300 Singapore traders and over 1,000 Chinese companies offering products and services such as clothing, food and **restaurant reservations**.

COMPANY: NECECITYCOM

EVENT: Company Formation (12); Company Formation (14);
COUNTRY: Singapore (9SIN);

21/5/15 (Item 3 from file: 583)
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09296010
Mobiles that log on to the Net are a turn-off
UK: USERS DISAPPOINTED WITH **INTERNET** ACCESS PHONES
Daily Mail (DML) 26 May 2000 p.23
Language: ENGLISH

Research by Ovum <UK> has found that customers have been largely disappointed with the first mobile phones capable of logging on to the **Internet**. Although around 500,000 have acquired WAP (wireless application protocol) handsets, the majority consider that they have failed to live up to expectations. Accessing **websites** is thought to be slow, and the choice **limited** and text-based. **Online restaurant** and transport **bookings** and other useful services seem difficult to locate, and **online** charges are thought to be excessive. The report, which is likely to worry mobile operators who have recently paid GB£ 22bn on third generation licences, criticises companies for over-emphasising the **Internet** capabilities of the phones.

COMPANY: OVUM

PRODUCT: Cellular Radio Services (4811CR);
EVENT: Marketing Procedures (24); Product Standards (35);
COUNTRY: United Kingdom (4UK);

21/5/16 (Item 4 from file: 583)
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09209254
Pierre to expand sales of Minere

Mr. Urban Faye, Managing Director of Pierre Vittel (Thailand) Company Limited, announced an additional investment of B 550 mn (US\$ 13.8 mn) for its mineral water "Minere". The investment will be used for the expansion of production capacity, increase in promotional and advertising activities, and improvement of its distributing network. The expanded capacity is expected to be completed by 2000. In addition to the increased capacity, the company will also change the packaging for Minere. The additional investment is in line with the recent expansion of the food and beverages businesses of the Nestle Group, the parent of Pierre Vittel. Nestle had already spent B 1,500 mn (US\$ 37.5 mn) to expand its canned milk factory, and B 165 mn (US\$ 4.1 mn) to expand its Coffeemate factory in Thailand. Minere is the current market leader in the growing mineral water market in Thailand with a 45% market share. The market share improved by 20% in 1999 because of the introduction of home delivery services and the entry into hotels and restaurants.

COMPANY: NESTLE; PIERRE VITTEL

PRODUCT: Bottled Water and Health Drinks (4945);
EVENT: Plant/Facilities/Equipment (44);
COUNTRY: Thailand (9THA);

21/5/17 (Item 5 from file: 583)
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09135872
Nichts f r k hle K6pfe
GERMANY: REVIEW OF BEER MARKET
Lebensmittel Praxis (LS) 04 Jun 1999 p.46
Language: GERMAN

In 1998, sales by German breweries fell by 2.9% to 109.4mn hl of beer, of which 100.1mn hl was sold in the home country. Per-capita consumption fell by 2.7% to 127.4 l. While restaurants saw almost double-digit fall rates, retail sales decreased only by 2.5%. An important but ignored reason for the decline is said to be the fact that young people spend more time with computers and the internet, which requires a cool head. Therefore, they prefer functional drinks such as green tea, coffee and vitaminised drinks to beer and other alcoholic drinks. Over-capacity in the German beer industry is estimated at 30-40%. Therefore, retail prices remain stable while producer prices are increasing. Branded beer cost on the average DM 1.83 per litre in 1998, private labels DM 1.42. Consolidation is expected in the German brewery industry. However, in 1998, the number of breweries grew by 10 to 1,238, of which 696 are located in the state of Bavaria. The reason for the increase is said to be the renaissance of small house breweries. To increase sales, breweries are focusing on new packaging rather than product innovations. In 1998, a most successful type of beer packaging was the 5-l party keg, sales of which grew by 15%. While beer sales in 0.5-l cans grew by 4.9% to 9.36mn hl, 0.33-l cans lost importance further.

PRODUCT: Metal Crowns & Closures (3466); Beer (2082BE);
EVENT: Commodity & Service Prices (72); Sales & Consumption (65); Market
& Industry News (60);
COUNTRY: Germany (4GER);

21/5/18 (Item 6 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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09081076

Relais & Châteaux renforce ses atouts/
FRANCE: RELAIS & CHATEAUX IS DOING WELL
La Tribune (XOT) 25 Mar 1999 p.20
Language: FRENCH

In addition to a new US-based call centre, Relais & Châteaux will benefit of an interface with the largest existing booking systems: Amadeus, Galileo, Sabre and WorldSpan. The French hotel and **restaurant** group has improved its **booking** scheme thanks to the US company Rezsolutions. A partnership with United Airlines allows passengers to collect miles every **time** they stay in any of the group's establishments, while the **Web site** reports 500,000 pages viewed a month. These are some of the group's efforts to increase its audience. Relais & Châteaux did well in 1998 with sales of FFr 6.5bn, up 5.3% from 1997 including FFr 2bn for the 144 France-based units (out of a total of 415 world-wide), up 9.3%. **Restaurants** account for 54% of the total sales (64% in France) compared to 42% for hotels.

COMPANY: RELAIS & CHATEAUX
PRODUCT: Hotels & Motels (7011);
EVENT: General Management Services (26); Company Reports & Accounts (83);
COUNTRY: France (4FRA);

21/5/19 (Item 7 from file: 583)
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06677844
The bank that likes to sort out your life
UK: NATWEST LAUNCHES ZENDA INFORMATION SERVICE
Daily Telegraph (DT) 27 Aug 1998 p.25
Language: ENGLISH

NatWest Group, the <UK bank> has spent a "few million pounds" on its new information service called Zenda, which it claims is the first of its kind in the world. The service will hopefully benefit customers who have too little **time** to look up information themselves, but are prepared to pay GBt 5 per month initially. However, non-NatWest customers may also subscribe to the service. Zenda will supply traffic and travel information, weather reports, local news and sports results in addition to a car buying option, and the information may be sent via a number of channels including the telephone, fax, **internet**, post as well as via message pager. During the six-month trial, NatWest hopes to that as many as 5,000 customers will subscribe to Zenda, and hopes to extend the service in the future to include a wedding planning service and a **restaurant booking** option which could see the subscription cost rise to GBt 10 or GBt 15 per month.

COMPANY: NATWEST GROUP
PRODUCT: Retail Banking Services (6006); Clearing Banks (6010CB);
Commercial Banks (6020); Databases (7375DA);
EVENT: General Management Services (26); Product Design & Development (33);
COUNTRY: United Kingdom (4UK);

21/5/20 (Item 8 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
(c) 2002 The Gale Group. All rts. reserv.

05198297
Un environnement L4G pour un systeme de **reservation**

FRANCE - DEVELOPMENT OF BRITTANY FERRIES RESERVATION SYSTEM
Zero Un Informatique Hebdomadaire (ZH) 3 July 1992 p27
Language: French

Brittany Ferries, anglo-French consortium of travel agencies, is developing a new **reservation** system in preparation for competition from the Channel tunnel. Work on developing the system, the cost of which will total FFr100 mil, has been under way for a year. **Scheduled** to come into service on 15 October 1993, the new system will handle the management of hotel and **restaurant** services and of loading as well as passenger and freight **reservations**, accounts and inventory. Integration will be a major feature of the new system which will replace a system that runs on a range of different hardware and in which passenger and freight business are separate. As well as having to operate 24 hours a day and provide a reply to enquiries from some 600 users located at 12 sites in just 1 sec, the new system has to be capable of handling the rapid changes in product offerings and sales concepts involved in the fiercely competitive tourism sector. Brittany Ferries studied specifications for 18 months before deciding that its new **reservation** system should be based on a client/server architecture and on the APT 4GL development environment from Sybase. The Sybase relational database management system will run on a central system consisting of two VAX 6600s arranged in a cluster. The VAX 3100 and 4200 computers at Brittany Ferries' 12 agencies will be connected to the central system using the group's private X.25 **network**, via Decnet.**

COMPANY: BRITTANY FERRIES; SYBASE

PRODUCT: Data Processing in Transport Sector (7374TR); Computer Services (COSV);
EVENT: NEW PRODUCT DEVELOPMENT (33); SERVICES DATA (36);
COUNTRY: France (4FRA); United Kingdom (4UK); Northern Europe (414); OECD Europe (415); European Economic Community Countries (419); NATO Countries (420); South East Asia Treaty Organisation (913);

21/5/21 (Item 9 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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05126315
Pizzaland opens M-way services
UK - FIRST SERVICE STATION OUTLET UNVEILED BY PIZZALAND
Marketing Week (MW) 5 June 1992 p6

Pizzaland's first-ever service station outlet in the UK has been opened at the Aust service area outside Bristol. Waitress service will be available at this outlet, as research conducted with drivers found a desire to spend longer **time** at service stations. Pizzaland is aiming to open a number of other **restaurant** concepts, including its Bella Pasta fresh pizza chain. It is possible that Moevenpick (Switzerland) and McDonald's may choose to open fast food outlets on the motorway **network** once regulations stating that services must be 30 miles away from each other are relaxed.

COMPANY: PIZZALAND

PRODUCT: Restaurants (5812RE); Fast Food Restaurants (5812FF);
EVENT: NEW CAPACITY (44); NEW CAPACITY (44); NEW CAPACITY (44);
COUNTRY: United Kingdom (4UK); OECD Europe (415); European Economic Community Countries (419); NATO Countries (420); South East Asia Treaty Organisation (913);

21/5/22 (Item 10 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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04658088

Thai Imperial group plans 1,400-room hotel

THAILAND - 1,400-ROOM HOTEL TO BE OPENED BY IMPERIAL FAMILY

Caterer & Hotelkeeper (CH) 20 November 1991 p18

Imperial Family of Hotels will open the 1,400-bedroom Imperial Queen's Park hotel in Bangkok, Thailand, in August 1992, which will be the country's largest hotel. The hotel will have **capacity** for 12k occupants, and will have 13 function rooms, giving SE Asia's most extensive function and convention facilities. There will be 125 suites, a library, a leisure centre and 6 **restaurants**, and a **maximum** of 50 bedrooms will be designed so they can be changed into small offices. According to Akorn Hoontrakul, chairman of Imperial Family of Hotels, the new hotel forms part of a plan to develop the Imperial Family of Hotels' **network** of forty 3-5 star hotels in Thailand over the coming 5 years, by means of JVs and management contracts. In April 1991, the Imperial Family of Hotels went public, but 80% of stocks are still controlled by the family.

COMPANY: IMPERIAL FAMILY OF HOTELS

PRODUCT: Hotels & Motels (7011);

EVENT: NEW **CAPACITY** (44);

COUNTRY: Thailand (9THA); South East Asia Treaty Organisation (913);
Pacific Rim (914);

21/5/23 (Item 11 from file: 583)

DIALOG(R)File 583:Gale Group Globalbase(TM)

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04638552

Communication et convivialite

FRANCE - USE OF INFORMATION TECHNOLOGY IN HOTEL SECTOR

Zero Un Informatique Hebdomadaire (ZH) 1 November 1991 p19

Language: French

Only between 10% and 20% of traditional **restaurants** and 1- and 2-star family hotels in France use computer systems, according to Alain-Philippe Feutre, president of SFH, the French hotel trade association. However, most hotels and hotel-restaurants rated at three stars or over are 70%-computerised, the SFH believes. Computer systems such as that used at Le mas du Langoustier hotel- **restaurant** at Porquerolles, France, can handle a variety of functions including payroll and the management of the bar, restaurant, **bookings**, stocks, orders and deliveries. Based on Gesthotel software from GHM, the system used by the hotel runs on a 4-station Novell **network**. The tools used in fast-food restaurants, which are generally computerised, are becoming increasingly user-friendly to reduce the **time** involved in training employees. Pizza Hut uses a Handy Ciel portable terminal from Microciel to take orders in the **restaurant**, where a server uses infrared transmission techniques to send orders to the tills and to printers in the kitchen, bar and cellar. Meanwhile the Meridien Etoile hotel is installing the Remanco Vision system distributed by Arms which uses terminals with tactile screens linked to a server. While Best Western, a hotel chain, is currently installing the Star II interhotel **reservation** system from Star System in France, more and more international hotel chains are connecting up with large **reservation** systems like Sabre or Amadeus which provide other services such as airline seat **reservations** and car hire.**

PRODUCT: Hotel Software (7372HS); CAD/CAM Mechanical Software (COSW); Data Processing in Leisure Sector (7374LS); Computer Services (COSV); Computer Service Bureaus (7374); Hotels & Motels (7011); Hotel Trade Catering (7011HT);

EVENT: USE OF SERVICES (48); SERVICES DATA (36);

COUNTRY: France (4FRA); Northern Europe (414); OECD Europe (415); European Economic Community Countries (419); NATO Countries (420); South East Asia Treaty Organisation (913);

21/5/24 (Item 1 from file: 474)
DIALOG(R)File 474:New York Times Abs
(c) 2002 The New York Times. All rts. reserv.

07758698 NYT Sequence Number: 051489000301
EVERY BITE YOU TAKE, THEY'LL BE WATCHING YOU
Hesser, Amanda
New York Times, Col. 4, Pg. 1, Sec. F
Wednesday March 1 2000
DOCUMENT TYPE: Newspaper JOURNAL CODE: NYT LANGUAGE: English
RECORD TYPE: Abstract

ABSTRACT:

High technology is now part of **restaurant** scene; computers not only convey orders from dining room to kitchen, but keep track of wine being drunk, how often customer orders foie gras, how much they tip, and how many **times** patrons don't show up for **reservation**; video technology enables chef to watch customers on video monitor to determine **when** they will be ready for next course; photos (M)

SPECIAL FEATURES: Photo
DESCRIPTORS: **Restaurants** ; Computers and the **Internet** ; Closed-Circuit TV; Tips and Tipping
PERSONAL NAMES: Hesser, Amanda

21/5/25 (Item 1 from file: 475)
DIALOG(R)File 475:Wall Street Journal Abs
(c) 2002 The New York Times. All rts. reserv.

08041104 NYT Sequence Number: 000000991110
CITISEARCH AIMS TO EXPAND RANGE OF ONLINE SERVICES
Swisher, Kara
Wall Street Journal, Col. 3, Pg. 12, Sec. B
Wednesday November 10 1999
DOCUMENT TYPE: Newspaper JOURNAL CODE: WSJ LANGUAGE: English
RECORD TYPE: Abstract

ABSTRACT:

Ticketmaster **Online** -CitySearch Inc plans to announce a new service that will enable users to book **online** **reservations** at a range of local locations such as **restaurants** and golf courses, as well as **schedule** a wide range of personal services, such as babysitters and plumbers (M)

COMPANY NAMES: Ticketmaster; Citysearch; Ticketmaster **Online** -Citysearch Inc
DESCRIPTORS: Computers and the **Internet**
PERSONAL NAMES: Swisher, Kara

• 25/5/1 (Item 1 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
(c) 2002 Info. Today Inc. All rts. reserv.

00643082 01I009-004

Internet developments

Information World Review , September 1, 2001 , n172 p32, 1 Page(s)
ISSN: 0950-9879
URL: dpa.ntu.ac.uk/dpa site/ http://www.5pm.co.uk http://www.economist.com/countries http://www.abs.bized.ac.uk
Product Name: Digital Performance Archive; 5pm.co.uk; Economist; ABC
Directory of UK Business & Management Courses
Languages: English
Document Type: Articles, News & Columns
Geographic Location: Great Britain
Profiles four **Web sites** based in the U.K. Says the Digital Performance Archive (DPA) is, rather than a definitive ongoing archive, a snapshot of works up to the end of last year. Notes the DPA is undertaking a comprehensive study and recording of the development of digital performance. Says 5pm.co.uk is apparent U.K.'s busiest **Internet restaurant reservation** service, noting includes special **offers** when **bookings** are sparse. Reports the Economist site has added a useful new reference collection of country profiles containing background information, forecasts, statistics, market updates, new headlines, articles, and links to more information. Says the ABC **Directory of UK Business & Management Courses** site has proved to be a very informative **online** direc business and management courses for undergraduates and postgra in the U.K. Includes four screen displays. (MP)
Descriptors: **Web Sites** ; Entertainment; Food; International; Higher Education; Business; Management
Identifiers: Digital Performance Archive; 5pm.co.uk; Economist; ABC
Directory of UK Business & Management Courses

25/5/2 (Item 1 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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09800315

A Slump in Snooty Restaurants Makes It Easier to Pull Strings
US: Upmarket **restaurants** try to woo customers
Wall Street Journal (WSJ) 19 Jun 2002
Language: ENGLISH

The National **Restaurant** Association predicts that its growth rate for 2002 will be only 1.4% , the lowest rise since 1991. Top **restaurants** are using new tactics to try to tempt customers inside. Some have just begun offering **reservations** on **Web sites** for **online bookings** .Others are installing software enabling them to **monitor** customer behaviour so they can **offer** repeat customers the best possible service. **Booking** sites are becoming increasingly popular with Opentable claiming its **bookings** have tripled in the past six months.

COMPANY: NATIONAL RESTAURANT ASSOCIATION; NATIONAL RESTAURANT ASSOCIATION; OPENTABLE

PRODUCT: **Restaurants** & Food Service (5800); Computers & Auxiliary Equip (3573); Communications Eqp ex Tel (3662); Database Vendors (7375);
EVENT: Sales & Consumption (65); Planning & Information (22);
COUNTRY: United States (1USA);

File 9:Business & Industry(R) Jul/1994-2002/Oct 21
(c) 2002 Resp. DB Svcs.
File 15:ABI/Inform(R) 1971-2002/Oct 22
(c) 2002 ProQuest Info&Learning
File 20:Dialog Global Reporter 1997-2002/Oct 22
(c) 2002 The Dialog Corp.
File 95:TEME-Technology & Management 1989-2002/Oct W2
(c) 2002 FIZ TECHNIK
File 476:Financial Times Fulltext 1982-2002/Oct 21
(c) 2002 Financial Times Ltd
File 610:Business Wire 1999-2002/Oct 22
(c) 2002 Business Wire.
File 613:PR Newswire 1999-2002/Oct 22
(c) 2002 PR Newswire Association Inc
File 624:McGraw-Hill Publications 1985-2002/Oct 21
(c) 2002 McGraw-Hill Co. Inc
File 634:San Jose Mercury Jun 1985-2002/Oct 21
(c) 2002 San Jose Mercury News
File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire
File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc
?ds

Set Items Description
S1 636610 RESTAURANT? OR DINER OR DINERS OR BISTRO? OR EATERY OR EAT-
ERIES OR NIGHT()CLUB? OR NIGHTCLUB?
S2 2109235 SEATING? OR RESERVATION? OR BOOKING OR BOOKINGS OR CAPACITY
OR CAPACITIES OR ENGAGEMENT? OR PREARRANGEMENT?
S3 7797333 WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR INTERNET OR ONLINE OR
ON()LINE OR WEB OR WWW OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR
(WEB OR HOME)() (SITE? OR PAGE?) OR NETWORK? OR PORTAL? ?
S4 68359 (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-
UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-
IFT()CERTIFICATE?) (5N) (BID OR BIDS OR BIDDING OR AUCTION?)
S5 167066 (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR DISCO-
UNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS OR G-
IFT()CERTIFICATE?) (5N) (ACCEPT? OR CONFIRM? OR REJECT? OR DENY?
OR DENIE?)
S6 7688311 LIMIT? OR RESTRICT? OR CONSTRAIN? OR REQUIREMENT? OR RULE?
? OR CONDITION? ? OR QUALIFICATION? OR EXCEPTION? ? OR STIPUL-
ATION? OR PREDETERMIN? OR CEILING? OR MAXIMUM
S7 1943 S4 (5N) (TRACK? OR MONITOR? OR DIRECT? OR IDENTIF? OR REGULA-
T? OR EVALUAT? OR ANALY?)
S8 367417 (MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR RATING?
?) (5N) (CUSTOMER? OR USER OR USERS OR DINER OR DINERS OR MEMB-
ER OR MEMBERS OR CLIENT OR CLIENTS)
S9 20207 S1(S)S2
S10 4049 S9(S)S3
S11 12 S10(S) (S4 OR S5)
S12 10 RD (unique items)
S13 1296 S10(S) (INCENTIVE? OR PROMOTION OR PROMOTIONS OR COUPON? OR
DISCOUNT? OR VOUCHER? OR REWARD OR REWARDS OR OFFER OR OFFERS
OR GIFT()CERTIFICATE?)
S14 63 S13(5N) (S6 OR S8)
S15 63 S14 NOT S12
S16 25 S15 NOT PY>2000
S17 25 S16 NOT PD=19991215:19991231
S18 18 RD (unique items)
S19 359 S13(5N) (PREDETERMINED()TIME? OR WHEN OR TIME OR TIMES OR D-
URATION? OR SCHEDUL? OR DAY OR DAYS)
S20 9 S19(5N) (MATCH? OR COMPAR? OR ANALY? OR EVALUAT? OR RATE? OR
RATING?)
S21 9 S20 NOT (S12 OR S18)
S22 7 RD (unique items)

12/3,K/1 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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02407300 154430491

Value creation in mobile commerce: Findings from a consumer survey

Anckar, Bill; D'Incau, Davide

JITTA : Journal of Information Technology Theory & Application v4n1 PP:
43-64 2002

ISSN: 1532-4516 JRNL CODE: JITTA

WORD COUNT: 10891

...TEXT: routine bank services constitute the two top applications given the exceptionally high adoption rate of **online** banking in Finland, the popularity of **reservation** services (cinema/theatre tickets and **restaurant** tables) was somewhat surprising, as was the unexpectedly low popularity of commonly hypothesized killer applications such as **online** games, music, and news services. Many proposed m-commerce applications are likely to be highly...

... invasive. Interestingly, the results of this study indicated that the average consumer is reluctant to **accept** personalized shopping **offers** on his mobile device.

As regards our objective to identify the primary target groups for...

12/3,K/2 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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23405056

Canada NewsWire summary of releases for Monday, June 17, 2002

CANADA NEWSWIRE

June 17, 2002

JOURNAL CODE: WCNW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 4260

... expansion of Japanese Canadian Cultural Centre (Japanese-Cdn-centre) C7189 - QUEEN'S PARK : McGuinty: Budget **confirms** only Liberals **offer** permanent, positive change (McGuinty-on-PC-budget) C7198 - OTTAWA : Government announces tobacco tax increases to...Silent Witness Wins Fifth Third Bank Contract (Silent-Witness-cntrct) C6710 - VANCOUVER : ID Biomedical announces **web** cast of Annual Meeting (ID-Biomedical-webcast) C6711 - VANCOUVER : Glenhaven Options Masuparia Three Red Lake...

...than Ever Before (FL-ADT-Security-Tyco) C6873 - MOLINE, Illinois : Deere & Company to consolidate production **capacity**, improve asset management in Commercial & Consumer Equipment Division (Deere&Co.-consolidate) C6875 - MOLINE, Illinois/ATLANTA...

... VA : 'Potential Financial Reporting Abuses and How to Spot Them': Analyst Association AIMR to Present **Online** and Tele-Seminar Series for Journalists (Financial-webinars) C6878 - NEW YORK : Thomson Financial Launches AutEx...

... Tango Service Today Between Windsor, Ottawa, Halifax and Winnipeg (a-AirCda-Windsorlaunc) C6954 - TORONTO : eStation **Network** Services, Inc. releases annual financial statements for year ended December 31, 2001 (eStation-yr-end...)

12/3,K/3 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

13158280 (USE FORMAT 7 OR 9 FOR FULLTEXT)
'Thinking of You' - Marriott Launches New Services; Introduces New Bed, Web Site Enhancement and Guest Assistance Programs
PR NEWSWIRE
October 05, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1007

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... travel. Also included in the e-mail confirmation is a hyperlink to each hotel's web page on Marriott.com where the guest can find property-specific information, including driving directions, restaurants and special amenities.

Marriott Resorts -- Personal Planning Service
With Marriott's Personal Planning Service, guests...

12/3,K/4 (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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10520076 (USE FORMAT 7 OR 9 FOR FULLTEXT)
OpenTable.com Launches Online Restaurant Reservation Network in Boston; Boston Kicks Off Nationwide Expansion of Fine Dining Network
BUSINESS WIRE
April 11, 2000
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 505

... announced the availability of OpenTable.com's real-time restaurant reservations in Boston. The company offers diners instant online confirmation of reservations at www.opentable.com. Boston's Locke-Ober, Sandrine's and Marketplace Grill are currently accepting online reservations, and in the coming weeks Austin Grill, Blue Ginger, and Yanks will join the hundreds of restaurants around the country accepting Internet reservations through OpenTable.com.

OpenTable.com's breakthrough service enables diners to search for table availability...

12/3,K/5 (Item 4 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09930594
E-tailers become fellow travellers
Nic Hopkins
ABIX - AUSTRALASIAN BUSINESS INTELLIGENCE (AUSTRALIAN) , p24
March 07, 2000
JOURNAL CODE: WTAU LANGUAGE: English RECORD TYPE: ABSTRACT
WORD COUNT: 80

... s travel.com.au. The pair would offer late on-line bookings for hotels, restaurants, auctions and flights at discount packages. The concept is so popular in the UK and Europe that last minute has...

12/3,K/6 (Item 5 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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05209748 (USE FORMAT 7 OR 9 FOR FULLTEXT)
The SDF Monthly Dinner Meeting Featuring John Ousterhout of Scriptics

PR NEWSWIRE
May 05, 1999
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 848

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... dinner.html
(ONLY PREPAID reservations made before Monday, May 18th, will earn a FREE drink coupon) On - line reservations will be accepted through noon Tuesday, May 18. To leave a telephone reservation , call 650-854-8298. For more information, call 650-854-7219. Details: SDF Monthly Dinner Meetings are held at Michaels at Shoreline (see below). Networking and hors d'oeuvre dinner 6:00 - 7:00 PM Speaker presentation 7:15 - 8:30 PM DIRECTIONS Michaels Restaurant

2960 N. Shoreline Blvd
Mountain View
Michaels Restaurant is located in Shoreline Park close to...

12/3,K/7 (Item 6 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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01354390 (USE FORMAT 7 OR 9 FOR FULLTEXT)
North Lake Tahoe Offers 2-for-1 Spring Specials
BUSINESS WIRE
April 09, 1998 16:50
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 176

... days, you'll ski free the second day when booking through the Resort Association. Reservation confirmations will also include discounts on restaurants , shopping and activities. To book your spring fling package or for a free summer travel planner, call the North Lake Tahoe Resort Association at 800/824-6348 or visit their website at www.tahoefun.org. The North Lake Tahoe Resort Association is a nonprofit organization that promotes tourism...

12/3,K/8 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00243889 20000329089B3942 (USE FORMAT 7 FOR FULLTEXT)
Interim Report, SlenStjrnna AB
Business Wire
Wednesday, March 29, 2000 10:26 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSPRINT
WORD COUNT: 2,369

...Shareholders in Salen*, who hold slightly more than 70% of the votes back the higher offer . On full acceptance of the cash offer , the purchase price will amount to NOK 112 million and on full acceptance of the offer of exchange of shares, 1,319,740 new Class B shares will be issued. Since 19 January, shareholders holding the equivalent of 45.5% of the shares in Hemsedal have accepted the offer . The Municipality of Hemsedal, which owns 19% of the shares in Hemsedal Skisenter, intend to...
...published for 1999. The company's operation

comprise ski lifts, accommodation, ski school and a **restaurant** . The facilities have a very high ski lift and piste **capacity** with, among other things, four modern fast chair lifts that enable a large increase in...

...large and financially strong player within European winter tourism. There are sales synergies with the **internet** -based sales system **Ski* Online** of Salen*. There are further synergies within marketing and purchases. The acquisition also brings a...

12/3,K/9 (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00765655 20020513FLM016 (USE FORMAT 7 FOR FULLTEXT)
Historical Biltmore Hotel Rolls Out Summer Packages
PR Newswire
Monday, May 13, 2002 14:00 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 596

...free. Packages are subject to availability and not applicable to groups, conventions or social events. **Discount /membership coupons** are not **accepted** for summer specials.

The Biltmore Hotel is a four-star, four-diamond, National Historic Landmark...

...championship golf course, 10 lighted tennis courts, fitness center and spa, an array of fine **restaurants** and lounges, private wine cellar club, and the largest hotel swimming pool in the continental...

...Biltmore is a member of National Trust Historic Hotels of America. For further information or **reservations** , call The Biltmore at 1-800-727-1926, or visit the **web** site at www.biltmorehotel.com.

MAKE YOUR OPINION COUNT - Click Here
<http://tbutton.prnewswire.com/prn/11690X46744179>

SOURCE...

12/3,K/10 (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00264127 20000211NYF021 (USE FORMAT 7 FOR FULLTEXT)
Restaurantrow.Com Selects Monkeyrules.Com to Bring Restaurant Auctions on-Line
PR Newswire
Friday, February 11, 2000 08:45 EST
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 483

TEXT:
...service, today announced that it will introduce Internet users to on-line restaurant reservation and gift certificate auctions using **MonkeyRules.com** (<http://www.monkeyrules.com>), the leading **restaurant** -to-

18/3,K/1 (Item 1 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2002 Resp. DB Svcs. All rts. reserv.

01541283 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Radisson seeks marketing advantages

(Radisson Hospitality Worldwide, during its nearly business conference in Alexandria, VA, emphasize the importance of travel partnerships as well as the use of technology in order for marketing to be enhanced)

Hotel & Motel Management, v 211, n 12, p 3

July 03, 1996

DOCUMENT TYPE: Journal ISSN: 0018-6082 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 785

ABSTRACT:

...World Wide Web. The site will allow users to directly interface with Pierre, Radisson's **reservation** system. **Users** will have access to all **rates** and will be able to obtain instant booking confirmations. In other areas of technology, Radisson...

18/3,K/2 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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02068548 60971300

Hybrid providers of dot-com service and in-restaurant systems aid operators in bid to recognize, acknowledge best guests

Anonymous

Nation's Restaurant News v1 PP: 32-34 Sep 25, 2000

ISSN: 0028-0518 JRNLD CODE: NRN

WORD COUNT: 1480

...ABSTRACT: the sites of such strategic partners as Zagat.com. And both offer computer-based in- **restaurant reservations** systems that feed a **customer** database which then can be **analyzed** to learn more about regular **customers** and how to best enhance their dining experiences. ...

...TEXT: the sites of such strategic partners as Zagat.com. And both offer computer-based in- **restaurant reservations** systems that feed a **customer** database which then can be **analyzed** to learn more about regular **customers** and how to best enhance their dining experiences.

Among the major differences:

Foodline.com users...

18/3,K/3 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter
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14068560

Business Update

YOMIURI SHIMBUN/DAILY YOMIURI

December 05, 2000

JOURNAL CODE: FYOM LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1645

... a 0.13-micron process is expected to begin from the first half of 2002. **Maximum capacity** will eventually reach 20,000 wafers per month, the equivalent of 48,000 wafers at...

18/3,K/4 (Item 2 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

13180441 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Verizon Wireless Service Now Sold at HomeBase and House 2 Home Stores;
Verizon Wireless' Sales Kiosks in 30 Stores Throughout Southern
California

PR NEWSWIRE

October 06, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 465

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Desert.

Verizon Wireless' kiosks also offer the company's new Mobile Web service -- personal wireless Internet access via mobile phones. Users can comparison shop, book airline flights, make restaurant reservations, receive daily horoscopes and keep up with favorite sports teams using Mobile Web. Customers...

18/3,K/5 (Item 3 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

13162726 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Verizon Wireless Minutes Now Available at UCLA Store; Verizon Wireless -
Exclusive Wireless Provider on UCLA Campus

PR NEWSWIRE

October 05, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 500

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... The Verizon Wireless' kiosk also offers the company's new Mobile Web service -- personal wireless Internet access via mobile phones. Users can comparison shop, book airline flights, make restaurant reservations, receive daily horoscopes and keep up with favorite sports teams using Mobile Web. Students...

18/3,K/6 (Item 4 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

12562231 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Life&Soul: The big issue: From starvation diets to injecting women's urine,
losing weight hasn't been easy for Rafael Garcia-Navarro. But then he
met Michel Montignac

RAFAEL GARCIA-NAVARRO

OBSERVER, p44

August 20, 2000

JOURNAL CODE: FOBS LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 2318

... into the small intestine. The weight loss occurs as the body adjusts to its new, limited capacity to absorb nutrients, for which vitamin supplements are thereafter widely prescribed. The mortality risks are...

18/3,K/7 (Item 5 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

11293595

Plant yourself in these restaurants

YOMIURI SHIMBUN/DAILY YOMIURI

June 01, 2000

JOURNAL CODE: FYOM LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 796

... Tokyo. -- Zassou-ya (Jap Cho Ok) (03-5410-3408) The new-wave Korean-style cuisine restaurant offers a limited number of non-meat dishes. One can order a basket of assorted fresh exotic leaves...

18/3,K/8 (Item 6 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

10830989 (USE FORMAT 7 OR 9 FOR FULLTEXT)

AMERICAN EXPRESS: American Express launches powerful one-stop travel and entertainment resource; New "Super Hub" integrates wide variety of outstanding online tools for planning and booking both travel and entertainment

M2 PRESSWIRE

May 03, 2000

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1186

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... SkyGuide e-zine." The Benefits of Clicks and Mortar Unlike many other sites, which provide limited human assistance in planning, booking , and on the road service, American Express supports its online activities with its huge travel...

18/3,K/9 (Item 7 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

09712064 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Executive Travel In Asia This Week

PR NEWSWIRE

February 02, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1020

... overseas travel agents or the Cathay Pacific reservation office in the country of origin. Certain restrictions may apply. <http://www.cathay-usa.com>

18/3,K/10 (Item 8 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

09712004 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Asian Markets - Shares Close Broadly Lower - Feb 23, 2000

PR NEWSWIRE

February 02, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1005

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... overseas travel agents or the Cathay Pacific reservation office in the country of origin. Certain **restrictions** may apply. <http://www.cathay-usa.com>

AIR NEW ZEALAND OFFERS SPECIAL SYDNEY-LA FARE
LOS ANGELES - Air New...

18/3,K/11 (Item 9 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09701431 (USE FORMAT 7 OR 9 FOR FULLTEXT)
BUSINESS CLASS - EXECUTIVE TRAVEL IN ASIA TODAY
ASIA PULSE
February 23, 2000
JOURNAL CODE: WAPL LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1026

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... overseas travel agents or the Cathay Pacific reservation office in the country of origin. Certain **restrictions** may apply. <http://www.cathay-usa.com>

AIR NEW ZEALAND OFFERS SPECIAL SYDNEY-LA FARE
LOS ANGELES - Air New...

18/3,K/12 (Item 10 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09291079
Table talk . . .
HERALD (UNITED KINGDOM), p20
January 22, 2000
JOURNAL CODE: FGH LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 231

...The downside is that bargain-hunters have to vacate tables for 8pm, but other non- **restrictive** offers are also available

18/3,K/13 (Item 11 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

03246298
Park Hyatt Tokyo has a new face
YOMIURI SHIMBUN/DAILY YOMIURI
October 27, 1998
JOURNAL CODE: FYOM LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 922

... we've seen some decline in the numbers in banqueting events and also, to a **limited** extent, in our **restaurants** . So, yes, I mean that we are not immune (to the recession). On the banqueting...

18/3,K/14 (Item 12 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

03056897
Vail Cascade Hotel & Club Announces Winter Packages
PR NEWSWIRE

October 09, 1998

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 522

...packages are offered on a limited, space-available basis, so guests are encouraged to book **reservations** early. Some **restrictions** apply. Call 1-800-420-2424 for reservations. For more information about the Vail Cascade...

18/3,K/15 (Item 13 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

03004844

Comfort, Quality, Clarion and Sleep Inn Introduce New Frequent Stay Program
PR NEWSWIRE

October 02, 1998

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 527

...redeem points for gift certificates from more than 100 national and 500 regional retailers and **restaurants** including JCPenney, The **Limited**, The Sharper Image, Bath and Body Works, Best Buy, Home Depot, Red Lobster, KB Toys...

18/3,K/16 (Item 14 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

01992728 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Vanstar Awarded a Multi-Million Dollar Services Contract With MICROS Systems, Inc.

BUSINESS WIRE

June 23, 1998 6:45

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 606

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... development of central reservation and property management systems for hotels and resorts. These systems allow **users** to track and **analyze** inventories, sales, and **reservations**. MICROS sells its products to hotels, resorts, restaurants, casinos, cruise ships, theme parks, and institutional...

18/3,K/17 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00206446 20000301061B2544 (USE FORMAT 7 FOR FULLTEXT)

lastminute.com Files Registration Statement with the U.S. Securities and Exchange Commission and Pathfinder Prospectus with the London Stock Exchange

Business Wire

Wednesday, March 1, 2000 17:14 EST

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 289

TEXT:

...package holidays, entertainment tickets, restaurant reservations, specialty services, gifts and auctions via its website at **www**

.lastminute.com.

Morgan Stanley Securities Limited is Lead Manager and Global Coordinator for the Offering.

18/3, K/18 (Item 1 from file: 634)
DIALOG(R) File 634: San Jose Mercury
(c) 2002 San Jose Mercury News. All rts. reserv.

08732034

VENTURE CAPITAL SURVEY SECOND QUARTER 1996
San Jose Mercury News (SJ) - Monday, August 19, 1996
By: Much of the data was compiled from a Mercury News survey of venture
capitalists by editorial assistants Jack Davis and Glenda Queensbury.
Edition: Morning Final Section: Business Monday Page: 4E
Word Count: 4,066

...Gauge Technologies*
Mountain View
\$520,000
Glynn Ventures (hbox) Mort Meyerson (hbox) Sterling Payot Capital
Internet traffic and user -behavior analysis software

Genesys Telecommunications Laboratories*
San Bruno
\$7,000,000
Benchmark Capital (hbox) Weiss, Peck & Greer...

22/3,K/1 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

16106468 (USE FORMAT 7 OR 9 FOR FULLTEXT)
The Executive Centre launches Seoul outlet
KOREA HERALD
April 11, 2001
JOURNAL CODE: FKHD LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 640

... support offers real value for start-ups, new market entrants, and multinationals with project based engagements, especially when compared with the capital investment of traditional leasing and staffing," noted CEO Paul Salnikow. With today...

22/3,K/2 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

15904975 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Spring Into Springtime With Special Offers From Select North American
Starwood Hotels
PR NEWSWIRE
March 29, 2001
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1532

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... gourmet Italian restaurant, Palio, a one-hour wave-runner rental, a ten-dollar daily casino match play coupon and one free day for up to two children at The Westin Rio Del Mar Beach's Club Iguana...

22/3,K/3 (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09667351
Business Update//The Daily Yomiuri</copyright>
YOMIURI SHIMBUN/DAILY YOMIURI
February 22, 2000
JOURNAL CODE: FYOM LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 798

... of IBM's global know-how and specialized technologies as it implements such functions as Internet banking and 24-hour, 365- days-a-year operations. Lehman Brothers analyst Shu Nung Lee said the Japanese car market should recover in 2000 with new vehicle...

22/3,K/4 (Item 4 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09382212 (USE FORMAT 7 OR 9 FOR FULLTEXT)
MenuHunter.com To Provide The Ultimate In Online Restaurant Reservations
Using ServeClick from Connectria; Service to Handle Complex, Real-World
Needs of Restaurants & Patrons
BUSINESS WIRE
February 01, 2000
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 900

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Yahoo. MenuHunter lists over 200,000 restaurants nationwide, and is built upon a simple premise - **restaurant** selection is easiest **when** you can actually **compare** menu offerings. MenuHunter.com allows visitors to make informed decisions about whether to visit a...

22/3,K/5 (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00796211 20020716NYTU201 (USE FORMAT 7 FOR FULLTEXT)
BUCA, Inc. Reports Record Sales of \$60.9 Million in Second Q
PR Newswire
Tuesday, July 16, 2002 19:52 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 2,252

TEXT:
...restaurant sales decreased 6.9 percent at the seven
Vinny Testa's restaurants in the **comparable** **restaurant** base during the
same
time period. The decrease in **comparable** **restaurant** sales at both
Buca di
Beppo and Vinny Testa's was entirely the result of...

22/3,K/6 (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00785119 20020620NYTH133 (USE FORMAT 7 FOR FULLTEXT)
Cendant's Hotel Group Launches Redesigned Web Site
PR Newswire
Thursday, June 20, 2002 16:15 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 443

TEXT:
...ever."
Cendant's new best available rate guarantee promises to provide
customers
with the lowest **rates** anywhere on the **Internet** **when** **booking** through
its
www.daysinn.com, www.super8.com, www.ramada.com, www.travelodge.com,
www.hojo.com, www...

22/3,K/7 (Item 3 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00642675 20010917CGM008 (USE FORMAT 7 FOR FULLTEXT)
Sixth Virginia Candlewood Suites Open
PR Newswire
Monday, September 17, 2001 11:01 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 581

TEXT:

File 344:Chinese Patents Abs Aug 1985-2002/Oct
(c) 2002 European Patent Office
File 347:JAPIO Oct 1976-2002/Jun(Updated 021004)
(c) 2002 JPO & JAPIO
File 350:Derwent WPIX 1963-2002/UD,UM &UP=200267
(c) 2002 Thomson Derwent
File 348:EUROPEAN PATENTS 1978-2002/Oct W02
(c) 2002 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20021017,UT=20021003
(c) 2002 WIPO/Univentio
File 256:SoftBase:Reviews,Companies&Prods. 82-2002/Sep
(c)2002 Info.Sources Inc
File 2:INSPEC 1969-2002/Oct W3
(c) 2002 Institution of Electrical Engineers
File 35:Dissertation Abs Online 1861-2002/Sep
(c) 2002 ProQuest Info&Learning
File 65:Inside Conferences 1993-2002/Oct W3
(c) 2002 BLDSC all rts. reserv.
File 99:Wilson Appl. Sci & Tech Abs 1983-2002/Sep
(c) 2002 The HW Wilson Co.
File 233:Internet & Personal Comp. Abs. 1981-2002/Oct
(c) 2002 Info. Today Inc.
File 583:Gale Group Globalbase(TM) 1986-2002/Oct 17
(c) 2002 The Gale Group
File 474:New York Times Abs 1969-2002/Oct 21
(c) 2002 The New York Times
File 475:Wall Street Journal Abs 1973-2002/Oct 21
(c) 2002 The New York Times
File 16:Gale Group PROMT(R) 1990-2002/Oct 22
(c) 2002 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2002/Oct 22
(c)2002 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group
File 275:Gale Group Computer DB(TM) 1983-2002/Oct 22
(c) 2002 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2002/Oct 21
(c) 2002 The Gale Group
File 636:Gale Group Newsletter DB(TM) 1987-2002/Oct 22
(c) 2002 The Gale Group
File 9:Business & Industry(R) Jul/1994-2002/Oct 21
(c) 2002 Resp. DB Svcs.
File 15:ABI/Inform(R) 1971-2002/Oct 22
(c) 2002 ProQuest Info&Learning
File 20:Dialog Global Reporter 1997-2002/Oct 22
(c) 2002 The Dialog Corp.
File 95:TEME-Technology & Management 1989-2002/Oct W2
(c) 2002 FIZ TECHNIK
File 476:Financial Times Fulltext 1982-2002/Oct 22
(c) 2002 Financial Times Ltd
File 610:Business Wire 1999-2002/Oct 22
(c) 2002 Business Wire.
File 613:PR Newswire 1999-2002/Oct 22
(c) 2002 PR Newswire Association Inc
File 624:McGraw-Hill Publications 1985-2002/Oct 21
(c) 2002 McGraw-Hill Co. Inc
File 634:San Jose Mercury Jun 1985-2002/Oct 21
(c) 2002 San Jose Mercury News
File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire
File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc
File 570:Gale Group MARS(R) 1984-2002/Oct 22
(c) 2002 The Gale Group
File 477:Irish Times 1999-2002/Oct 22

(c) 2002 Irish Times
File 710:Times/Sun.Times(London) Jun 1988-2002/Oct 22
(c) 2002 Times Newspapers
File 711:Independent(London) Sep 1988-2002/Oct 22
(c) 2002 Newspaper Publ. PLC
File 756:Daily/Sunday Telegraph 2000-2002/Oct 22
(c) 2002 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2002/Oct 22
(c) 2002
File 387:The Denver Post 1994-2002/Oct 21
(c) 2002 Denver Post
File 471:New York Times Fulltext 90-Day 2002/Oct 21
(c) 2002 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
(c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2002/Oct 21
(c) 2002 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2002/Oct 18
(c) 2002 Detroit Free Press Inc.
File 631:Boston Globe 1980-2002/Oct 21
(c) 2002 Boston Globe
File 633:Phil.Inquirer 1983-2002/Oct 21
(c) 2002 Philadelphia Newspapers Inc
File 638:Newsday/New York Newsday 1987-2002/Oct 21
(c) 2002 Newsday Inc.
File 640:San Francisco Chronicle 1988-2002/Oct 22
(c) 2002 Chronicle Publ. Co.
File 641:Rocky Mountain News Jun 1989-2002/Oct 18
(c) 2002 Scripps Howard News
File 702:Miami Herald 1983-2002/Oct 15
(c) 2002 The Miami Herald Publishing Co.
File 703:USA Today 1989-2002/Oct 21
(c) 2002 USA Today
File 704:(Portland)The Oregonian 1989-2002/Oct 19
(c) 2002 The Oregonian
File 713:Atlanta J/Const. 1989-2002/Oct 20
(c) 2002 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2002/Oct 20
(c) 2002 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2002/Oct 22
(c) 2002 Christian Science Monitor
File 725:(Cleveland)Plain Dealer Aug 1991-2000/Dec 13
(c) 2000 The Plain Dealer
File 735:St. Petersburg Times 1989- 2000/Nov 01
(c) 2000 St. Petersburg Times
File 635:Business Dateline(R) 1985-2002/Oct 22
(c) 2002 ProQuest Info&Learning

?ds

Set	Items	Description
S1	54	(RESTAURANT OR RESTAURANTS) (3N) (SEATING? OR RESERVATION? OR BOOKING?) (5N) (INTERNET OR ONLINE OR ON()LINE OR ELECTRONIC) (- 5N) (INCENTIVE? OR PROMOTION? OR DISCOUNT?) NOT PY>2000

1/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

08136681 Supplier Number: 67927838 (USE FORMAT 7 FOR FULLTEXT)
Hotel Reservations Network and Transmedia Network Inc. Announce Strategic Partnership; Delivers Hotel Discounts and Dining Rewards to Travelers.
PR Newswire, pNA
Dec 12, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 950

... allows iDine members who are traveling to not only earn dining rewards at participating iDine restaurants , but also take advantage of discounted hotel accommodations."

ABOUT HRN

Hotel Reservations Network, Inc. (Nasdaq: ROOM) is the Internet 's number one provider of discount hotel accommodations and supplier of room availability during sold...

1/3,K/2 (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

07532940 Supplier Number: 63134876 (USE FORMAT 7 FOR FULLTEXT)
BUSINESS CLASS - EXECUTIVE TRAVEL IN ASIA TODAY.
AsiaPulse News, p0953
July 5, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1010

... useful travel resources, including an English timetable and fare charts for train trips and flights, online reservations for 8,000 hotels and 1,000 restaurants with discount coupons, handbook information, plus more than 200 sightseeing walks, maps and weather forecasts. <http://www...>

1/3,K/3 (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

07447453 Supplier Number: 62554885 (USE FORMAT 7 FOR FULLTEXT)
Transmedia plans online restaurant marketing venture. (iDine.com) (Brief Article)
Nation's Restaurant News, v34, n20, p24
May 15, 2000
Language: English Record Type: Fulltext
Article Type: Brief Article
Document Type: Newspaper; Trade
Word Count: 108

(USE FORMAT 7 FOR FULLTEXT)
TEXT:
...fame, said it is planning a third-quarter launch for iDine.com, a wholly owned Internet subsidiary intended to help restaurants fill empty tables through Web listings, online reservation - booking capabilities, promotions and loyalty-building tools.

1/3,K/4 (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2002 The Gale Group. All rts. reserv.

07120110 Supplier Number: 60273834 (USE FORMAT 7 FOR FULLTEXT)
San Francisco Magazine and OpenTable.com Announce Marketing Agreement;
Special Magazine Section to Promote Bay Area Restaurants and Online
Reservations.

Business Wire, p0370
March 20, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 344

... and San Francisco Magazine today announced marketing agreement that features both on and off-line **promotions** of San Francisco **restaurants** and the OpenTable.com **online reservation** system.

Under the terms of the agreement, OpenTable.com is a primary sponsor San Francisco...

1/3,K/5 (Item 5 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

07111148 Supplier Number: 59967432 (USE FORMAT 7 FOR FULLTEXT)
Click-and-Reserve. (Company Business and Marketing)
Rupley, Sebastian
PC Magazine, p81
April 4, 2000
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; General Trade
Word Count: 178

... restaurants.

Xtime also tracks the habits of users, so that businesses can make special, targeted **promotions** on an ongoing basis.

Other players are pursuing the **online reservation** idea as well. In Boston, Los Angeles, New York, and San Francisco, Opentable.com is enabling **restaurants** to take **reservations online**. Diners can search for eateries by cuisine, seat availability, and other criteria.

1/3,K/6 (Item 6 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

07095883 Supplier Number: 59997592 (USE FORMAT 7 FOR FULLTEXT)
BUSINESS CLASS - EXECUTIVE TRAVEL IN ASIA TODAY.
AsiaPulse News, p0205
March 8, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 997

... key infrastructure to secure all online transactions. Traveller Services (HK) has more than 600 pages **online** and offers the largest Hong Kong local commercial travel site for hotel **reservations** and air ticketing. A **restaurant** guide also offers information on 4,000 local **restaurants** with photographs and reviews. The site offers Hong Kong's first **online hotel reservation** system at special **promotional** rates.

<http://www.traveller.com.hk>

Asia Pulse Pte Ltd

CONTACT: Asia Pulse Production Centre...

1/3,K/7 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06798657 Supplier Number: 57443914 (USE FORMAT 7 FOR FULLTEXT)

Internet Commerce.

Nation's Restaurant News, v33, n44, p5
Nov 1, 1999

Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 3331

... anticipation," Laing says.

New Online Trends

New developments may sweep even more restaurants onto the **Internet**. Some other uses already are well established, such as **online** coupons and **discounts**, some of which are even built into credit cards used at specific **restaurants**.

Now imagine a **reservation** system that, if your favorite place is solidly booked tonight, offers you an opening at...

1/3,K/8 (Item 8 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06675989 Supplier Number: 55882279 (USE FORMAT 7 FOR FULLTEXT)

Double the Profits.

Quinlan, Michael
Travel Agent, v296, n10, p18
Sept 13, 1999

Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 1191

... It also lets users access negotiated air fare and car rental rates, and book them **online**. Users can also order tickets, make **restaurant reservations**, get shopping **discounts** and do other event-related functions **online**. The ERS engine even keeps a history of each reservation and provides reports for event...

1/3,K/9 (Item 9 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

05214255 Supplier Number: 47953808

Electronic dining experience.

Wren, Worth, Jr.
Fort Worth Star-Telegram (TX), pBus16
Sept 1, 1997

Language: English Record Type: Abstract
Document Type: Newspaper; Trade

ABSTRACT:

...work load and sales monitoring are among the many conveniences that computers provide for the **restaurant** industry. Advertising, customer **reservations**, **discount** offers and exchange of recipes through the **Internet** extend the **restaurant**'s reach through **electronic** technology. The computer in the restaurant, however, can never take the place of the person...

1/3,K/10 (Item 1 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

12886868 SUPPLIER NUMBER: 67927838 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Hotel Reservations Network and Transmedia Network Inc. Announce Strategic Partnership; Delivers Hotel Discounts and Dining Rewards to Travelers.
PR Newswire, NA
Dec 12, 2000
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 950 LINE COUNT: 00085

... allows iDine members who are traveling to not only earn dining rewards at participating iDine restaurants, but also take advantage of discounted hotel accommodations."

ABOUT HRN

Hotel Reservations Network, Inc. (Nasdaq: ROOM) is the Internet's number one provider of discount hotel accommodations and supplier of room availability during sold...

1/3,K/11 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

12213272 SUPPLIER NUMBER: 62554885 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Transmedia plans online restaurant marketing venture. (iDine.com) (Brief Article)
Nation's Restaurant News, 34, 20, 24
May 15, 2000
DOCUMENT TYPE: Brief Article ISSN: 0028-0518 LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 117 LINE COUNT: 00014

TEXT:

...fame, said it is planning a third-quarter launch for iDine.com, a wholly owned Internet subsidiary intended to help restaurants fill empty tables through Web listings, online reservation - booking capabilities, promotions and loyalty-building tools.

1/3,K/12 (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

11863031 SUPPLIER NUMBER: 60273834 (USE FORMAT 7 OR 9 FOR FULL TEXT)
San Francisco Magazine and OpenTable.com Announce Marketing Agreement; Special Magazine Section to Promote Bay Area Restaurants and Online Reservations.
Business Wire, 0370
March 20, 2000
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 346 LINE COUNT: 00035

... and San Francisco Magazine today announced marketing agreement that features both on and off-line promotions of San Francisco restaurants and the OpenTable.com online reservation system.

Under the terms of the agreement, OpenTable.com is a primary sponsor San Francisco...

1/3,K/13 (Item 4 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

11726514 SUPPLIER NUMBER: 59206890 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Xtime's Scheduling Engine Brings E-Commerce to Service Industries.
Business Wire, 0095

Feb 7, 2000

LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 775 LINE COUNT: 00069

... a targeted fashion.

Celia Francis, Xtime's senior director of marketing, explains: "When a **restaurant** owner notices that upcoming **reservations** are lagging, she can immediately create an **online promotion** to fill the vacant seats. Likewise, beauty salons and other service providers can make the..."

1/3,K/14 (Item 5 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

11489858 SUPPLIER NUMBER: 57443914 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Internet Commerce.

Nation's Restaurant News, 33, 44, 5

Nov 1, 1999

ISSN: 0028-0518 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 3551 LINE COUNT: 00284

... anticipation," Laing says.

New Online Trends

New developments may sweep even more restaurants onto the **Internet**. Some other uses already are well established, such as **online coupons** and **discounts**, some of which are even built into credit cards used at specific **restaurants**.

Now imagine a **reservation** system that, if your favorite place is solidly booked tonight, offers you an opening at...

dup

1/3,K/15 (Item 1 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

02380491 SUPPLIER NUMBER: 59967432 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Click-and-Reserve. (Company Business and Marketing)

Rupley, Sebastian

PC Magazine, 81

April 4, 2000

ISSN: 0888-8507 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 187 LINE COUNT: 00019

... restaurants.

Xtime also tracks the habits of users, so that businesses can make special, targeted **promotions** on an ongoing basis.

Other players are pursuing the **online reservation** idea as well. In Boston, Los Angeles, New York, and San Francisco, Opentable.com is enabling **restaurants** to take **reservations online**. Diners can search for eateries by cuisine, seat availability, and other criteria.

1/3,K/16 (Item 2 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

01995482 SUPPLIER NUMBER: 18651303 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Zip2 offers Yellow Pages niche to newspapers. (Company Business and Marketing)

Rossello, Rosanne

Seybold Report on Internet Publishing, v1, n1, p30(2)

Sep, 1996

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 888 LINE COUNT: 00073

... gifs for viewing on the Internet.

This two-way communication allows advertisers to respond to **online** users even if they don't have a computer. If the advertiser is a **restaurant**, for example, an **online** user could make a **reservation** and have the **restaurant** return a confirmation. Similarly, advertisers could forward **promotions** or coupons to users to entice them to buy their products or services.

Virtual agent...

1/3,K/17 (Item 1 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02755467 Supplier Number: 67927838 (USE FORMAT 7 FOR FULLTEXT)

Hotel Reservations Network and Transmedia Network Inc. Announce Strategic Partnership; Delivers Hotel Discounts and Dining Rewards to Travelers.

PR Newswire, pNA

Dec 12, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 950

... allows iDine members who are traveling to not only earn dining rewards at participating iDine **restaurants**, but also take advantage of **discounted** hotel accommodations."

ABOUT HRN

Hotel Reservations Network, Inc. (Nasdaq: ROOM) is the **Internet**'s number one provider of discount hotel accommodations and supplier of room availability during sold...

1/3,K/18 (Item 2 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02433026 Supplier Number: 60273834 (USE FORMAT 7 FOR FULLTEXT)

San Francisco Magazine and OpenTable.com Announce Marketing Agreement; Special Magazine Section to Promote Bay Area Restaurants and Online Reservations.

Business Wire, p0370

March 20, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 344

... and San Francisco Magazine today announced marketing agreement that features both on and off-line **promotions** of San Francisco **restaurants** and the OpenTable.com **online** **reservation** system.

Under the terms of the agreement, OpenTable.com is a primary sponsor San Francisco...

1/3,K/19 (Item 1 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04728423 Supplier Number: 63594475 (USE FORMAT 7 FOR FULLTEXT)

DUBAI: DININGDUBAI.COM INTRODUCES ITS ON-LINE RESTAURANT INFORMATION AND RESERVATION SITE.

IPR Strategic Business Information Database, pNA

July 20, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade
Word Count: 124

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...type of cuisine, location, price level, other features, and provides a complete description of each **restaurant**. According to AME Info, DIDCOM club members enjoy the benefits of making **reservations** **online** and are also entitled to **discounts** and complementary offers made by various **restaurants** featured on the site. Membership to DIDCOM club is

1/3,K/20 (Item 1 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2002 Resp. DB Svcs. All rts. reserv.

02809562 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Transmedia plans online restaurant marketing venture
(Transmedia Network Inc plans to launch iDine.com, a wholly owned Internet subsidiary)

Nation's Restaurant News, v 34, n 20, p 24

May 15, 2000

DOCUMENT TYPE: Journal ISSN: 0028-0518 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 104

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...fame, said it is planning a third-quarter launch for iDine.com, a wholly owned **Internet** subsidiary intended to help **restaurants** fill empty tables through Web listings, **online** **reservation** - **booking** capabilities, **promotions** and loyalty-building tools.

iDine.com officials said **restaurants** would be able to use their existing credit-card-processing systems to track program-participant...

1/3,K/21 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

01951914 46212831

Internet commerce

Anonymous

Nation's Restaurant News v33n44 PP: S5-S9 Nov 1, 1999

ISSN: 0028-0518 JRNL CODE: NRN

WORD COUNT: 3330

...TEXT: anticipation," Laing says.

New Online Trends

New developments may sweep even more restaurants onto the **Internet**. Some other uses already are well established, such as **online** coupons and **discounts**, some of which are even built into credit cards used at specific **restaurants**.

Now imagine a **reservation** system that, if your favorite place is solidly booked tonight, offers you an opening at...

1/3,K/22 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

14425257 (USE FORMAT 7 OR 9 FOR FULLTEXT)
The Orlando Sentinel, Fla., Restaurant Column
Jerry Jackson
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (ORLANDO SENTINEL - FLORIDA)
December 25, 2000
JOURNAL CODE: KORS LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 452

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... as a "total food and beverage resource," with food glossaries, recipes, wine and beer information, **restaurant reservations**, links, maps, **online discounts**, shopping, tips on etiquette, message boards, contests and other features.

Mike Solton, 42, the Los...

1/3,K/23 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

14197264 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Hotel Reservations Network and Transmedia Network Inc. Announce Strategic Partnership; Delivers Hotel Discounts and Dining Rewards to Travelers
PR NEWSWIRE
December 12, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 924

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... allows iDine members who are traveling to not only earn dining rewards at participating iDine **restaurants**, but also take advantage of **discounted** hotel accommodations."

ABOUT HRN

Hotel Reservations Network, Inc. (Nasdaq: ROOM) is the **Internet**'s number one provider of discount hotel accommodations and supplier of room availability during sold...

1/3,K/24 (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

13227261 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Pittsburgh-Area Visitors Bureau to Unveil Million-Dollar Web Site
Dan Fitzpatrick
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (PITTSBURGH POST-GAZETTE - PENNSYLVANIA)
October 10, 2000
JOURNAL CODE: KPPG LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 832

(USE FORMAT 7 OR 9 FOR FULLTEXT)

The site, www.VisitPittsburgh.com, will allow credit-card-wielding travelers to make **online hotel reservations**, buy theater tickets, book **restaurant reservations** and get seats to a Penguins game. Everything is offered at a **discount**, but travelers using the site have to spend at least one night at a local...

1/3,K/25 (Item 4 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

12107233 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Web World

TIMES

July 26, 2000

JOURNAL CODE: FTMS LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 253

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... from others.
www.book2eat.com
is similar to www.toptable.com in that it offers **online restaurant reservations**. Both sites recently launched corporate plans for business users. Takes the hassle out of **booking** and stretches entertainment budgets, as users are entitled to **discounts** at featured **restaurants**. Both sites offer available **booking** times.

www.panchang.com

An interactive website, based on Indian astrology, that gives you a...

1/3,K/26 (Item 5 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

11804045 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Executive Travel In Asia This Week

PR NEWSWIRE

July 05, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 965

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... useful travel resources, including an English timetable and fare charts for train trips and flights, **online reservations** for 8,000 hotels and 1,000 **restaurants** with **discount** coupons, handbook information, plus more than 200 sightseeing walks, maps and weather forecasts. <http://www...>

1/3,K/27 (Item 6 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

11802315 (USE FORMAT 7 OR 9 FOR FULLTEXT)

BUSINESS CLASS - EXECUTIVE TRAVEL IN ASIA TODAY

ASIA PULSE

July 05, 2000

JOURNAL CODE: WAPL LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 971

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... useful travel resources, including an English timetable and fare charts for train trips and flights, **online reservations** for 8,000 hotels and 1,000 **restaurants** with **discount** coupons, handbook information, plus more than 200 sightseeing walks, maps and weather forecasts. <http://www...>

1/3,K/28 (Item 7 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2002 The Dialog Corp. All rts. reserv.

11502540 (USE FORMAT 7 OR 9 FOR FULLTEXT)
600 NYC Restaurants Say 'Eat 5 Star, Pay 2 Star'; yougottaeat.com Defines
Discount Dining
PR NEWSWIRE
June 14, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 538

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... a dining experience based on varying criteria (i.e., cuisine, location, price, and meal) and discount amount.

The site will also provide restaurant profiles including menus, photos, ratings, reviews, a link to the restaurants website and online reservations.

[yougottaeat](http://yougottaeat.com) is aggressively selling and marketing to both the restaurant and consumer communities. These efforts include trade and consumer online and off-line initiatives as well as an extensive affiliated partner program. Partners will include...

1/3,K/29 (Item 8 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

10171052 (USE FORMAT 7 OR 9 FOR FULLTEXT)
[GiftCertificates.com](http://www.GiftCertificates.com) and [OpenTable.com](http://www.OpenTable.com) Partner to Provide Restaurant Gift Certificates Online
PR NEWSWIRE
March 21, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 560

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... also provides retailers with private-label gift certificate services and corporations with employee gift and incentive solutions.
<http://www.GiftCertificates.com>
About [OpenTable.com](http://www.OpenTable.com)
[OpenTable.com](http://www.OpenTable.com), the online restaurant reservation network, has 150 employees and is based in San Francisco, California, with offices in New...

1/3,K/30 (Item 9 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

10152620 (USE FORMAT 7 OR 9 FOR FULLTEXT)
San Francisco Magazine and [OpenTable.com](http://www.OpenTable.com) Announce Marketing Agreement;
Special Magazine Section to Promote Bay Area Restaurants and Online Reservations
BUSINESS WIRE
March 20, 2000
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 350

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... and San Francisco Magazine today announced marketing agreement that features both on and off-line promotions of San Francisco restaurants and the [OpenTable.com](http://www.OpenTable.com) online reservation system.

Under the terms of the agreement, [OpenTable.com](http://www.OpenTable.com) is a primary sponsor San Francisco...

1/3,K/31 (Item 10 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09957009 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Executive Travel In Asia This Week
PR NEWSWIRE
March 08, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 934

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... key infrastructure to secure all online transactions. Traveller Services (HK) has more than 600 pages **online** and offers the largest Hong Kong local commercial travel site for hotel **reservations** and air ticketing. A **restaurant** guide also offers information on 4,000 local **restaurants** with photographs and reviews. The site offers Hong Kong's first **online** hotel **reservation** system at special **promotional** rates.
<http://www.traveller.com.hk>
/CONTACT: Asia Pulse Production Centre, in Sydney Australia, 612...

1/3,K/32 (Item 11 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09952609 (USE FORMAT 7 OR 9 FOR FULLTEXT)
BUSINESS CLASS - EXECUTIVE TRAVEL IN ASIA TODAY
ASIA PULSE
March 08, 2000
JOURNAL CODE: WAPL LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 962

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... key infrastructure to secure all online transactions. Traveller Services (HK) has more than 600 pages **online** and offers the largest Hong Kong local commercial travel site for hotel **reservations** and air ticketing. A **restaurant** guide also offers information on 4,000 local **restaurants** with photographs and reviews. The site offers Hong Kong's first **online** hotel **reservation** system at special **promotional** rates.
<http://www.traveller.com.hk>
Asia Pulse Pte Ltd
CONTACT: Asia Pulse Production Centre...

1/3,K/33 (Item 12 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

09930594
E-tailers become fellow travellers
Nic Hopkins
ABIX - AUSTRALASIAN BUSINESS INTELLIGENCE (AUSTRALIAN) , p24
March 07, 2000
JOURNAL CODE: WTAU LANGUAGE: English RECORD TYPE: ABSTRACT
WORD COUNT: 80

... of forming an alliance with Sydney's travel.com.au. The pair would offer late **on-line** **bookings** for hotels, **restaurants**, auctions and flights at **discount** packages. The concept is so popular in the UK and Europe that last minute has...

1/3,K/34 (Item 13 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

08463653 (USE FORMAT 7 OR 9 FOR FULLTEXT)
(PR) EnSpot.com Goes Live with Over 1 Million Events
PR NEWSWIRE
November 30, 1999
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 370

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... buy merchandise (i.e. CDs, DVDs, Videos, Books, etc.), read daily entertainment news, find local **restaurants**, make **reservations online** and take advantage of special ticket **discounts** and **promotions** only offered on EnSpot.com.

According to Arnold, EnSpot.com also is an effective tool...

1/3,K/35 (Item 14 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

08463637 (USE FORMAT 7 OR 9 FOR FULLTEXT)
EnSpot.com Goes Live With Over 1 Million Events
BUSINESS WIRE
November 30, 1999
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 432

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... buy merchandise (i.e. CDs, DVDs, Videos, Books, etc.), read daily entertainment news, find local **restaurants**, make **reservations online** and take advantage of special ticket **discounts** and **promotions** only offered on EnSpot.com.

According to Arnold, EnSpot.com also is an effective tool...

1/3,K/36 (Item 15 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2002 The Dialog Corp. All rts. reserv.

08393457 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Local online directory of dining spots
Shyla Sangaran
NEW STRAITS TIMES (MALAYSIA)
November 25, 1999
JOURNAL CODE: FNST LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 347

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... entertainment outlets is compiled. The second level of development prepares the Web site to offer **promotions** and **discounts** for its members, he said.

In addition, participating **restaurants** and entertainment outlets can offer information such as menus, prices, special **promotions**, offers and **online reservations**. The site will also have features such as articles and maps on **restaurants**.

"Patrons will be given a Dining Club Card that will be accepted at all participating..."

1/3,K/37 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00359747 20000908252B5348 (USE FORMAT 7 FOR FULLTEXT)
Internet Commerce Expo San Jose Exhibitor Profiles A to Z; Conference and
Exposition to Be Held Next Week in San Jose
Business Wire
Friday, September 8, 2000 15:17 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWswire
WORD COUNT: 4,897

...the inevitable
channel for business expansion". ICe will officially launch the
partnership between RegiSoft and Bookingzone .com, providers of an
online reservation service portal for services such as restaurants
and
repairs. RegiSoft will provide Bookingzone 's customers with discounts ,
promotions for use at Internet sites and brick-and-mortar businesses.
Founded in 1999, RegiSoft is a privately held company...

1/3,K/38 (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00237206 20000320080B6181 (USE FORMAT 7 FOR FULLTEXT)
San Francisco Magazine and OpenTable.com Announce Marketing Agreement;
Special Magazine Section to Promote Bay Area Restaurants and Online
Reservations
Business Wire
Monday, March 20, 2000 11:47 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWswire
WORD COUNT: 368

TEXT:
...and San Francisco Magazine today announced marketing agreement that
features
both on and off-line promotions of San Francisco restaurants and the
OpenTable.com online reservation system.

1/3,K/39 (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00188072 20000207038B2837 (USE FORMAT 7 FOR FULLTEXT)
Xtime's Scheduling Engine Brings E-Commerce to Service Industries
Business Wire
Monday, February 7, 2000 07:46 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWswire
WORD COUNT: 748

...in a targeted
fashion.

Celia Francis, Xtime's senior director of marketing, explains: "When a
restaurant owner notices that upcoming reservations are lagging, she
can
immediately create an online promotion to fill the vacant seats.

Likewise,
beauty salons and other service providers can make the...

1/3,K/40 (Item 4 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00147857 19991130334B1372 (USE FORMAT 7 FOR FULLTEXT)
EnSpot.com Goes Live With Over 1 Million Events
Business Wire
Tuesday, November 30, 1999 10:52 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 382

...buy merchandise (i.e. CDs, DVDs, Videos, Books, etc.), read daily entertainment news, find local **restaurants**, make **reservations online** and take advantage of special ticket **discounts** and **promotions** only offered on EnSpot.com.

According to Arnold, EnSpot.com also is an effective tool...

1/3,K/41 (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00477779 20001212NYTU022 (USE FORMAT 7 FOR FULLTEXT)
Hotel Reservations Network And Transmedia Network Inc. Announce Strategic Partnership; Delivers Hotel Discounts And Dining Rewards to Travelers
PR Newswire
Tuesday, December 12, 2000 08:18 EST
JOURNAL CODE: PR NEWswire, INTERACTIVE CONNECTION LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWswire
WORD COUNT: 953

...allows iDine members who are traveling to not only earn dining rewards at participating iDine **restaurants**, but also take advantage of **discounted hotel accommodations.**"

ABOUT HRN
Hotel **Reservations** Network, Inc. (Nasdaq: ROOM) is the **Internet's** number one provider of discount hotel accommodations and supplier of room availability during sold...

1/3,K/42 (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00366112 20000705HSWEDTA (USE FORMAT 7 FOR FULLTEXT)
Executive Travel in Asia This Week
PR Newswire
Wednesday, July 5, 2000 06:31 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWswire
WORD COUNT: 965

...useful travel resources, including an English timetable and fare charts for train trips and flights, **online**

reservations for 8,000 hotels and 1,000 restaurants with discount coupons, handbook information, plus more than 200 sightseeing walks, maps and weather forecasts. <http://www...>

1/3,K/43 (Item 3 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00354109 20000614CGW045 (USE FORMAT 7 FOR FULLTEXT)
600 NYC Restaurants Say 'Eat 5 Star, Pay 2 Star'; Yougottaeat.Com Defines
Discount Dining
PR Newswire
Wednesday, June 14, 2000 10:37 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 558

...a dining experience based on varying criteria (i.e., cuisine, location, price, and meal) and discount amount.

The site will also provide restaurant profiles including menus, photos, ratings, reviews, a link to the restaurants website and online reservations .

yougottaeat is aggressively selling and marketing to both the restaurant and consumer communities. These efforts include trade and consumer online and off-line initiatives as well as an extensive affiliated partner program. Partners will include...

1/3,K/44 (Item 4 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00295723 20000321NYTU076 (USE FORMAT 7 FOR FULLTEXT)
Giftcertificates.Com And OpenTable.Com Partner to Provide Restaurant Gift
Certificates Online
PR Newswire
Tuesday, March 21, 2000 09:14 EST
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 567

...also provides retailers with private-label gift certificate services and corporations with employee gift and incentive solutions. <http://www.GiftCertificates.com>

About OpenTable.com
OpenTable.com, the online restaurant reservation network, has 150 employees and is based in San Francisco, California, with offices in New...

1/3,K/45 (Item 5 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00280413 20000308HSWEDTA (USE FORMAT 7 FOR FULLTEXT)
Executive Travel in Asia This Week
PR Newswire

Wednesday, March 8, 2000 06:41 EST
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 943

...key infrastructure to secure all online transactions. Traveller Services (HK) has more than 600 pages **online** and offers the largest Hong Kong local commercial travel site for hotel **reservations** and air ticketing. A **restaurant** guide also offers information on 4,000 local **restaurants** with photographs and reviews. The site offers Hong Kong's first **online** hotel **reservation** system at special **promotional** rates.
<http://www.traveller.com.hk>

CONTACT: Asia Pulse Production Centre, in Sydney Australia, 612...

1/3,K/46 (Item 6 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00223234 19991130FLTU008 (USE FORMAT 7 FOR FULLTEXT)
EnSpot.com Goes Live with Over 1 Million Events
PR Newswire
Tuesday, November 30, 1999 10:39 EST
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 370

...buy merchandise (i.e. CDs, DVDs, Videos, Books, etc.), read daily entertainment news, find local **restaurants**, make **reservations** **online** and take advantage of special ticket **discounts** and **promotions** only offered on EnSpot.com.

According to Arnold, EnSpot.com also is an effective tool...

1/3,K/47 (Item 1 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2002 The Gale Group. All rts. reserv.

01908684 Supplier Number: 62554885 (USE FORMAT 7 FOR FULLTEXT)
Transmedia plans **online** **restaurant** marketing venture. (**iDine.com**) (Brief Article)
Nation's Restaurant News, v34, n20, p24
May 15, 2000
ISSN: 0028-0518
Language: English Record Type: Fulltext
Article Type: Brief Article
Document Type: Newspaper; Trade
Word Count: 108

(USE FORMAT 7 FOR FULLTEXT)
TEXT:
...fame, said it is planning a third-quarter launch for iDine.com, a wholly owned **Internet** subsidiary intended to help **restaurants** fill empty tables through Web listings, **online** **reservation** - booking capabilities, **promotions** and loyalty-building tools.

1/3,K/48 (Item 2 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2002 The Gale Group. All rts. reserv.

01816412 Supplier Number: 57443914 (USE FORMAT 7 FOR FULLTEXT)

Internet Commerce.

Nation's Restaurant News, v33, n44, p5

Nov 1, 1999

ISSN: 0028-0518

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 3331

... anticipation," Laing says.

New Online Trends

New developments may sweep even more restaurants onto the **Internet**. Some other uses already are well established, such as **online** coupons and **discounts**, some of which are even built into credit cards used at specific restaurants.

Now imagine a **reservation** system that, if your favorite place is solidly booked tonight, offers you an opening at...

1/3,K/49 (Item 3 from file: 570)

DIALOG(R)File 570:Gale Group MARS(R)

(c) 2002 The Gale Group. All rts. reserv.

01801743 Supplier Number: 55882279 (USE FORMAT 7 FOR FULLTEXT)

Double the Profits.

Quinlan, Michael

Travel Agent, v296, n10, p18

Sept 13, 1999

ISSN: 1053-9360

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1191

... It also lets users access negotiated air fare and car rental rates, and book them **online**. Users can also order tickets, make **restaurant reservations**, get shopping **discounts** and do other event-related functions **online**. The ERS engine even keeps a history of each reservation and provides reports for event...

1/3,K/50 (Item 1 from file: 710)

DIALOG(R)File 710:Times/Sun.Times(London)

(c) 2002 Times Newspapers. All rts. reserv.

14208052

WEB WORLD /BY

Times of London (TL) - Wednesday, July 26, 2000

Section: Features

Word Count: 259

...from others.

www.book2eat.com

is similar to www.toptable.com in that it offers **online restaurant reservations**. Both sites recently launched corporate plans for business users. Takes the hassle out of **booking** and stretches entertainment budgets, as users are entitled to **discounts** at featured **restaurants**. Both sites offer available **booking** times.

www.panchang.com

An interactive website, based on Indian astrology, that gives you a...

1/3,K/51 (Item 2 from file: 710)
DIALOG(R)File 710:Times/Sun.Times(London)
(c) 2002 Times Newspapers. All rts. reserv.

14152236
WEB WORLD /BY
Times of London (TL) - Wednesday, May 31, 2000
Section: Features
Word Count: 154

TEXT:
... and never having the opportunity to visit them yourself, log on to this site. The **online restaurant booking** service has introduced an **incentive** rewards scheme that will let you book your boss in for a business lunch and...

1/3,K/52 (Item 3 from file: 710)
DIALOG(R)File 710:Times/Sun.Times(London)
(c) 2002 Times Newspapers. All rts. reserv.

12648153
HOTLINK CALLS DO AWAY WITH THE WEB
Times of London (TL) - Wednesday, May 28, 1997
By: Nicholas Booth
Section: Features
Word Count: 489

...the United States.

He sees that it could be used in the leisure industry - for **booking restaurant** tables, for example - or else in the publishing industry, via **electronic** advertisements or **promotions** .

The hyperphone link will also avoid one of the major bugbears of the Internet age...

1/3,K/53 (Item 1 from file: 635)
DIALOG(R)File 635:Business Dateline(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

2105628 62326667
JUST A CLICK AWAY FROM AROUND THE GLOBE, VISITORS CAN SEE PITTSBURGH ON A NEW WEB SITE
Fitzpatrick, Dan
Pittsburgh Post - Gazette pE-1
Oct 10, 2000
WORD COUNT: 881
DATELINE: Pittsburgh Pennsylvania

TEXT:

The site, www.VisitPittsburgh.com, will allow credit-card-wielding travelers to make **online** hotel reservations, buy theater tickets, book **restaurant** reservations and get seats to a Penguins game. Everything is offered at a **discount**, but travelers using the site have to spend at least one night at a local...

1/3,K/54 (Item 2 from file: 635)
DIALOG(R)File 635:Business Dateline(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

2041778 46744942

LinksTime sees green in new deal with City Search

Baker, M Sharon

Puget Sound Business Journal v20n28 p4

Nov 19, 1999

WORD COUNT: 366

DATELINE: Bellevue Washington

TEXT:

...company, LinksTime.com Inc.,
has inked a deal with Ticketmaster Online-City
Search Inc., the ~~online~~ ticketing and
entertainment destination site. LinksTime's
technology is being integrated with City Search's
new Reservations Center, which will allow the
site's visitors to book tee times, make ~~discount~~
hotel ~~reservations~~ and make ~~restaurant~~
~~reservations~~, among other services.
While booking tee times may seem
inconsequential, golfers typically must make
reservations at popular courses a week...